

# **SPLIT-TYPE AIR CONDITIONER**

INDOOR UNIT Basic : AQB09JJWC AQB12JJWC Model : AQV09JA AQV12JA Model Code : AQV09JA AQV12JA

AQV09JAX AQV12JAX

**OUTDOOR UNIT** 

# SERVICE Manual

Air Morketing Group LLC

## AIR CONDITIONER



#### AQV09JA, AQV12JA



## High Energy Efficiency BLDC

THE FEATURE OF PRODUCT

- Air Conditioner
- Simple Flat Grille Design
- good' sleep Mode
   : good' sleep Mode can help you sleep quickly and soundly and wake up refreshed.

## Multi Functional Cleaning System

: Silver Nano Health System and Deodorizing/ Catechin Filter are adopted.

#### Silence Mode

: When you use the "Silence Mode", you can experience extremely quiet operation of your air conditioner.

#### Refer to the service manual in the GSPN(see the rear cover) for the more information.

# Contents

1.	Precautions	. 1-1
	1-1 Installing the air conditioner	. 1-1
	1-2 Power supply and circuit breaker	. 1-1
	1-3 During operation	. 1-1
	1-4 Disposing of the unit	. 1-2
	1-5 Others	. 1-2
2.	Product Specifications	2-1
	2-1 The Feature of Product	. 2-1
	2-2 Product Specifications	. 2-2
	2-3 The Comparative Specifications of Product	. 2-3
	2-4 Accessory and Option Specifications	. 2-4
3.	Alignment and Adjustments	. 3-1
	3-1 Test Mode	. 3-1
	3-2 Indoor Display Error and Check Method	. 3-2
	3-3 Outdoor LED Error Display and Check Method	. 3-3
	3-4 Setting Option Setup Method	. 3-4
4.	Disassembly and Reassembly	4-1
	4-1 Indoor Unit	. 4-2
	4-2 Outdoor Unit	. 4-5
5.	Exploded Views and Parts List	5-1
	5-1 Indoor Unit	. 5-1
	5-2 Outdoor Unit	. 5-3
	5-3 Ass'y Control In	. 5-5
	5-4 Ass'y Control Out	. 5-6
6.	Wiring Diagram	6-1
	6-1 Indoor Unit	. 6-1
	6-2 Outdoor Unit	. 6-2
7.	Schematic Diagram	. 7-1
	7-1 Indoor Unit	. 7-1
	7-2 Outdoor Unit	. 7-2

# Contents

8.	Circuit Descriptions	
	8-1 PCB Circuit Descriptions	
	8-2 Refrigerating Cycle Diagram	
9.	PCB Diagram	
	9-1 Indoor PCB	
	9-2 Outdoor Inverter PCB	
	9-3 Outdoor Main PCB	
10.	Operating Instructions	
	10-1 Name of Each Part	
	10-2 Wireless Remote Control-Buttons and Display	
	10-3 Main Function	10-3
11.	Troubleshooting	
	11-1 Items to be checked first	11-1
	11-2 Fault Diagnosis by Symptom	11-2
	11-3 PCB Inspection Method	11-22
	11-4 Main Part Inspection Method	11-24
12.	Block Diagram	
	12-1 Indoor Unit	
	12-2 Outdoor Unit	12-3
13.	Reference Sheet	
	13-1 Index for Model Name	13-1
	13-2 Low Refrigerant Pressure Distribution	
	13-3 Pressure & Capacity mark	
	13-4 Q & A for Non-trouble	
	13-5 Cleaning/Filter Change	
	13-6 Installation	
	13-7 Installation Diagram of Indoor Unit and Outdoor Unit	13-10

## 1. Precautions

## 1-1 Installing the air conditioner

- Users should not install the air conditioner by themselves. Ask the dealer or authorized company to install the air conditioner except the window-type air conditioner in U.S.A and Canada.
- If you don't install the air conditioner properly, it may cause a fire, a water leakage or an electric shock.
- You must install the air conditioner according to the national wiring regulations and safety regulations.
- Install the indoor unit higher than 8.2ft(2.5m) from the floor to avoid the injury caused by the operation of the fan. (except the window-type air conditioner)
- The manufacturer is not responsible for any accidents or injury caused by an incorrect installation.
- When installing the built-in type air conditioner, keep all electric cables such as the power cable and the connection cord in pipes, ducts, or cable channels to protect them from the danger of impact or any other incidents.

## 1-2 Power supply and circuit breaker

- If the power cord of the air conditioner is damaged, it must be replaced by the manufacturer or a qualified person in order to avoid a hazard.
- The air conditioner must be plugged into an independent circuit if applicable or connect the power cable to the auxiliary circuit breaker.

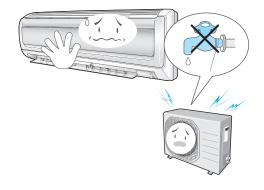
An all pole disconnection from the power supply must be incorporated in the fixed wiring with a contact opening of >0.12inch(3mm).

Air Marketing Group LLC

- Do not extend an electric cord to the air conditioner.
- The air conditioner must be plugged in after you complete the installation.

## 1-3 During operation

- Do not repair the air conditioner at your discretion.
   It is recommended to contact a service center directly.
- Never spill any kind of liquid on the air conditioner.
   If this happens, turn off the air conditioner and contact an authorized service center.
- Do not insert anything between the airflow blades to prevent damage of the inner fan and consequent injury. Keep children away from the air conditioner.
- Do not place any obstacles in front of the air conditioner.
- Do not spray any kind of liquid into the indoor unit. If this happens, turn off the air conditioner and contact a service center.
- Make sure that the air conditioner is well ventilated at all times: Do not place a cloth or other materials over it.
- Remove the batteries if you don't use the remote control for a long time. (If applicable)
- Use the remote control within 23ft(7m) from the indoor unit. (If applicable)



Air Marketing Group LLC

## 1-4 Disposing of the unit

- Before throwing out the air conditioner, remove the batteries from the remote control.
- When you dispose of the air conditioner, consult your dealer. If pipes are removed incorrectly, refrigerant may blow out and cause air pollution. When it contacts with your skin, it can cause skin injury.
- The package of the air conditioner should be recycled or disposed of properly for environmental reasons.

## 1-5 Others

- Never store or load the air conditioner upside down or sideways to prevent the damage to the compressor.
- Young children or infirm persons should be always supervised when they use the air conditioner.
- Max current is measured according to IEC standard for safety.
- Current is measured according to ISO standard for energy efficiency.





## 2. Product Specifications

## 2-1 The Feature of Product

#### High Energy Efficiency BLDC Air Conditioner BLDC Technique arises the efficiency of air conditioner and makes a room cool and warm with high energy saving.

Simple Flat Grille Design

With a Smart and fashionable style, the high impressive interior design allow this product to set place in anywhere.

#### good' sleep Mode

good' sleep Mode can help you sleep quickly and soundly and wake up refreshed.

#### Multi functional cleaning system

With Silver Nano Health System and Deodorizing/Catechin Filters makes your room more refreshed.

#### Silence Mode

When you use the "Silence Mode", you can experience extremely quiet operation of your air conditioner.



