





# Models

Indoor Unit	MWM09Y1J	MWM12Y1J
Outdoor Unit	MRM09Y1J	MRM12Y1J

## CONTENTS

### Operation and maintenance

Notic	ces for use	.1
Nam	es and functions of each part	.3
Oper	ration of remote controller	.4
Eme	rgency operation	10
Rout	ine Maintenance	11
Basi	c Troubleshooting	12
Serv	ice & Assistance1	4
Install	ation service	
Servi	ce & Assistance1	15
Notic	ces for installation	16
Insta	Ilation dimension diagram	17
Insta	Il indoor unit	19
Insta	Il outdoor unit	20
Chec	ck after installation and test operation	21

This symbol stands for the items should be forbidden.

This symbol stands for the items should be followed

Thank you for choosing Friedrich Air Conditioning, please read this owner's manual carefully before operating the unit and keep it carefully for consulation.

This appliance is not intended for use by persons (including children) with reduced physical, sensory or mental capabilities or lack of experience and knowledge, unless they have been given supervision or instruction concerning use of the appliance by a person responsible for their safety.

Children should be supervised to ensure that they do not play with the appliance.



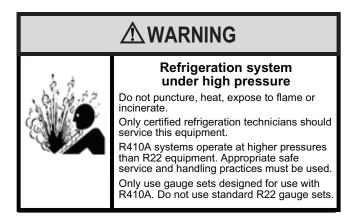
Do not dispose of this product as unsorted municipal waste. Collection of such waste separately for special treatment is necessary.

## **Congratulations**

Thank you for your decision to purchase Friedrich. Your new Friedrich has been carefully engineered and manufactured to give you many years of dependable, efficient operation, maintaining a comfortable temperature and humidity level. Many extra features have been built into your unit to assure quiet operation, the greatest circulation of cool, dry air, and the most economic operation.

## **General Instructions**

This Installation and Operation Manual has been designed to insure maximum satisfaction in the performance of your unit. For years of trouble-free service, please follow the installation instructions closely. We cannot overemphasize the importance of proper installation.



# Here are some suggestions to help you use your new Friedrich most efficiently:

- 1. Carefully read and follow the installation instructions.
- Make sure the unit is the right capacity for the area being cooled. An undersized unit makes the unit work too hard, using more electricity than needed and increases wear. An oversized unit will cycle on and off too rapidly, and therefore cannot control humidity as well.
- 3. Clean the filter frequently (See Routine Maintenance, Page 23).
- 4. Do not block the air flow to and from the unit.
- **5.** A dirty filter or improperly set controls can affect the cooling ability of the unit.
- 6. If cooling is weak and you have verified that the filter is clean

and the controls are properly set, the unit may need service and you should call your Friedrich service provider to check the unit.

- 7. Keep blinds, shades and drapes closed on the sunny side of the room being cooled to reduce radiant heat.
- **8.** Proper insulation helps your unit maintain the desired inside temperature.
- 9. Whenever possible, shade south and west facing windows.
- 10. Keep window coverings away from the unit to provide free air flow.

# 

# Read Installation Operation Manual

Please read this manual thoroughly prior to equipment installation or operation.

It is the installer's responsibility to properly apply and install the equipment. Installation must be in conformance with the NFPA 70 -2008 National Electric Code or current edition, International Mechanic Code 2009 or current edition and any other applicable local or national codes.

Failure to do so can result in property damage, personal injury or death.

Your safety and the safety of others are very important.		
We have provided many important safety messages in this manual and on your appliance. Always read and obey all safety messages.		
This is a safety Alert symbol. This symbol alerts you to potential hazards that can kill or hurt you and others. All safety messages will follow the safety alert symbol with the word "WARNING" or "CAUTION". These words mean:		
<b>WARNING</b> Indicates a hazard which, if not avoided, can result in severe personal injury or death and damage to product or other property.		
	Indicates a hazard which, if not avoided, can result in personal injury and damage to product or other property.	
All safety messages will tell you what the potential hazard is, tell you how to reduce the chance of injury, and tell you what will happen if the instructions are not followed.		
NOTICE	Indicates property damage can occur if instructions are not followed.	

## Notices for use

Working principle and special functions for cooling

#### Principle:

Air conditioner absorbs heat in the room and transmit to outdoor and discharged, so that indoor ambient temperature decreased, its cooling capacity will increase or decrease by outdoor ambient temperature.

