

DCA SERIES HUMIDITY CONTROL SYSTEMS LIMITED PRODUCT WARRANTY

MODELS

DCA500 • DCA500/WH • DCA900 • DCA900/WH • DCA1400 • DCA1400/WH • DCA2000 • DCA2000/WH • DCA 2500
DCA 2500/WH • DCA 3000 • DCA 3000/WH • DCA 3300 • DCA 3300/WH • DCA 3500 • DCA 3500/WH • DCA3800 • DCA 3800/WH
DCA 4000 • DCA 4000/WH • DCA 4200 • DCA 4200/WH • DCA 5400 • DCA 5400/WH • DCA 7000 • DCA 7000/WH • DCA 8000
DCA 8000/WH • DCA 9000 • DCA 9000/WH • DCA 11000 • DCA 11000/WH • DCA 14000 • DCA 14000/WH

This certificate is our warranty to you. Please insure that you or your installing dealer understand this warranty. Dehumidifier Corporation of America, Inc. applies this limited warranty on all units of its manufacture to be free from defects in material and workmanship under normal intended use and service when units remain at original installation site and are correctly installed and operated according to printed instructions and in compliance with all local installation and building codes and acceptable trade practices. **This Limited Warranty is void unless upon start-up of the unit the "Start-up Report and Warranty Registration" is completed and received at the factory within 30 days of start-up. This will also register the compressor warranty with the compressor manufacturer.**

The company shall, unless specified herein, during the first three years after date of initial installation replace any part supplied by DCA that fails because of a defect in workmanship or material.

All controls, supplied by DCA, as part of a dehumidification system will carry a one (1) year warranty from date of start up as validated by the return of the start up report returned to DCA no later than 30 days after the start up date.

All freon compressors and all other parts excluding return air filters and blower belts, carry a three year parts warranty. DCA will furnish a replacement compressor, upon a compressor failure, shipped freight collect. Subsequent compressor replacements, on a no cost basis, will be at the discretion of DCA and will be handled on a case by case

basis. Normally after the second compressor fails, within the 3 year warranty period, a problem exists in the installation, maintenance or causes beyond the control of DCA such as and not limited to power fluctuations or lightning strikes. The cause of failure must be determined before any action is taken by DCA.

Refrigeration coils, as part of the DCA dehumidification system, carry a three year warranty. DCA will furnish a replacement refrigeration coil, upon a coil failure, shipped freight collect. Subsequent coil replacements, on a no cost basis, will be at the discretion of DCA and handled on a case by case basis. Normally after the second coil fails within the 3 year warranty period, a problem exists in the installation, maintenance or causes beyond the control of DCA. Premature coil fin erosion normally signals that chemicals are stored in the mechanical room, with the dehumidifier, or contaminated return air is present and must be corrected before any action is taken by DCA.

The definition of a defective dehumidifier part will be as follows. In the case of a defective part, that falls in the definition of its warranty period, the replacement part will be shipped from the factory promptly with the customer being billed immediately via COD, a valid credit card via an existing open account with DCA. The defective part will be shipped back to the DCA factory with all associated costs being paid by the customer. Upon return, the defective part will be examined for cause of failure. If it is determined that the part was found to be defective in materials or workmanship, DCA will immediately credit the customer back via the same initial method of payment. All the

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associated freight costs will be paid for by the contractor or owner. If DCA has determined that the returned part was subjected to miss use or alteration, warranty will be denied.

DCA will supply a new or replacement part free. All in-warranty replacement parts will be warranted for the unused portion of that component's warranty as established herein. Freight charges on warranty replacements are the responsibility of the owner. Any charges associated with labor, material, refrigerant or any other charges with the repair will be the responsibility of the owner.

There is no warranty for any of the following:

(1) Alteration, misuse, negligence, accident, floods, or Acts of God. (2) If operation of the unit is contrary to the company or manufacturer's recommendation or (3) if any unit has been altered or repaired by improper matching of the unit or units components in any way outside of the factory, so as to affect its stability or performance in our judgement. (4) Any damages caused by failing to provide maintenance and service to the unit. (5) Any Labor cost incurred in diagnosing, erecting or disconnecting, or any damage or repairs required as a result of faulty installation or replacing any parts or any parts used in connection with normal maintenance, such as filters or belts. (6) Fuel or electricity costs or any increase in electricity of fuel costs whatsoever including any additional or unusual use of supplemental heat. (7) Actions or negligence of the installer or servicer of the unit that result in losses or damage of any kind including those due to inadequate: (A) Sizing of the unit to the area. (B) Air Distribution. (C) Duct Work and (D) Poorly insulated or loosely constructed rooms. (E) Excessive glass or skylights on outside cold walls. (F) Excessive infiltration. (G) Power supply. **THIS WARRANTY DOES NOT INCLUDE SERVICE OR LABOR CHARGES CONNECTED WITH THE DETERMINATION OR**

REPLACEMENT OF DEFECTIVE PARTS. ALL LABOR CHARGES ARE THE RESPONSIBILITY OF THE INSTALLING CONTRACTOR FOR THE LENGTH OF HIS WARRANTY, IF ANY, AND THEREAFTER THE OWNER.

Sheet metal expendable supplies such as refrigerants, solder, fluxes, and repairable coils are not included as part of this warranty. Buyer's sole and exclusive remedy with respect to the product are provided in this warranty and the expressed warranties contained herein are in lieu of all other warranties. **IMPLIED WARRANTIES INCLUDING WARRANTIES OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR USE OR PURPOSE, SHALL ONLY LAST FOR ONE YEAR AFTER DATE OF ORIGINAL INSTALLATION.** Buyer assumes all other liability for any loss, damage or injury to persons or property, arising out of, connected with or resulting from the use of the Company's Products, either alone or in combination with other products. In no event shall the company be liable for any other damages, either direct, incidental, consequential, or otherwise. Some states do not allow limitations on how long an implied warranty lasts or the exclusions of consequential or incidental damages, so the above limitations and exclusions may not apply. This warranty gives you specific legal rights and you also may have other rights which vary from state to state.

ALL CLAIMS RELATING TO OR ARISING OUT OF THE OPERATION OF THIS PRODUCT ARE SUBJECT TO BINDING ARBITRATION UNDER THE AUSPICES AND RULES OF THE AMERICAN ARBITRATION ASSOCIATION.