## 2-2 Product Specifications

			Model	AQV	AI60	AQV	12JA	
ltem				Indoor Unit	Outdoor Unit	Indoor Unit	Outdoor Unit	
	Туј	pe		Wall-m	ounted	Wall-m	ounted	
	Capacity	Cooling	Btu/hr	3,100 / 9,00	00 / 11,900	3,100 / 12,0	000 / 14,300	
	Capacity	Heating	(Low / Std / Max)	w / Std / Max) 3,100 / 12,000 / 16,500		3,100 / 13,6	600 / 17,500	
	Running Frequency	Cooling	Hz	20/4	9 / 70	20 / 72 / 90		
	Running Frequency	Heating	(Low / Std / Max)	20 / 7	0 / 95	20 / 78	3 / 102	
	Dehumidi	fying	Pints/hr	5.	.6	7.6		
Performance	Air Volume	Cooling	m³/min	9.5/8.5/7.3	28	9.7/8.5/7.5	29	
renomance	All Volume	Heating	(H/M/L)	9.9/8.5/7.3	27	10.1/8.9/7.5	28	
	Naisa	Cooling	dB	41/25	51	43/25	53	
	Noise	Heating	(H/L)	41/25	51	43/25	53	
	SEER	Cooling	(C+-1)	20	).0	19	9.0	
	HSPF	Heating	(Std)	10	).0	9	.0	
	Powe	r	ph-V-Hz	1-208/	230-60	1-208/	230-60	
	Device Consumption	Cooling	W	230 / 65	0 / 1,030	230 / 1,0	50 / 1,450	
	Power Consumtion	Heating	(Low / Std / Max)	220 / 95	0 / 1,450	220 / 1,13	30 / 1,550	
		Cooling	А	1.6 / 3.	.0 / 5.0	1.6 / 4	.9 / 6.9	
	Operating Current	Heating	(Low / Std / Max)	1.35 / 4	1.4 / 6.2	1.35 / 5	5.3 / 6.9	
Power		Cooling	%	70 / 8		75 / 9		
	Power Factor	Heating	(Low / Std / Max)	70 / 8		75/9		
	Breaker		A	1			0	
		MCA		9.0			02	
		MOP		1			5	
		Width x Height	inch	32.5 X 11.2 X 7.4	28.3 X 21.6 X 10.4	32.5 X 11.2 X 7.4	28.3 X 21.6 X 10.4	
	Outer Dimension	x Depth	mm	825 X 285 X 189	720 X 548 X 265	825 X 285 X 189	720 X 548 X 265	
			lb	20.0	74.0	20.0	720 × 348 × 203	
Size	Weight (	Net)	kg	9.0	33.5	9.0	33.5	
			D(inch) x L(ft)	Φ0.7 x 1.8		<u>9.0</u> <u>55.5</u> Φ0.7 x 1.8		
	Drain Hose		D(mm) x L(mm)	Φ18 x 550		Φ18 x 550		
		Type	Rotary, G4C090LUBER					
			Type	Hermetic		Rotary, G4C090LUBER Hermetic		
Comprossor	Motor	Rated Output	W	853	-	853W		
Compressor								
	Oil Type		r Morke	FREOLO		FREOLa68ES-T		
	RLA		А	7.0		7.0		
	Туре		-	Cross-flow	Propeller	Cross-flow	Propeller	
Blower			Гуре	Resin / Steel, AC	Resin / Steel, DC	Resin / Steel, AC	Resin / Steel, DC	
	Motor	Rated Output	W	27	25	27	25	
			FLA	0.17A 35W	0.10A 31W	0.17A 35W	0.10A 31W	
	Maximum Spec.	Length	ft (m)	49.2 (15)		49.2 (15)		
		Height	ft (m)	26.2 (8)		26.2 (8)		
Piping		Liquid	OD(inch) x L(ft)	Φ1/4 x 24.6		Ф1/4 x 24.6		
p9	Refrigerant Pipe		OD(mm) x L(m)	Φ6.35 x 7.5		Ф6.35 х 7.5		
	l	Gas	OD(inch) x L(ft)	Ф3/8 х 24.6		Ф3/8 х 24.6		
			OD(mm) x L(m)	Ф9.52			2 x 7.5	
		changer		2 Row 14 Step	2 Row 24 Step	2 Row 14 Step	2 Row 24 Step	
	Refrigerant	Control Unit		EE		El	EV	
	Freezer Oil Capacity	,	gal	0.0			08	
			сс	32	20	32	20	
	gerant to be Charged	(R410A)	OZ	31	.7	31	.7	
Dof-		(11+10/1)	g	90	00	90	00	
Refri				Chargeless		Chargeless		
		P/10A)	oz/ft	Chargeless		Chargeless		
	rigerant to be Added (	R410A)	oz/ft g/m		,,, _,, _	Charg		
	rigerant to be Added (I	R410A) Device (OLP)			geless			
	rigerant to be Added (I Protection I	Device (OLP)		Charg No Indoor Unit : D	geless one VB80°F WB67°F	Nc Outdoor Unit :	geless one DB95°F WB75°F	
	rigerant to be Added ( Protection I Cooling Te	Device (OLP) st Condition		Charg No Indoor Unit : D Indoor Unit : DB Indoor Unit : D	geless one 0880°F WB67°F 26.7°C WB19.4°C 0870°F WB60°F	Nc Outdoor Unit : Outdoor Unit : D Outdoor Unit :	geless one DB95°F WB75°F 0835°C WB23.9°C DB47°F WB43°F	
	rigerant to be Added ( Protection I Cooling Te	Device (OLP)		Charg No Indoor Unit : D Indoor Unit : DB Indoor Unit : DB Indoor Unit : DB	geless one 0880°F WB67°F 26.7°C WB19.4°C 0870°F WB60°F 21.1°C WB15.6°C	Nc Outdoor Unit : Outdoor Unit : D Outdoor Unit : Outdoor Unit :	geless DB95°F WB75°F DB35°C WB23.9°C DB47°F WB43°F DB8.3°C WB6.1°C	
	rigerant to be Added ( Protection I Cooling Te	Device (OLP) st Condition st Condition		Charg No Indoor Unit : D Indoor Unit : DB Indoor Unit : D	eless ne 1980°F WB67°F 26.7°C WB19.4°C 1970°F WB60°F 21.1°C WB15.6°C °F approx.	No Outdoor Unit : Outdoor Unit : D Outdoor Unit : Outdoor Unit : 61°F to 90	geless one DB95°F WB75°F 0835°C WB23.9°C DB47°F WB43°F	
Refi	rigerant to be Added (i Protection I Cooling Te Heating Te	Device (OLP) st Condition	g/m	Charg No Indoor Unit : DB Indoor Unit : DB Indoor Unit : DB Indoor Unit : DB 61°F to 90 16°C to 32	eless ine 880°F WB67°F 26.7°C WB19.4°C 1870°F WB60°F 21.1°C WB15.6°C °F approx. °C approx. °F approx.	No Outdoor Unit : Outdoor Unit : Outdoor Unit : Outdoor Unit : 61°F to 90 16°C to 32 14°F to 11!	geless one DB95°F WB75°F DB35°C WB23.9°C DB47°F WB43°F DB8.3°C WB6.1°C °F approx. °C approx.	
Refi	rigerant to be Added ( Protection I Cooling Te	Device (OLP) st Condition st Condition cooling	g/m indoor	Charg No Indoor Unit : DB Indoor Unit : DB Indoor Unit : DB 61°F to 90 16°C to 32 14°F to 11 <u>5</u> -10°C to 46	eless ne B80°F WB67°F 26.7°C WB19.4°C B70°F WB60°F 21.1°C WB15.6°C °F approx. °C approx. °C approx. °C approx. °C approx. °C approx. °C approx. °C approx.	No Outdoor Unit : Outdoor Unit : Outdoor Unit : Outdoor Unit : 61°F to 90 16°C to 32 14°F to 11! -10°C to 46 80°F o	geless one DB95°F WB75°F B35°C WB23.9°C DB47°F WB43°F DB8.3°C WB6.1°C °F approx. °C approx. 5°F approx.	
Refi	rigerant to be Added (i Protection I Cooling Te Heating Te	Device (OLP) st Condition st Condition	g/m indoor Outdoor	Charg No Indoor Unit : D Indoor Unit : DE Indoor Unit : DB 61°F to 90 16°C to 32 14°F to 115 -10°C to 46 80°F o	geless           ine           JB80°F WB67°F           26.7°C WB19.4°C           JB70°F WB60°F           21.1°C WB15.6°C           °F approx.           °C approx.           °C approx.           °C approx.           °C approx.           °C approx.           °C approx.           °F approx.           °F approx.           °F approx.           °F approx.           °F approx.           °F approx.	No           Outdoor Unit :           01°F to 90           16°C to 32           14°F to 11!           -10°C to 46           80°F           27°C to           5°F to 75°	geless one DB95°F WB75°F DB95°F WB23.9°C DB47°F WB43°F DB8.3°C WB6.1°C °F approx. °C approx. °C approx. 5°F approx. 5°F approx. 5°C approx. or less	

Samsung Electronics

		Development Model	Comparative Model
lter	n	AQV09JA AQV12JA	AQB09JJWC AQB12JJWC
	Indoor Unit		
Design	Outdoor Unit		
	Indoor Unit	20.0lb (9.0kg)	20.0lb (9.0kg)
Net Weight	Outdoor Unit	74.0lb (33.5kg)	78lb (35.5kg)
Outer Dimension	Indoor Unit	32.5 X 11.2 X 7.4 (inch) 825 X 285 X 189 (mm)	32.5 X 11.2 X 7.4 (inch) 825 X 285 X 189 (mm)
Outer Dimension	Outdoor Unit	28.3 X 21.6 X 10.4 (inch) 720 X 548 X 265 (mm)	31.1 X 21.6 X 11.2 (inch) 790 X 548 X 285 (mm)
Noise	Indoor Unit	AQV09J*:41dB↓ (Silence:25dB↓) AQV12J*:43dB↓ (Silence:25dB↓)	AQB09J* : 41dB↓ (Silence : 28dB↓) AQB12J* : 43dB↓ (Silence : 28dB↓)
Noise	Outdoor Unit	AQV09J*:51dB↓ AQV12J*:53dB↓	AQB09J* : 51dB↓ AQB12J* : 53dB↓
Air Purifying System Filter		Silver Nano Coated Evaporator Bio Filter Deodorizing Fiter	Silver Nano Coated Evaporator Bio Filter Deodorizing Fiter
Indoor Display		3 LED Display	3 LED Display

#### 2-4-1 Accessories

ltem	Descriptions	Code-No.	Q'TY	Remark
	Ass'y Plate Hanger	DB97-02851B	1	
	Remote Control	DB93-03012N	1	
	Batteries for Remote Control	DB47-90024A	2	Indoor
	User's Manual	DB98-27555A	1	Unit
	Installation Manual	DB98-27556A	1	
	Service Manual	DB98-27557A	1	
	Drain Plug	DB67-20011A	1	Outdoor
	Rubber Leg	DB73-20134A	4	Unit

Samsung Electronics

## 3. Alignment and Adjustments

## 3-1 Test Mode

#### 1. How to Operate Test Mode

Press the Power button of indoor unit for 5 seconds (Cooling test operation).