#### Anti-freezing function:

If the unit is running in COOL mode and in low temperature, there will be frost formed on the heat exchanger, when indoor heat exchanger temperature decreased below  $0^{\circ}C$ , the indoor unit microcomputer will stop compressor running and protect the unit.

Working principle and special functions for heating

#### Principle:

- \* Air conditioner absorbs heat from outdoor and transmits to indoor, in this way to increase room temperature. This is the heat pump heating principle, its heating capacity will be reduced due to outdoor temperature decrease.
- \* If outdoor temperature becomes very low, please operate with other heating equipments.

#### Defrosting:

- \* When outdoor temperature is low but high humidity, after a long while running, frost will form on outdoor unit, that will effect the heating effect, at this time, the auto defrosting function will act, the heat running will stop for 8-10mins.
- \* During the auto defrosting, the fan motors of indoor unit and outdoor unit will stop.
- \* During the defrosting, the indoor indicator flashes, the outdoor unit may emit vapor. This is due to the defrosting, it isn't malfunction.
- \* After defrosting finished, the heating will recover automatically.

## Anti-cool wind function:

In "Heat" mode, under the following three kinds of state, if indoor heat exchanger doesn't arrive at certain temp., indoor fan will not act, in order to prevent cool wind blowing(within 2 mins):

1. Heating starts. 2. After Auto Defrost finished. 3. Heating under the low temperature.

## Gentle Breeze

In the following situation, the indoor unit may blow gentle breeze, and the guide louver rotate to a certain position:

1. In "Heat" mode, the unit turned on, the compressor doesn't arrive the starting condition.

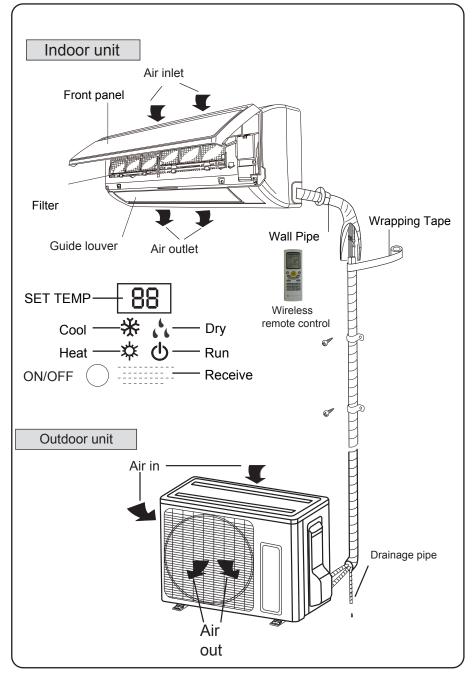
2. In "Heat" mode, the temperature arrive at the setting value and the compressor stop running about 1min.

## Notices for use

Working temperatur	Working temperature range		
	Indoor side DB/WB(°F)	Outdoor side DB/WB(°F)	
Maximum cooling	90/73	109/79	
Maximum heating	81/	75/64	

The operating temperature range (outdoor) heat pump unit is 5°F~ 109°F. 115V Model

