

❖ Warranty ❖

original owner only. Warranty cannot be transferred or assigned.

ASE): Alorair Solutions warrants the dehumidifier will operate free of defects in workmanship, Alorair will repair or replace any malfunctioning components, free of charge or transportation, or refrigerant.

HASE): Alorair Solutions warrants the refrigeration circuit (compressor, condenser and evaporator) will operate free of defects in material or workmanship. At its discretion, Alorair will replace defective parts, free of charge or transportation. This does not include transportation.

HASE): Alorair Solutions warrants the compressor, condenser, and evaporator will operate free of defects in material or workmanship. At its discretion, Alorair will repair or replace the defective parts, free of charge or transportation, or refrigerant.

In order to take advantage of the warranty service, the customer must do the following:

- Care and maintenance (including, but not limited to cleaning filters, coils and pumps)
- The unit is the sole responsibility of owner.

certified repair center, all costs associated with freight shipment are borne by the customer. Freight charges, including but not limited to palletizing, wrapping, labeling, and handling, are the responsibility of the customer.

Warranty is void for all risk of loss or damage.

Customers must log in www.alorair.com to fill out the warranty registration form and submit to Alorair for purchasing and installation information and save it. If no warranty registration is received within 30 days of the date of purchase, the warranty shall be void. Please be sure to record serial # and date of purchase to receive the RA number.

Customers must contact Alorair Tech Support by sales@alorair.com or local technical support (RA number). Once an RA has been issued, customers should bring the unit back to the Alorair warehouse (at the discretion of Alorair) for repair. Units are not available.

Alorair (whether at a repair center or the warehouse), Alorair will have an initial 30-day warranty claim (see exclusions below), customers have to pay for all associated costs of repair. Units will have a rigorous testing before shipping.

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and it is in the warranty period and determined to be valid claim, we will ship the unit back to the customer within 30 days of receipt of the unit.

3-year warranty from the date of replacement. The original warranty period continues to apply until its deadline. The warranty period.

Limited Warranty Exclusions

DAMAGE DUE TO THE FOLLOWING IS NOT COVERED UNDER WARRANTY:

1. ACTS OF NATURE- INCLUDING BUT NOT LIMITED TO:

- FLOODING
 - FIRE
 - WATER DAMAGE
 - HURRICANE/STORM DAMAGE
2. IMPROPER USAGE- INCLUDING BUT NOT LIMITED TO:
- POOL/SPA/TUB APPLICATIONS
 - MISUSE, ABUSE, OR TAMPERING WHETHER INTENTIONAL OR NOT
 - IMPROPER INSTALLATION OR DESIGN
 - IMPROPER VOLTAGE
 - LACK OF NORMAL CARE
 - FAILURE TO FOLLOW INSTRUCTIONS

3. CORROSION

4. FREEZING

5. ANY ADDITIONAL COSTS DUE TO CHANGES IN LAWS OR BUILDING CODES

6. FREIGHT CHARGES

7. ANY COSTS DUE TO LOSS OF PROFIT OR DELAY

8. DAMAGE TO PROPERTY

9. CAUSE BEYOND CONTROL

10. CONSUMABLE PARTS, INCLUDING BUT NOT LIMITED TO:

- FILTERS
- BATTERIES
- POWER CORDS
- VALVES
- SWITCHES
- RUBBER PARTS

11. DIRECT, INDIRECT, COLLATERAL OR CONSEQUENTIAL DAMAGES

THE WARRANTIES AND LIABILITIES SET FORTH ARE IN LIEU OF ANY OTHER WARRANTIES EXPRESSED OR IMPLIED, IN LAW OR IN FACT, INCLUDING IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR PARTICULAR PURPOSE. ALORAIR SHALL NOT BE LIABLE FOR ANY DAMAGE, LOSS, OR INJURY TO PERSONS OR PROPERTY, OR FOR ANY SPECIAL, INCIDENTAL, OR CONSEQUENTIAL DAMAGES, REGARDLESS OF THE NATURE OF THE CLAIM, SHALL NOT EXCEED THE PRICE OF THE PRODUCT. IF A PRODUCT OR COMPONENT IS DEFECTIVE, THE APPLICABLE WARRANTY PERIOD SHALL NOT BE LESS THAN THE ORIGINAL WARRANTY TIME PERIOD.

THE FOREGOING SHALL CONSTITUTE THE TOTAL LIABILITY OF ALORAIR FOR DEFECTIVE PERFORMANCE OF ALL OR ANY OF THE EQUIPMENT PROVIDED TO BUYER. BUYER AGREES TO ACCEPT AND HEREBY ACCEPTS THE SOLE AND EXCLUSIVE REMEDY FOR ANY BREACH OR ALLEGED BREACH OF WARRANTY BY SELLER.

ANY DISHONESTY OR FRAUD IN CONNECTION WITH ALORAIR'S WARRANTY THOROUGHLY VOIDS ALL WARRANTY POLICIES. ALORAIR SOLUTIONS SHALL NOT BE RESPONSIBLE FOR THE RIGHT TO PURSUE LEGAL ACTION IN THE EVENT OF DISHONESTY OR FRAUD. ATTEMPTED FRAUD.