Or press the K1 switch of the display board once (Cooling test operation) or twice (Heating test operation) after removing the Cover Control of outdoor unit.

The Unit operates Test Mode for sixty minutes.

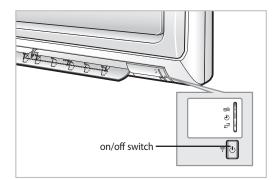
#### 2. How to Check the Unit on Test Mode

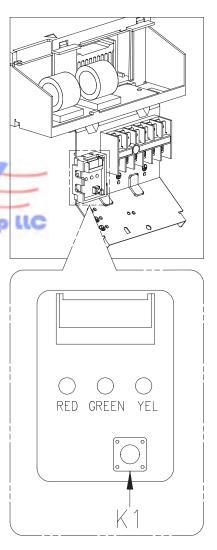
Please check the three LED and Error Mode Display. Please check the low pressure as connecting a manifold gauge with the service valve.

#### 3. How to Quit Test Mode

Press the power button of indoor unit once again Or press the K1 switch of display board three times again.

- \* After the test operation is finished, you cannot retry the test operation without power reset.
- \* The blade places to set position and then the indoor fan operates.
- \* The Compressor is operated by rated frequency before sixty minutes or enforced stop.





3-1

## 3-2 Indoor Display Error and Check Method

Description	OPERATION	TIMER	TURBO	Main Checking Point
	≫	Ð	TURBO	
Indoor unit room temperature sensor error (open or short)	0	•	0	3-2P
Indoor unit heat exchanger temperature sensor error (open or short)	0	•	0	3-3P
Indoor fan motor malfunction	0	0	0	3-4P
EEPROM error	0	•	0	Option Setting
Option error (option wasn't set up or option data error)	•	•	0	Option Setting
Outdoor unit error	•	0	0	Remote Control on/off Outdoor Unit Power Reset

ullet : Lamp on,  $\bigcirc$  : Lamp off, ullet : Lamp blink



3-2

## 3-3 Outdoor LED Error Display and Check Method

No.	Yellow O O O	Green	Red	Explanation			
2	0		0				
		•		Power off/ VDD NG			
3	0	0	O	IPM Over Current(O.C)			
3		0	•	Abnormal Serial communication			
	0	•	•	Abnormal Serial communication			
4	0	O	0	Compressor Starting error			
5	0	O	•	Normal Operation			
6	0	•	0	Compressor Lock error			
7	0	•	O	DC-Link voltage under/over error			
8	O	0	O	Outdoor temperature sensor error			
9	0	0	•	Discharge over temperature			
10	0	O	0	Discharge temperature sensor error			
11	0	O	•	Current sensor error			
12	O	٠	-0//	Compressor limit error			
13	O	•	Alroner	Coil temperature sensor error			
14	O	•	•	1min. Time out Communication			
15	•	0	0	Fan error			
16	•	0	O	OTP error			
17	•	0	•	Compressor rotation error			
18	•	O	0	Operation condition secession(Dual only)			
19	•	O	O	DC-Link voltage sensor error			
20	•	Ø	•	I_Trip error / PFC Over current			
21	•	•	0	GAS Leak error			
22	•	•	O	AC Line Zero Cross Signal out			
23	•	٠	•	Power ON reset(1sec)			
24	O	0	0	Capacity miss match			
25	0	Ø	O	Test Operation at Cooling Mode			
26	O	Ø	O	Test Operation at Heating Mode			

ullet : Led on, o : Led off, @ : Led blink

Samsung Electronics

Air Marketing Group LLC

## ex) Option No.: 66 0 / 57 02 26

100

#### Step 1 : Enter the Option Setup mode.

- 1<sup>st</sup> Take out the batteries of remote control.
- 2<sup>nd</sup> Press the temperature 🔽 🛆 button simultaneously and insert the battery again.



#### Step 2: Enter the Option Setup mode and select your option according to the following procedure.

	Feature	Display
	1 Setting Option SEG1. Push the $\bigtriangledown$ button to set the display panel to $\mathscr{G}$ . Every time you push the button, the display panel reads $\mathscr{G} \Rightarrow 1 \Rightarrow 2$ $\Rightarrow 3 \Rightarrow \dots 3 \Rightarrow R \Rightarrow B \Rightarrow C \Rightarrow B \Rightarrow E \Rightarrow F$ repeatedly.	₽ * ? * *
440	Setting Option SEG2. Push the $\triangle$ button to set the display panel to $\mathcal{S}$ . Every time you push the button, the display panel reads $\mathcal{G} \Rightarrow \mathcal{I} \Rightarrow \mathcal{Z}$ $\Rightarrow \mathcal{J} \Rightarrow \dots \mathcal{G} \Rightarrow \mathcal{R} \Rightarrow \mathcal{L} \Rightarrow \mathcal{C} \Rightarrow \mathcal{L} \Rightarrow \mathcal{E} \Rightarrow \mathcal{F}$ repeatedly.	₽ * * * * * * *
1Hr. Mode Tenip. Tenip. Tenip. Tenip. Tenip. Tenip. Tenip. Tenip. Tenip. Tenip.	Change it into the set display of Option SEG3 and SEG4 with the $\bigcirc^{MOE}$ button.	₽ * * * * * * * * * * * 0 0 * * * 0 0 * * * 0 0
Hap Geod'sleep Set/Cancel Battery Off O	Setting Option SEG3. Push the $\bigtriangledown$ button to set the display panel to $\mathcal{G}$ . Every time you push the button, the display panel reads $\mathcal{G} \Rightarrow i \Rightarrow 2$ $\Rightarrow 3 \Rightarrow \dots 3 \Rightarrow 8 \Rightarrow b \Rightarrow c \Rightarrow d \Rightarrow \xi \Rightarrow \xi$ repeatedly.	₽ ₽ ₽ ₽ ₽ ₽ ₽ ₽ ₽ ₽ ₽ ₽ ₽ ₽ ₽ ₽ ₽ ₽ ₽
SAMSUNG	5 Setting Option SEG4. Push the $\triangle$ button to set the display panel to $i$ . Every time you push the button, the display panel reads $\mathcal{B} \Rightarrow i \Rightarrow 2$ $\Rightarrow 3 \Rightarrow \dots 3 \Rightarrow 8 \Rightarrow b \Rightarrow c \Rightarrow d \Rightarrow \xi \Rightarrow F$ repeatedly.	@ # ♂ ♥ ♥ ♥ ↓ ↓