## Names and functions of each part



## Operation of Remote Controller

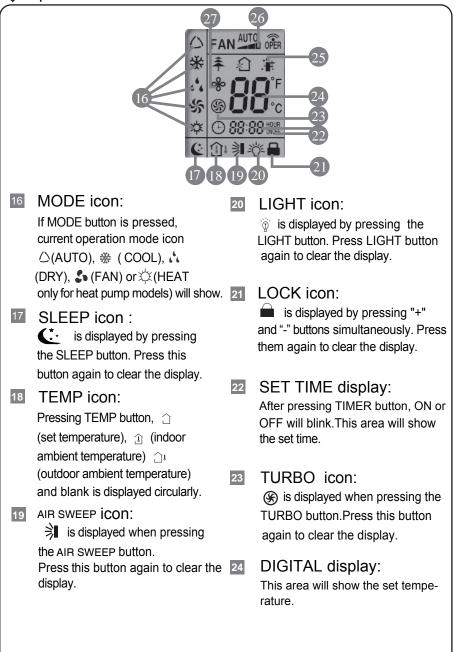


## 1 START / STOP

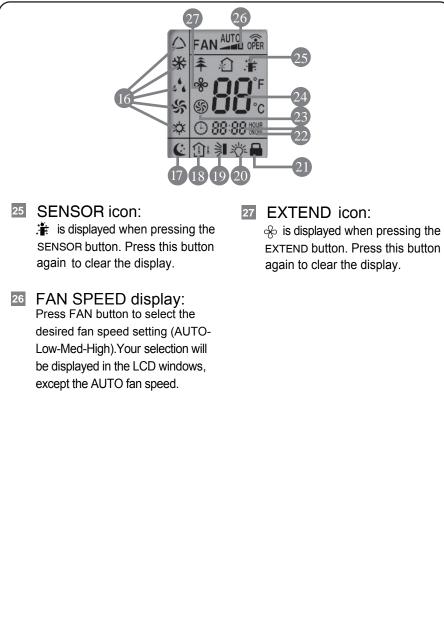
Press to start or stop operation.

- 2  $\checkmark$ : Press to decrease temperature setting.
- <sup>3</sup> ▲ : Press to increase temperature setting.
- FAN AUTO Press to set fan speed.
- 5 MODE Press to select operation mode (AUTO/COOL/DRY/FAN/HEAT).
- 6 SENSOR
- 7 CLOCK Press it set clock.
- 8 TIMER ON Press it to set auto-on timer.
- AIR SWEEP Press it set swing angle.
- 10 EXTEND
- 11 TEMP
- 12 TIMER OFF Press it to set auto-off timer
- 13 TURBO
- <sup>14</sup> SLEEP
- 15 LIGHT Press it to turn on/off the light.

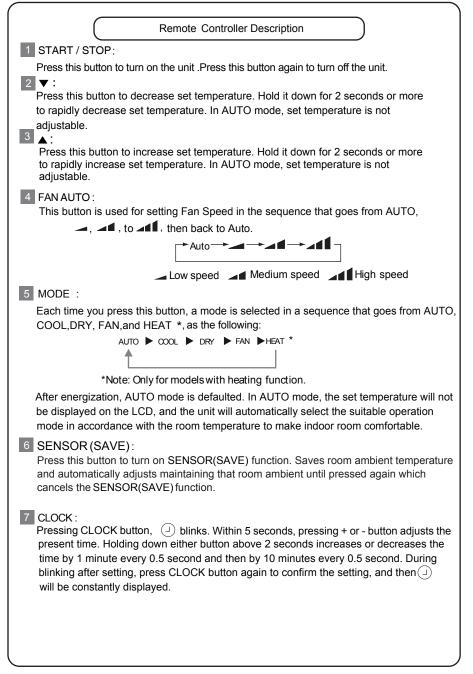
## Operation of Remote Controller



## Operation of Remote Controller



## Remote Control Instructions



## **Remote Control Instructions**

#### 8 TIMER ON :

Press this button to initiate the auto-ON timer. To cancel the auto-timer program, simply press this button again.

After pressing this button,  $\bigcirc$  disappears and "ON "blinks. 00:00 is displayed for ON time setting. Within 5 seconds, press + or - button to adjust the time value. Every press of either button changes the time setting by 1 minute. Holding down either button rapidly changes the time setting by 1 minute and then 10 minutes. Within 5 seconds after setting, press TIMER ON button to confirm.

#### 9 AIR SWEEP:

Press this button to set up & down swing angle, which circularly changes as below:

This remote controller is universal. If any command  $\ge$ ,  $\Rightarrow$  or = is sent out, the unit will carry out the command as  $\Rightarrow$ 

indicates the guide louver swings as:

#### 10 EXTEND(DRY):

Pressing EXTEND button in COOL or DRY mode, the icon % is displayed and the indoor fan will continue operation for 10 min utes in order to dry the indoor unit even though you have turned off the unit.

After energization, EXTEND OFF is defaulted. EXTEND is not available in AUTO, FAN or HEAT mode.

#### 11 TEMP:

By pressing this button you can display the indoor setting temperature or indoor ambient temperature. When the indoor unit is first powered on it will display the setting temperature, if the temperature's display status is changed from other status to" (1)", displays the ambient temperature, 5s later or within 5s, it receives other remote control signal that will return to display the setting temperature. If the users haven't set up the temperature displaying status, that will display the setting temperature. (This function is not applicable for some models).