Air Marketing Group LLC

141 Kinderkamack Rd, Park Ridge, NJ 07656 Tel: 201-782-1782 Fax: 201-782-1783 Web: www.amgair.com Email: info@amgair.com

	Feature	Display
	6 Change it into the set display of Option SEG5 and SEG6 with the <sup>MODE</sup> button.	
	7 Setting Option SEG5. Push the $\bigtriangledown$ button to set the display panel to $5$ . Every time you push the button, the display panel reads $3 \Rightarrow 1 \Rightarrow 2$ $\Rightarrow 3 \Rightarrow \dots 3 \Rightarrow 8 \Rightarrow b \Rightarrow c \Rightarrow d \Rightarrow \xi \Rightarrow \xi$ repeatedly.	а * * * * * * * * * * * * * * * * * * *
Varie Avrie A	8 Setting Option SEG6. Push the $\triangle$ button to set the display panel to $?$ . Every time you push the button, the display panel reads $\mathfrak{G} \Rightarrow \mathfrak{i} \Rightarrow \mathfrak{i}$ $\Rightarrow \mathfrak{i} \Rightarrow \ldots \mathfrak{i} \Rightarrow \mathfrak{k} \Rightarrow \mathfrak{i} \Rightarrow \mathfrak{i}$	۵ ۴ ۴ ۴ ۴ ۲ ۶7
Tenip. Fan Energy Saving	9 Change it into the set display of Option SEG7 and SEG8 with the O button.	© * © * ↓
Flap good'sleep	10 Setting Option SEG7. Push the $\bigtriangledown$ button to set the display panel to $\mathcal{G}$ . Every time you push the button, the display panel reads $\mathcal{G} \Rightarrow i \Rightarrow 2$ $\Rightarrow 3 \Rightarrow \dots 3 \Rightarrow 8 \Rightarrow 5 \Rightarrow 2 \Rightarrow 8 \Rightarrow 2 \Rightarrow 7$ repeatedly.	₽ * * * * * * * * * * * * * * * * * * *
	11 Setting Option SEG8. Push the $\triangle$ button to set the display panel to $2$ . Every time you push the button, the display panel reads $\mathcal{G} \Rightarrow i \Rightarrow 2$ $\Rightarrow 3 \Rightarrow \dots 3 \Rightarrow R \Rightarrow b \Rightarrow c \Rightarrow d \Rightarrow \mathcal{E} \Rightarrow \mathcal{F}$ repeatedly.	₽ ₩ ₽ ₽ ₽ ₽ ₽ ₽ ₽ ₽ ₽ ₽ ₽ ₽ ₽ ₽ ₽ ₽ ₽ ₽
Turbo Power Hr.© Mode	12 Change it into the set display of Option SEG9 and SEG10 with the Otton.	୍ଲି * ଡ଼ ଡ଼ ଡ଼ * ↓
Fan Energy Saving Flap good'sleep	13 Setting Option SEG9. Push the $\bigtriangledown$ button to set the display panel to $2$ . Every time you push the button, the display panel reads $0 \Rightarrow 1 \Rightarrow 2$ $\Rightarrow 3 \Rightarrow \dots 3 \Rightarrow 8 \Rightarrow b \Rightarrow c \Rightarrow d \Rightarrow \xi \Rightarrow \xi$ repeatedly.	₽ * * * * * * * * * * * * * * * * * * *
	14 Setting Option SEG10. Push the $\triangle$ button to set the display panel to $\xi$ . Every time you push the button, the display panel reads $\mathfrak{G} \Rightarrow \mathfrak{i} \Rightarrow \mathfrak{c}$ $\Rightarrow \mathfrak{J} \Rightarrow \dots \mathfrak{G} \Rightarrow \mathfrak{R} \Rightarrow \mathfrak{b} \Rightarrow \mathfrak{c} \Rightarrow \mathfrak{d} \Rightarrow \xi \Rightarrow \xi$ repeatedly.	ে * * * * * * * * * * * * * * * * * * *

#### Step 3 : Upon completion of the selection, check you made right selections.

Whenever you press the 💍 button, the set Option will be displayed.



#### Step 4: Pressing the ON/OFF button ( 🕛 )

When pressing the operation ON/OFF key with the direction of remote control for unit, the sound "Ding" is heard and the OPERATION LED lamp is flickering at the same time, then the input of option is completed. (If the "ding" sound isn't heard, try again pressing the ON/OFF button.)

#### Step 5: Unit operation test-run

 First, Remove the battery from the remote control.

 Second, Re-insert the battery into the remote control.

 Third, Press ON/OFF ( () ) key with the direction of remote control for set.

#### Error Mode

- 1<sup>st</sup> If all lamps of indoor unit are flickering, Plug out, plug in power plug again and press ON/OFF key to retry.
- 2<sup>nd</sup> If the unit is not working properly or all lamps are continuously flickering after setting the option code, see if the correct option code is set up for its model.

#### OPTION ITEMS

REMOCON MODEL	SEG1	SEG2	SEG3	SEG4	SEG5	SEG6	SEG7	SEG8	SEG9	SEG10	SEG11	SEG12
AQV09JA	0	8	С	7	7	7	1	7	F	2	4	с
AQV12JA	0	9	С	7	7	7	1	7	F	2	5	D

3-6

Air Marketing Group LLC

141 Kinderkamack Rd, Park Ridge, NJ 07656 Tel: 201-782-1782 Fax: 201-782-1783 Web: www.amgair.com Email: info@amgair.com

# 4. Disassembly and Reassembly

### Necessary Tools

Item	Remark
+SCREW DRIVER	
MONKEY SPANNER	



## 4-1 Indoor Unit

No	Parts	Procedure	Remark
1	Front Grille	1) Stop the air conditioner operation and shut off the main power.	
		2) Open the Front Grille by pulling right and left sides of the hook.	
		<ol> <li>Loosen 1 of the right screw(CCW) and detach the Terminal Cover. (Use +Screw Driver.)</li> <li>Detach the thermistor from the Front Grille.</li> </ol>	
		5) Loosen 2 fixing screws(CCW) of Front Grille.	
		6) Unlock 3 hooks to fix Panel Front and Tray Drain. (Use +Screw Driver.)	

Samsung Electronics

No	Parts	Procedure	Remark
		7) Unlock 3 hooks to fix Panel Front and Back-Body.	
2	Control-In (Main PCB)	<ol> <li>Take all the connector of PCB upper side out. (Inclusion Power Cord)</li> <li>Detach the outdoor unit connection wire from the Terminal Block.</li> <li>Loosen 4 fixing screws(CCW) of Ass'y Control-In. (Use +Screw Driver.)</li> <li>You can disassembly Ass'y Control In without evaporator disassembled.</li> </ol>	
3	Tray Drain	1) Pull Tray Drain out from the Back Body.	

Samsung Electronics

No	Parts	Procedure	Remark
4	Heat Exchanger	<ol> <li>Loosen 2 fixing earth screws(CCW) of right side. (Use +Screw Driver.)</li> <li>Detach the Connection Pipe.</li> <li>Detach the Holder Pipe at the rear side.</li> </ol>	
		<ul> <li>4) Loosen the 4 fixing screws(CCW) of right and left side. (Use +Screw Driver.)</li> <li>5) Lifting the Heat Exchanger up a little to push the up side for separation from the indoor unit.</li> <li>A First, check Comp. Down and then disconnect the connection pipes before you disassemble the Evaporator from indoor unit.</li> </ul>	
5	Fan Motor & Cross Fan	<ol> <li>Loosen the fixing screw(CCW). (Use +Screw Driver.)</li> <li>Detach the Fan Motor from the Fan.</li> <li>Detach the Fan From the left Holder Bearing.</li> </ol>	

Samsung Electronics

4-4

## 4-2 Outdoor Unit

No	Parts	Procedure	Remark
1	Common Work	1) Loosen 1 fixing screw(CCW) of the Cover-Side. (Use +Screw Driver.)	
		2) Loosen each 4 screws(CCW) on both right and left Cabinet Side edges and a fixing screw on the Cabinet Front lower to detach the Cabinet Front. (Use +Screw Driver.)	
		3) Detach the Cabinet Front like the picture on the right side.	
		<ul> <li>4) Loosen 1 screw(CCW) fixed to assemble Plate Control Out with Cabinet-Side RH. (Use +Screw Driver.)</li> </ul>	

Samsung Electronics

4-5

No	Parts	Procedure	Remark
		5) Loosen 2 fixing screws(CCW) on the rear side of Cabinet-Side RH. (Use +Screw Driver.)	
		6) Loosen 3 screws(CCW) fixed to assemble Bracket Valve with Cabinet-Side RH. (Use +Screw Driver.)	
		7) Loosen 2 fixing screws(CCW) of Cabinet Side LF. (Use +Screw Driver.)	

Samsung Electronics

4-6

No	Parts	Procedure	Remark
2	Ass'y Control Out	1) Detach the Motor Wire from the PCB of Ass'y Control Out.	
		2) Detach several connectors from the PCB of Ass'y Control Out.	
		3) Detach 2 Connect Wires from Reactor.	
		<ul> <li>4) Loosen 1 screw(CCW) fixed to assemble Ass'y Control Out with Partition. (Use +Screw Driver.)</li> </ul>	

Samsung Electronics

4-7

No	Parts	Procedure	Remark
3	Fan & Motor	<ol> <li>Release the refrigerant at first.</li> <li>Loosen fixing screw(CW). (Use Monkey Spanner.)</li> <li>Disassemble the pipes in both inlet and outlet with welding torch.</li> <li>Detach the Heat Exchanger.</li> </ol>	
4	Heat Exchanger	<ol> <li>Loosen 2 fixing screws(CCW) on both sides. (Use +Screw Driver.)</li> <li>Disassemble the pipes in both inlet and outlet with welding torch.</li> <li>Detach the Heat Exchanger.</li> <li>Before you disassemble the pipes and Condenser, be sure that there should be no refrigerant remained in the unit.</li> </ol>	
5	Ass'y Valve 4-Way & Ass'y Valve EEV	<ol> <li>Loosen 4 bolts(CCW) fixed to assemble Valve Service with Bracket Valve like the picture on the right side. (Use Monkey Spanner.)</li> <li>Disassemble the pipes assembled the suction and discharge sides of the Compressor with welding torch.</li> </ol>	
6	Compressor	<ol> <li>Loosen the Nut(CCW) of Terminal Cover. (Use Monkey Spanner.)</li> <li>Detach the Terminal Cover and detach the Connect Comp Wire from Compressor.</li> <li>Disassemble the Felt Comp Sound.</li> <li>Loosen the 3 bolts(CCW) at the bottom of Compressor like the picture on the right side. (Use Monkey Spanner.)</li> </ol>	

4-8

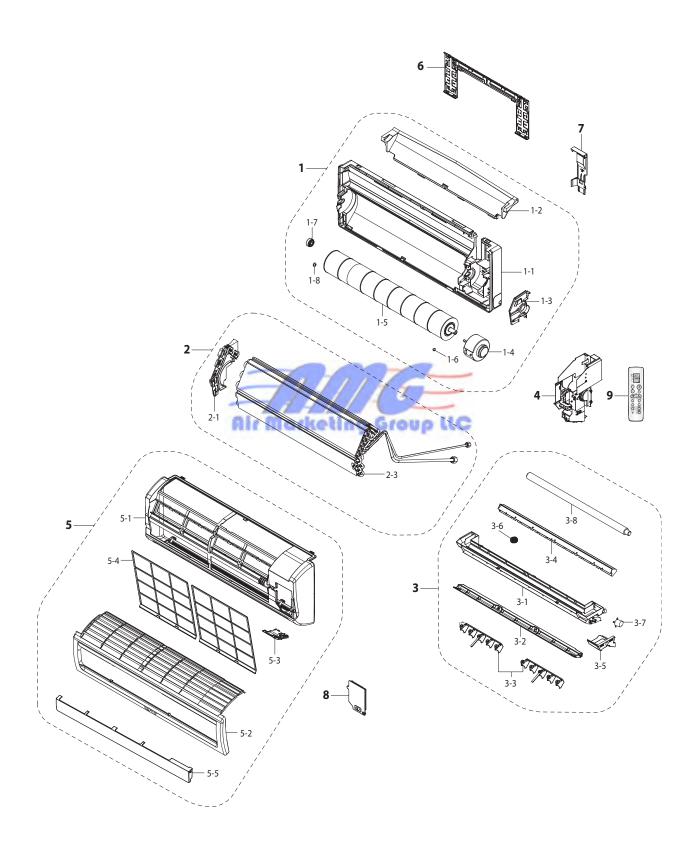
Samsung Electronics

# MEMO



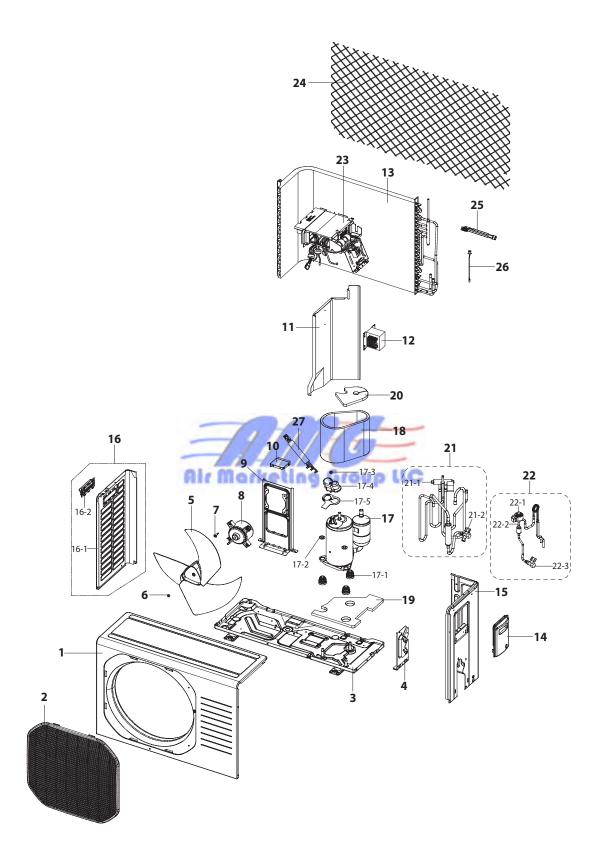
# 5. Exploded Views and Parts List

## 5-1 Indoor Unit



#### Parts List

				Q'TY		CAICHA
No.	Code No.	Description	Specification	AQV09JA	AQV12JA	SA/SNA
1	DB94-00454H	ASS'Y-BACK BODY	ASS'Y	1	1	SA
1-1	DB61-01632D	BACK-BODY	HIPS	1	1	SNA
1-2	DB69-00834A	CUSHION-BACK BODY	EPS	1	1	SA
1-3	DB96-03149A	ASSY EVAP SUPPORT RH	ASS'Y	1	1	SNA
1-4	DB31-00219A	MOTOR-IN	220-240V~, 50/60Hz, Class E	1	1	SA
1-5	DB94-00456A	ASS'Y-CROSS FAN	OD92x635	1	1	SA
1-6	DB97-02075A	ASS'Y-BOLT SPECIAL	ASS'Y	1	1	SNA
1-7	DB73-00181A	RUBBER-BEARING	RUBBER	1	1	SNA
1-8	DB94-40007A	MOLD-BEARING	BEARING	1	1	SA
2	DB96-07488A	ASS'Y EVAP TOTAL	ASS'Y	1	1	SNA
2-1	DB63-00850A	COVER-BEARING	ABS	1	1	SNA
2-3	DB96-03060F	ASS'Y-EVAP	1.3S,2x14	1	1	SA
3	DB94-00457D	ASS'Y-TRAY DRAIN	ASS'Y	1	1	SA
3-1	DB63-00848A	TRAY-DRAIN	ABS	1	1	SNA
3-2	DB61-01635C	BLADE-H	HIPS	1	1	SA
3-3	DB61-01636A	BLADE-V	РР	2	2	SA
3-4	DB63-00849A	TRAY-STABILIZER	ABS	1	1	SNA
3-5	DB69-00839A	CUSHION EPS-TRAY-RH	EPS30	1	1	SA
3-6	DB73-00180A	RUBBER-CAP DRAIN	GUM-EPM	1	1	SNA
3-7	DB31-00371A	ASS'Y-MOTOR STEPPING	220-240V~, 50/60Hz, Class E	1	1	SA
3-8	DB94-00458B	ASS'Y DRAIN-HOSE C Morkella	CASS'Y TOUP LLC	1	1	SA
4	DB93-05132A	ASS'Y CONTROL-IN	ASS'Y	1	1	SA
5	DB92-00686R	ASS'Y PANEL FRONT	ASS'Y	1	1	SA
5-1	DB64-00989E	PANEL FRONT	HIPS	1	1	SA
5-2	DB64-01295B	GRILLE PANEL D	HIPS	1	1	SA
5-3	DB90-03094A	ASS'Y COVER-DISPLAY	ASS'Y	1	1	SA
5-4	DB63-00846B	GUARD-AIR FILTER	РР	2	2	SA
5-5	DB64-01294C	GRILLE INLET	HIPS	1	1	SA
6	DB97-02851B	ASSY PLATE HANGER	SGCC-M	1	1	SNA
7	DB61-01638B	HOLDER-PIPE	PS	1	1	SNA
8	DB63-00844E	COVER TERMINAL	ABS 5V	1	1	SA
9	DB93-03012N	ASS'Y REMOCON	ARH-1409	1	1	SA
8	DB63-00844E	COVER TERMINAL	ABS 5V	1	1	-