#### 12 TIMER OFF :

Press this button to initiate the auto-off timer. To cancel the auto-timer program, simply press the button again.TIMER OFF setting is the same as TIMER ON.

#### 13 TURBO:

Press this button to activate / deactivate the Turbo function which enables the unit to reach the preset temperature in the shortest time. In COOL mode, the unit will blow strong cooling air at super high fan speed. In HEAT mode, the unit will blow strong heating air at super high fan speed. (This function is not applicable for some models).

## Remote Control Instructions 14 SLEEP: Press this button to go into the SLEEP operation mode. Press it again to cancel this function. This function is available in COOL or DRY mode to maintain the most comfortable temperature for you. 15 I IGHT<sup>.</sup> Press LIGHT button to turn on the display's light and press this button again to turn off the display's light. If the light is turned on, 👸 is displayed. If the light is tunrned off, Ì disappears. 16 Combination of "+" and "-" buttons: About lock Press "+ " and "-" buttons simultaneously to lock or unlock the keypad. If the remote controller is locked, is displayed. In this case, pressing any button, blinks three times. 17 Combination of "MODE" and "-" buttons: Allows you to toggle between Fahrenheit and Celsius. When the unit is OFF, press "MODE" and "-" buttons simultaneously to switch between °C and °F. Replacement of Batteries 1.Remove the battery cover plate from the rear of the remote controller. (As shown in the figure) 2. Take out the old batteries. 3.Insert two new AAA1.5V dry batteries, and pay attention to the polarity (+/-). 4. Reinstall the battery cover plate ★ Notes: When replacing the batteries, do not use old or different types of batteries, it may cause malfunction. If the remote controller will not be used for a long time, please remove batteries to prevent batteries from leaking. Remote should be kept 3 feet away from the TV set or stereos. • If the remote controller does not operate normally, remove batteries and reinsert after 30 seconds. If abnormal operation continues, replace the Diagram for removal of batteries batteries.

9

Display indicator light control of indoor unit

 Display indicator light on: To turn 'On' the light function, the icon "will display on the remote control screen by pressing the "Light" button. In which case, the display indicator light will be on if the unit receives this signal.

• Display indicator light off: To turn 'Off' the light function, the  $\widetilde{\mathbb{Q}}$  will disappear on the remote control screen by pressing this button. In which case, the display indicator light will be off if the unit receives this signal.

## Emergency operation

If the wireless remote control is lost or broken, please use the manual switch button. At this time, the unit will run in the

Auto mode, the temperature and fan

speed cannot be changed. The

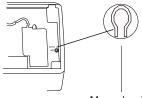
operation is shown below:

(Fig .3) Open front panel and the manual switch is on the rightside near electrical connection cover.

• Turn on the unit:

Press manual button and unit will run in Auto mode immediately. The unit will adjust to the indoor temperature previously selected (Cooling or Fan) and obtain a comfortable setting.

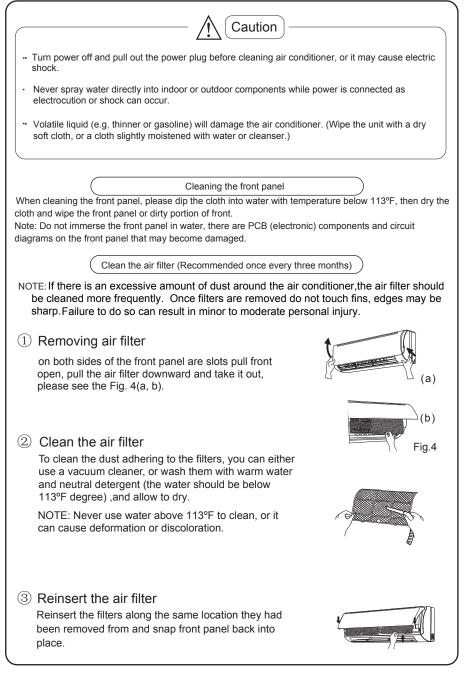
• Turn off the unit: Press manual switch to turn off unit.



Manual switch

Fig.3

## **Routine Maintenance**



## **Basic Troubleshooting**

Don't attempt to repair the air conditioner by yourself, it can cause an electric shock or fire. Please check the following items before asking for repair, it can save your time and money.