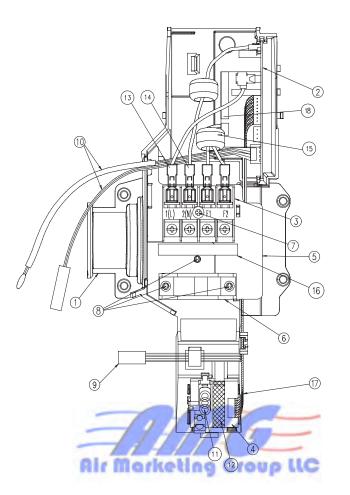


5-3

#### Parts List

Na	Cada Na	Description	Encification	Q	Q'TY		
No.	Code No.	Description	Specification	AQV09JA	AQV12JA	SA/SNA	
1	DB90-01581G	ASS'Y CABI FRONT	ASS'Y, SC-94445T	1	1	SA	
2	DB63-00847C	GUARD FAN	PP, UL746C	1	1	SA	
3	DB90-01330L	ASS'Y BASE OUT	ASS'Y, SC-94445T	1	1	SA	
4	DB99-00401A	ASS'Y BRACKET VALVE	ASS'Y, SC-94445T	1	1	SA	
5	DB67-00397A	FAN-PROPELLER	AS+G/F20%, Φ400	1	1	SA	
6	DB60-30004A	SCREW MACHINE	M6	1	1	SA	
7	DB60-00150A	SCREW SPECIAL	M4	4	4	SNA	
8	DB31-00431A	MOTOR FAN OUT	DC Motor, SIC-52FV-F726-2	1	1	SA	
9	DB61-01644A	BRACKET MOTOR	SGCC-M	1	1	SA	
10	DB97-02225A	ASS'Y SUPPORT PLATE B/M	SGCC-M	1	1	SA	
11	DB94-01339A	ASS'Y PARTITION	ASS'Y, SGCC-M	1	1	SA	
12	DB27-00041A	REACTOR	PPS,5mH, 10A	1	1	SA	
13	DB96-03602B	ASS'Y COND UNIT	ASS'Y	1	1	SA	
14	DB90-03306A	ASS'Y COVER CONTROL	ASS'Y	1	1	SA	
15	DB90-03307A	ASS'Y CABINET SIDE RH	ASS'Y, SC-94445T	1	1	SA	
16	DB90-01332A	ASS'Y CABINET SIDE LF	ASS'Y, SC-94445T	1	1	SA	
16-1	DB64-01094A	CABINET SIDE LF	SECC-P, SC-94445T	1	1	SA	
16-2	DB64-00992A	HANDLE LF	PP	1	1	SA	
17	G4C090LUBER	COMPRESSOR	ROTARY, BLDC	1	1	SNA	
17-1	DB63-00763A	GROMMET ISOLATOR	NR	3	3	SNA	
17-2	DB60-30028A	SCREW HEX	M8	3	3	SNA	
17-3	DB60-30018A	SCREW MACHINE	M5	1	1	SNA	
17-4	DB63-00489A	COVER TERMINAL	PBT (G/F 15%)	1	1	SNA	
17-5	DB63-00817A	GASKET	EPDM	1	1	SNA	
18	DB63-01647A	FELT COMP SIDE	FELT+PVC Sheet	1	1	SA	
19	DB63-01044A	FELT COMP BASE	FELT+PVC Sheet	1	1	SA	
20	DB63-01710A	FELT COMP UPPER	FELT+PVC Sheet	1	1	SA	
21	DB96-06703A	ASS'Y VALVE 4WAY	ASS'Y	1	1	SA	
21-1	DB62-02286A	4WAY VALVE	R410A, SANHUA	1	1	SNA	
21-2	DB62-02284A	VALVE SERVICE	R410A, SANHUA, 3/8"	1	1	SNA	
22	DB96-06739A	ASS'Y VALVE EEV	ASS'Y	1	1	SA	
22-1	DB62-03964A	VALVE EXPANSION COIL	FUJIKOKI, Φ1.4	1	1	SNA	
22-2	DB62-03916A	VALVE EXPANSION BODY	FUJIKOKI, Φ1.4	1	1	SNA	
22-3	DB62-02283A	VALVE SERVICE	R410A, SANHUA, 1/4"	1	1	SNA	
22 5	DB93-04345A	ASS'Y CONTROL OUT	ASS'Y	-	1	SA	
23	DB93-04345B	ASS'Y CONTROL OUT	ASS'Y	1	_	SA	
24	DB61-02891C	GUIDE SCREEN	P.E.H 100%	1	1	SA	
25	DB32-00176D	THERMISTOR OUT/DIS	ASS'Y	1	1	SA	
26	DB32-00121B	THERMISTOR COND	ASS'Y	1	1	SA	
27	DB93-04489A	CONNECT WIRE COMP	ASS'Y	1	1	SA	

Samsung Electronics



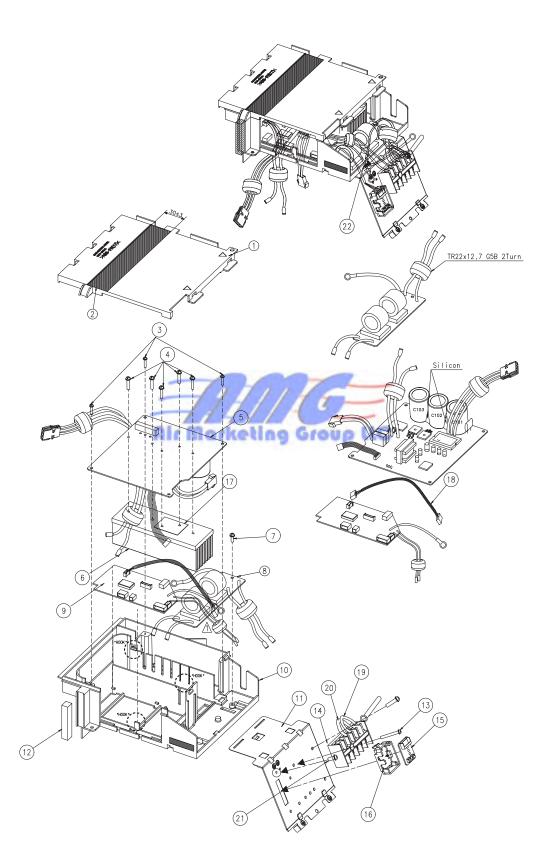
#### Parts List

No.	Code No.	Description	Specification	Q'TY	SA/SNA
1	DB61-01637C	CASE-CONTROL IN	ABS 5V	1	SNA
2	DB93-04255D	ASS'Y-MAIN PCB	РСВ	1	SA
3	DB65-00004U	TERMINAL BLOCK	DAF-4P	1	SNA
4	DB93-03117A	ASS'Y-S/W & DISPLAY PCB	ASS'Y	1	SNA
5	DB61-01639A	PLATE CONTROL IN	SGCC-M,T1.2	1	SNA
6	DB61-01097A	HOLDER-WIRE CLAMP	ABS	1	SA
7	6001-000929	SCREW-MACHINE	PH M3xL22	1	SNA
8	6001-001054	SCREW-MACHINE	TH M4xL10	3	SNA
9	DB93-04832A	CONNECT WIRE MOTOR	ASS'Y	1	SNA
10	DB32-00020A	ASS'Y-THERMISTOR	4P(103AT)	1	SA
11	DB63-00851A	COVER LAMP	ABS(V0)	1	SNA
12	DB73-00242B	RUBBER-BAND	RUBBER	1	SNA
13	DB39-00765T	CONNECT WIRE-L	BRN	1	SNA
14	DB39-01193A	CONNECT WIRE-N	SKYBLU,3P	1	SNA
15	DB39-01210B	CONNECT WIRE-COMM	RED/BLU	1	SNA
16	DB98-27584A	LABEL CAUTION	TETRON25	1	SNA
17	DB93-04685A	C/W DISPLAY PCB	DISPLAY	1	SNA
18	DB93-04257A	ASSY PCB SUB-485	РСВ	1	SA