Î

CAUTION

- · · · ·		
Complaint	Cause	Solution
Unit does not operate.	<ul> <li>Unit turned off</li> <li>Thermostat is satisfied</li> <li>Local power failure</li> </ul>	<ul> <li>Turn unit on.</li> <li>Raise/Lower temperature setting.</li> <li>Unit will resume normal operation once power has been restored.</li> </ul>
Unit has an unual odor.	• Ambient Air	<ul> <li>Clean air filter.</li> <li>Clean air conditioner.</li> <li>Please contact an Authorized Friedrich Service Agency</li> </ul>
The sound of water flow during operation.	<ul> <li>Sound of refrigerant flowing</li> </ul>	<ul> <li>When the compressor starts or stops running you may here a swoosh or gurgle, this isn't a malfunction.</li> </ul>
In COOL Mode there is a mist emitted from the vent.	• When the indoor temerature and humidity are high and there is a rapid cool down in the room.	• After running for a period of time the indoor temperature and humidity will decrease, mist will fade away.
	The return/discharge air grille is blocked.	• Check that return/discharge air are not blocked.
	• Windows or doors to the outside are open.	• Check that windows and doors are closed.
	The setpoint is not set • to a cool/warm enough setting.	• Adjust setpoint to a more comfortable setting.
Unit does not cool/heat room sufficiently.	Ambient temperature of the space is to hot/cool.	<ul> <li>Please allow more time for</li> <li>system to cool/heat living space</li> </ul>
	Outdoor coil is dirty or • obstructed.	<ul> <li>Please contact servicer</li> <li>to properly clean coils.</li> </ul>
	The indoor filter is dirty or obstructed	Clean filter - (Refer to • routine maintenance section for instruction)
	The system was not properly • sized for the heat load requirements of the space	Please contact your servicer for more information if previous options do not remedy the issue.

Basic Troubleshooting

Complaint	Cause	Solution
Wireless Remote control does not work.	Not in frequency range	<ul><li>Remove batteries and reinstall.</li><li>Replace batteries.</li></ul>
There is water leaking into living space from indoor unit.	High humidity	<ul> <li>Humid conditions in living space.</li> <li>Condensate drain overflow.</li> <li>Drain pipe to indoor unit is loose.</li> </ul>
There is water leaking from outdoor unit.	<ul> <li>Unit is running in cool mode</li> <li>Unit is running in Auto defrost mode</li> <li>Unit is running in Heat mode</li> </ul>	<ul> <li>Condensation may have formed on piping.</li> <li>Ice may have formed and is defrosting into unit.</li> <li>Condensation may have dripped off outdoor coil.</li> </ul>
Noise from indoor unit.	<ul><li>Sound of fan</li><li>Defrost of indoor coil</li></ul>	<ul> <li>Sound can be blower or motor please contact a service center if noise persists.</li> <li>Coil can become frosted in some conditions and unit will cycle into a defrost sound may be ice thawing inside. Once defrost is complete sound should not occur.</li> </ul>
Indoor unit not blowing air	• Unit is in Defrost mode.	<ul> <li>Unit may have switched off for outdoor coil to defrost in low ambient conditions function will resume.</li> </ul>
Moisture on air vent	High Humidity	Condensation may have formed and dripped off grille due to extended cooling.



Immediately stop all operations and plug out, contact the dealer if following situations occur.

There is harsh sound during operation. There unusual and offending odors emitted during operation.	
Water is leaking in the room.	
Breaker or Time delay fuse often trips. Accidentally splashed water or other liquids into unit.	Turn off unit and switch off breaker.
There is excessive or abnormal heat emanating from the power cords.	
	)

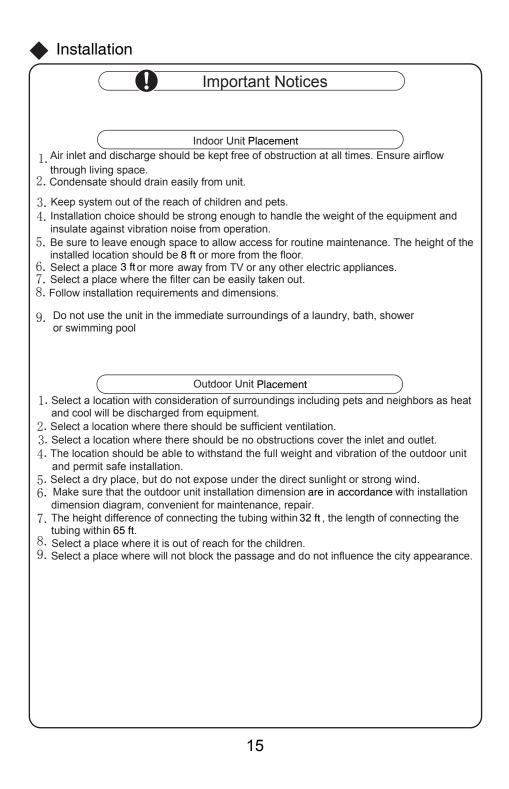
## Service & Assistance

Before calling for service, please check the "Basic troubleshooting" section above. This may help you to find the answer to your problem, avoid unnecessary service calls, and save the cost of a service call if the problem is not due to the product itself. If you have checked the "Basic troubleshooting" section and still need help, below you will find a list of available services:

- 1 You can find the name of your local Authorized Service Provider by visiting our website at www.friedrich.com.
- 2 If you require further assistance please call Friedrich customer support at 1-800-541-6645.
- Before calling please make sure that you have the full model and serial number, as well as the date of purchase of you equipment available. Providing us with this information will allow us to better assist you.

## Our specialists are able to assist you with:

- \* Specifications and Features of our equipment
- \* Referrals to dealers, and distributors.
- \* Use and Care information
- \* Recommended maintenance procedures
- \* Installation information
- \* Referrals to Authorized Service Providers and Parts depots.



## Notices for installation

#### Outdoor Unit Installation Position Selection

- 1. Consideration should be made in location of outdoor unit as heat/cool is emitted, pets and neighbors could be affected by this.
- 2. Select a location where there should be sufficient ventilation.
- 3. Select a location where there should be no obstructions to cover the inlet and outlet.
- 4. The location should be able to withstand the full weight and vibration of the outdoor unit and permit safe installation.
- 5. Select a dry place, but do not expose under the direct sunlight or strong wind.
- 6. Installation should follow instructions and dimensions.

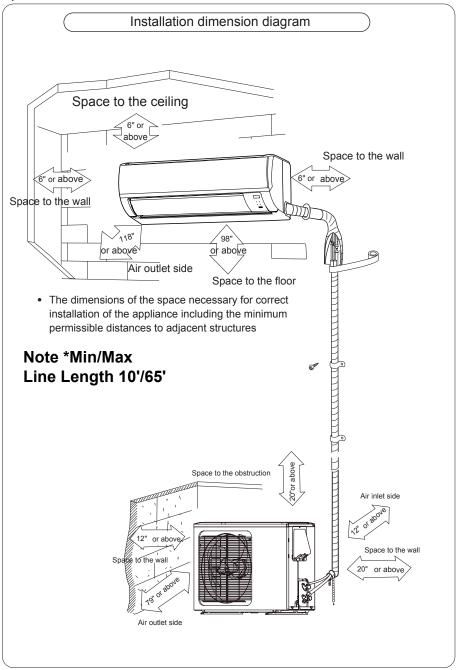
#### Safety Requirements For Electric Appliances

- 1. Ensure that power circuit is dedicated and not shared with other equipment. Power cable diameter should be followed.
- 2. Do not damage power cord.
- The breaker switch must have the functions of magnetic tripping and heat tripping, in order to protect from short circuit.
- 4. Keep system 5 feet from combustibles.
- 5. Be sure to follow local and national electrical code.

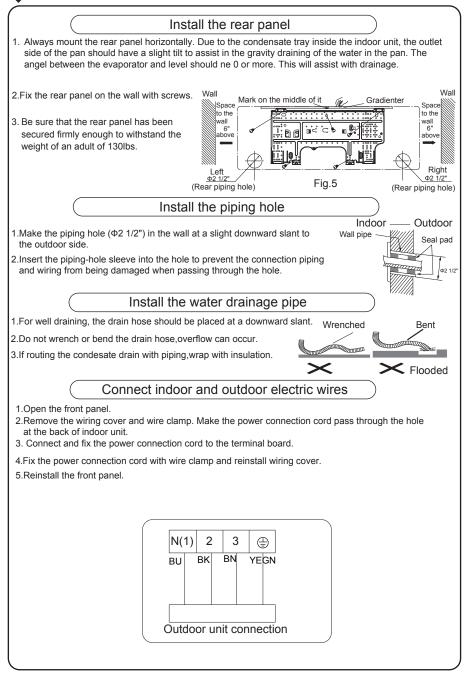
#### Note:

• Follow wiring diagram to ensure that short circuit will not happen. Incorrect wiring can cause potential for fire.