5-5

Samsung Electronics

#### AQV09JAX : DB93-04345B AQV12JAX: DB93-04345A



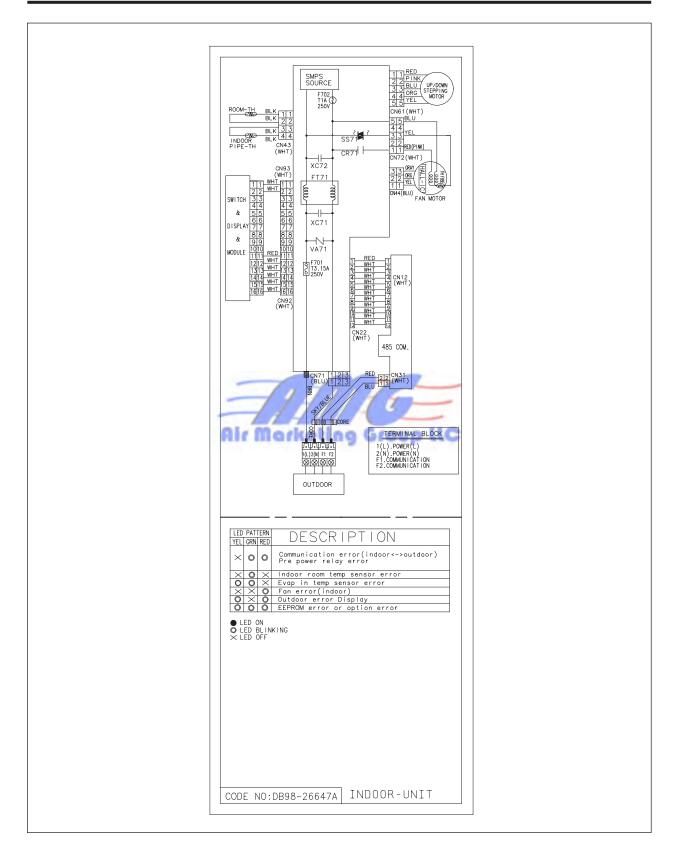
#### Parts List

No.	Code No.	Description	Specification	Q'TY			Domork
INO.	Code No.	Description	Specification	AQV09JAX	AQV12JAX	SA/SNA	Remark
1	DB61-02250B	CASE CONTROL COVER	ABS 5V, GRAY	1	1	SA	
2	DB62-04566A	SEAL CASE CONTROL COVER	FOAM LEX T2(WHITE)	1	1	SNA	
3	6002-000630	SCREW TAPPING	M3xL8 PH+ ZPC(YEL)	3	3	SNA	
4	DB91-00306A	ASS'Y SCREW-MACHINE	M3x16 WSP PH+	5	5	SNA	
5	DB93-04347B	ASS'Y PCB INV	FR4 160x140	1	-	SA	
	DB93-04347A	ASS'Y PCB INV	FR4 160x140	-	1	SA	
6	DB62-03155A	HEAT SINK	140x50x45mm, 11FIN	1	1	SA	
7	6002-000560	SCREW TAPPING	PH,+,2S,M4,L10	1	1	SNA	
8	DB93-04264A	ASS'Y PCB EMI	FR-1 139x40	1	1	SA	
9	DB93-04330A	ASS' PCB MAIN	FR4 125x67	1	1	SA	
10	DB61-02249B	CASE CONTROL BASE	ABS 5V, T2.0	1	1	SA	
11	DB70-00547A	PLATE CONTROL OUT	SGCC-M T0.6	1	1	SA	
12	DB62-02332P	SEAL CASE CONTROL BASE	FOAM PU(BLACK)	1	1	SNA	
13	6002-000555	SCREW TAPPING	M4xL25 PH+ ZPC(YEL)	1	1	SNA	
14	DB65-00181C	TERMINAL BLOCK	DAF-6P	1	1	SA	
15	DB93-04329A	ASS'Y PCB DISPLAY	FR-1 35x25	1	1	SA	
16	DB61-02975A	CASE DISPLAY PCB	ABS V0,T2.0	1	1	SA	
17	DB81-00547B	INSULATOR	MICA	1	1	SNA	
18	DB93-04337B	CONNECT WIRE DISPLAY	FOR DISPLAY, 5P	1	1	SA	
19	DB39-04439A	LEAD CONNECTOR-N	SKYBLU	1	1	SNA	
20	DB39-04439B	LEAD CONNECTOR-L	BRN	1	1	SNA	
21	6009-001001	SCREW SPECIAL	SCREW EARTH	1	1	SNA	
22	DB65-10088D	CABLE TIE	NYLON66	1	1	SNA	
						5.0.1	

5-7

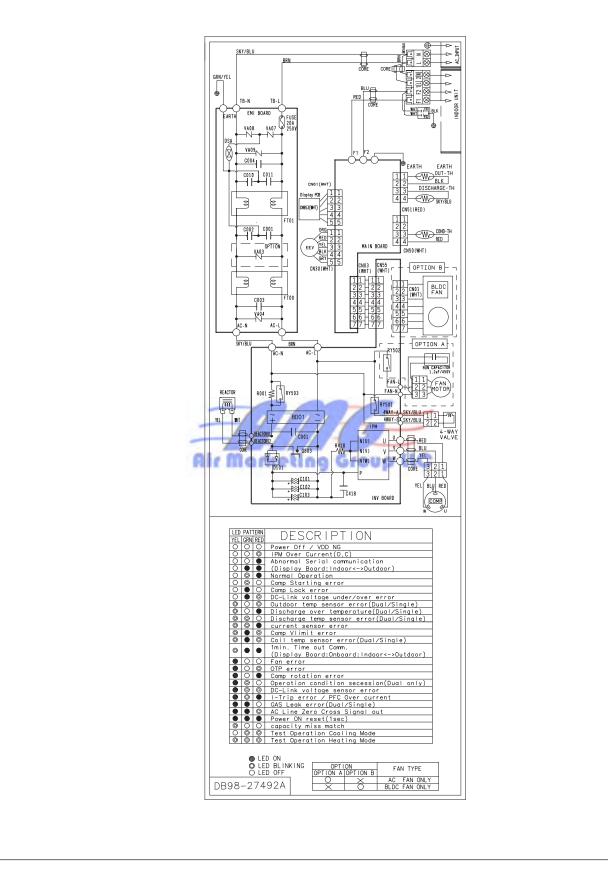
## 6. Wiring Diagram

## 6-1 Indoor Unit



This Document can not be used without Samsung's authorization.

Samsung Electronics



This Document can not be used without Samsung's authorization.