## Installation dimension diagram



Install indoor unit

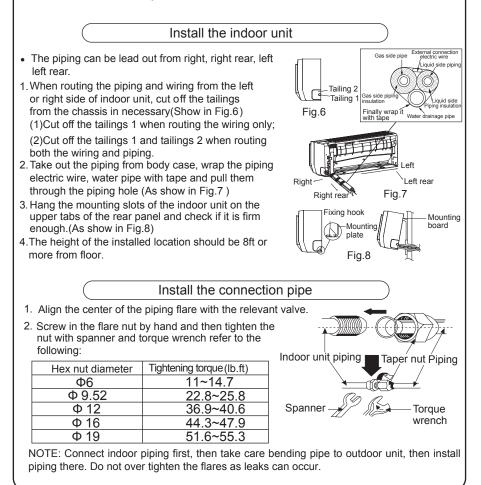


## Install indoor unit

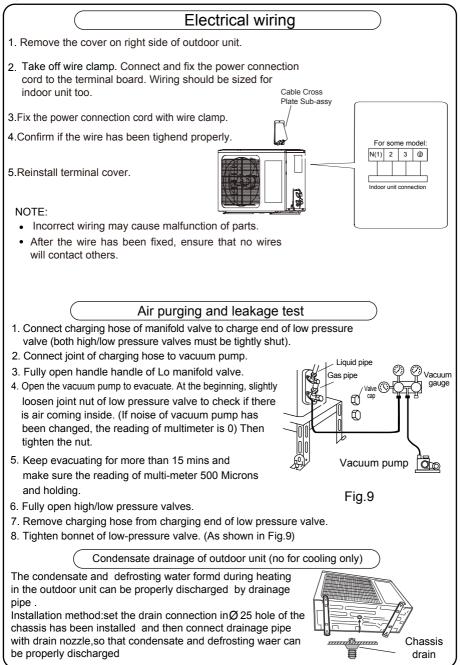
#### NOTE:

Do not splice electrical wire together if too short, purchase new wire of correct length to install. otherwise communication errors can occur.

- The wiring must be correctly connected, improper wiring can cause malfunction.
- Tighten terminal firmly to ensure wiring will not come loose, but do not over tighen as damage to terminal can occur.
- Ensure ground wire is connected properly otherwise electrical hazard can occur.
- The cover plate must be installed if poorly installed dust and moisture may enter or the terminal will be affected by the outside environment, and will cause fire or electric shock.



## Install outdoor unit



## Check after installation and test operation

### Check after installation

Items to be checked	Possible malfunction
Is unit installed correctly?	Unit may fall, shake or create excessive noise.
Have you done the refrigerant leakage test?	Leak of refrigerant can occur and system will not cool.
Is equipment insulated properly?	It may cause condensation and dripping.
Is water drainage good?	It may cause condensation and dripping.
Is supply voltage in accordance with the rated voltage marked on the nameplate?	It may cause electric malfunction or damage the part.
Is the electric wiring and piping connection installed correctly and securely?	It may cause electric malfunction or damage the part.
Has the unit been connected to a secure ground connection?	It may cause electrical leakage.
Is the power cord sized correctly?	It may cause electric malfunction or damage the part.
Has the air dicharge and inlet been covered?	It may cause insufficient cooling(heating) capacity.
Has the length of connection pipes and refrigerant capacity been recorded?	The refrigerant capacity is not accurate.

### **Test Operation**

- 1. Before test operation
  - (1) Do not switch on power before installation is finished completely.
  - (2) Electric wiring must be connected correctly and securely.
  - (3) Cut-off valves of the connection pipes should be opened.
  - (4) All scraps and waste fron installation have been removed?

#### 2. Test operation method

- (1) Switch on power, press "ON/OFF" button on the wireless remote control to start the operation.
- (2) Press MODE button, to select the COOL, HEAT, FAN to check whether the operation is normal or not.



Friedrich Air Conditioning Co. 10001 Reunion Place, Suite 500 • San Antonio, Texas 78216 1.800.541.6645 www.friedrich.com