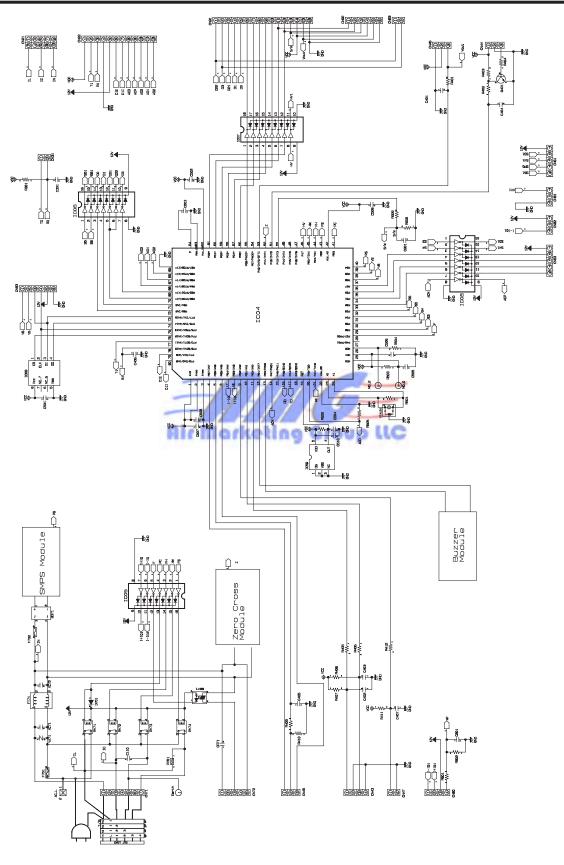
6-2

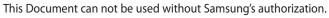
Air Marketing Group LLC

141 Kinderkamack Rd, Park Ridge, NJ 07656 Tel: 201-782-1782 Fax: 201-782-1783 Web: www.amgair.com Email: info@amgair.com

# 7. Schematic Diagram

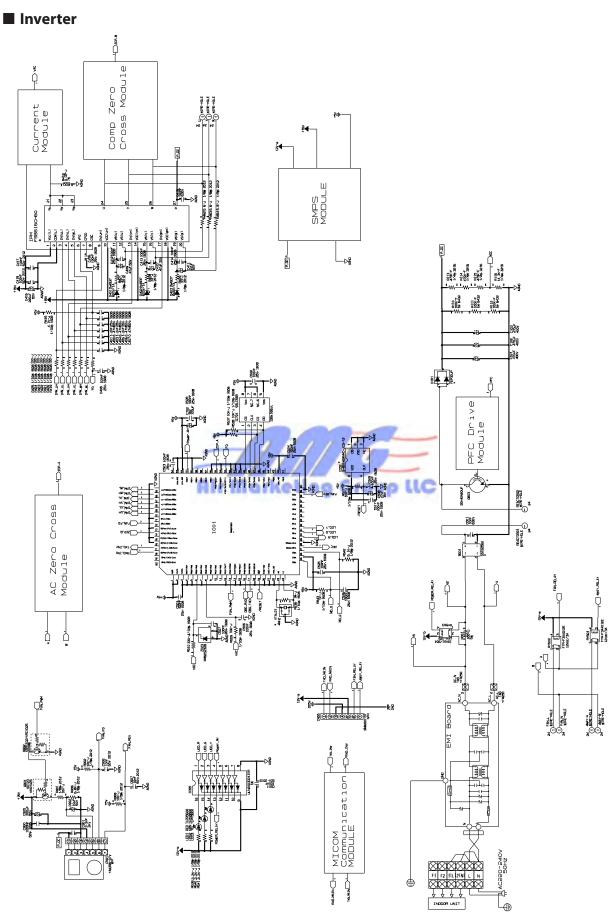
## 7-1 Indoor Unit





Samsung Electronics

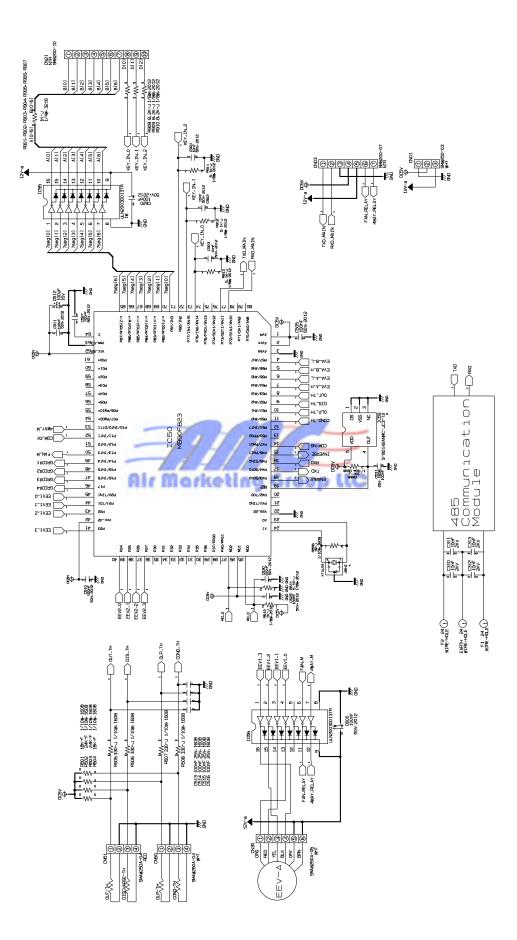
7-2



Air Marketing Group LLC

141 Kinderkamack Rd, Park Ridge, NJ 07656 Tel: 201-782-1782 Fax: 201-782-1783 Web: www.amgair.com Email: info@amgair.com





Samsung Electronics

Air Marketing Group LLC

141 Kinderkamack Rd, Park Ridge, NJ 07656 Tel: 201-782-1782 Fax: 201-782-1783 Web: www.amgair.com Email: info@amgair.com

7 -3

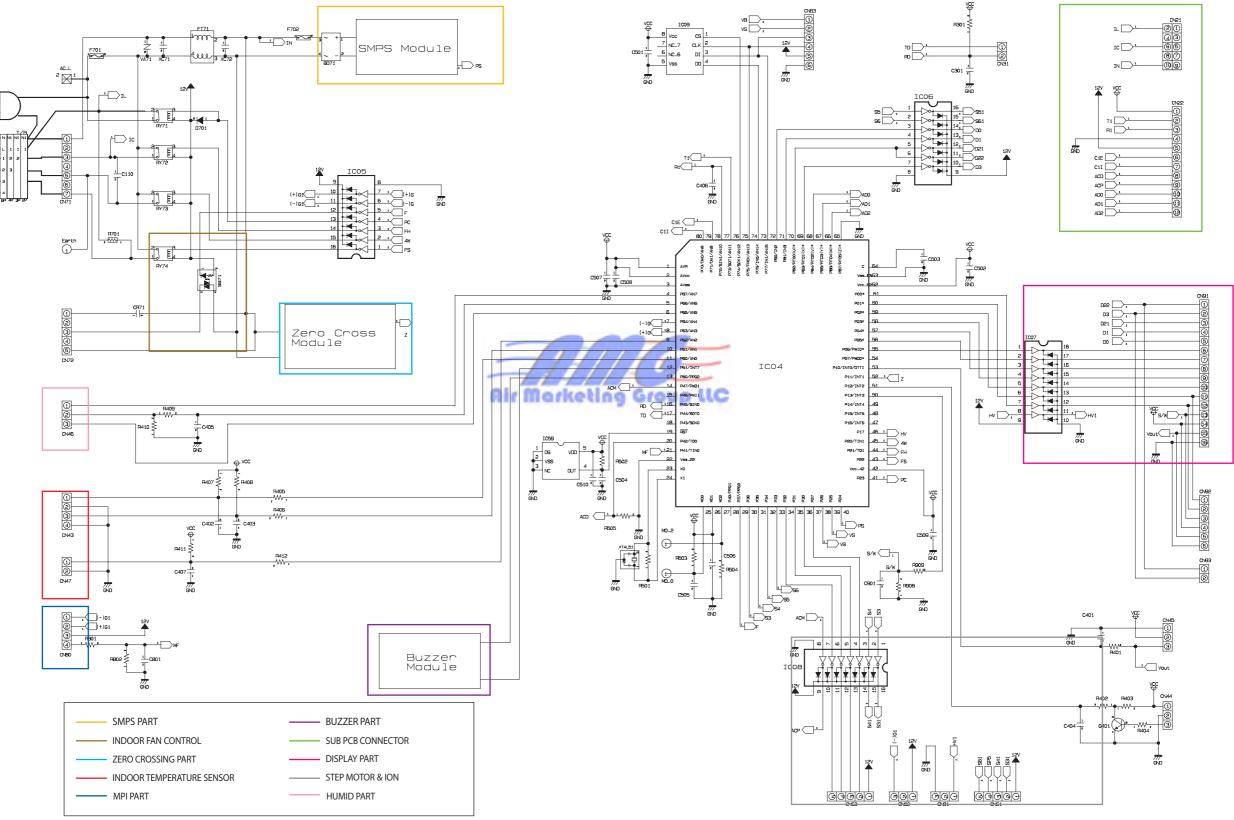
MEMO



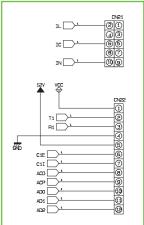
# 8. Circuit Descriptions

## **8-1 PCB Circuit Descriptions**

### 8-1-1 Indoor Unit

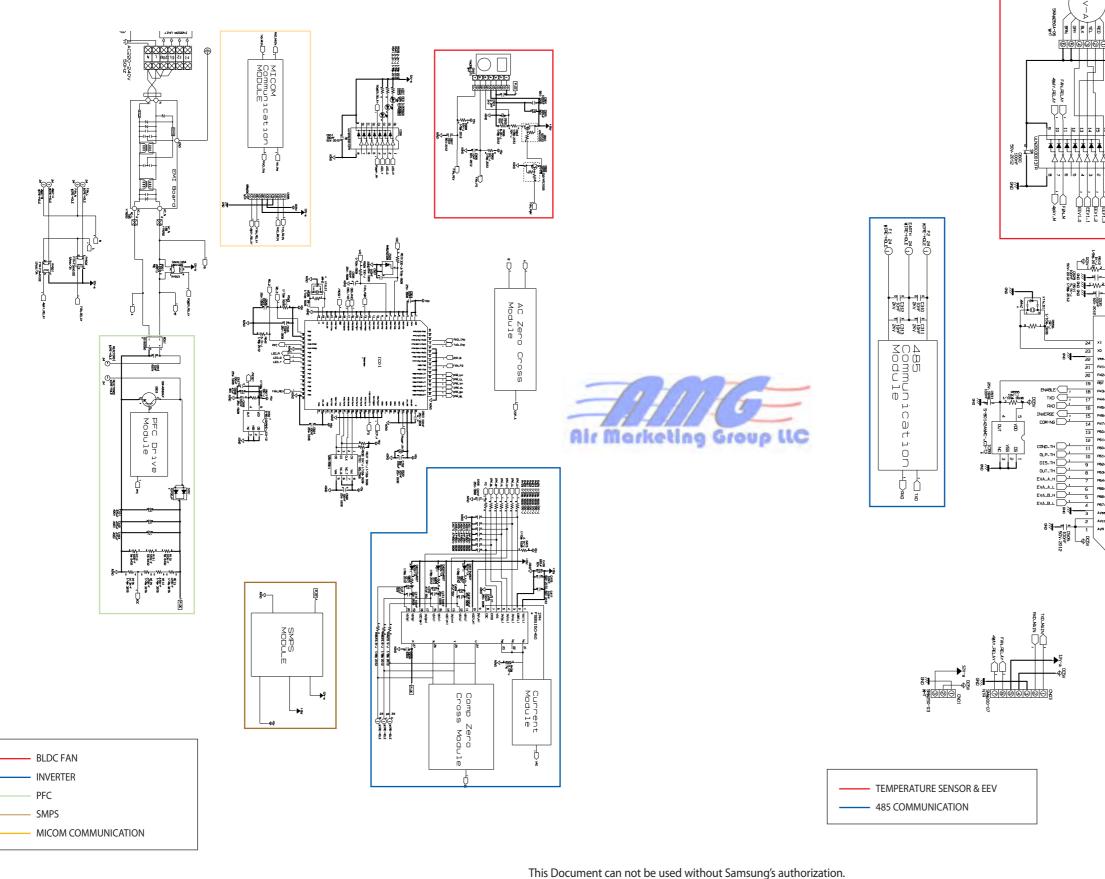


This Document can not be used without Samsung's authorization.



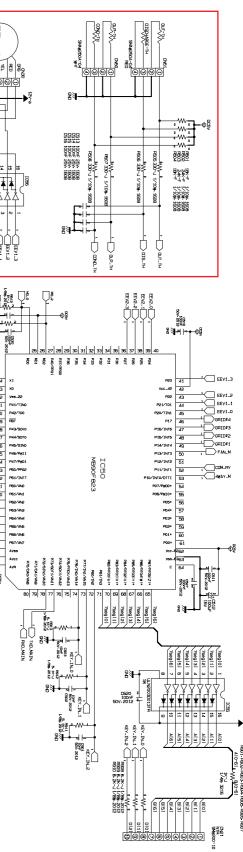
### 8-1-2 Outdoor Unit

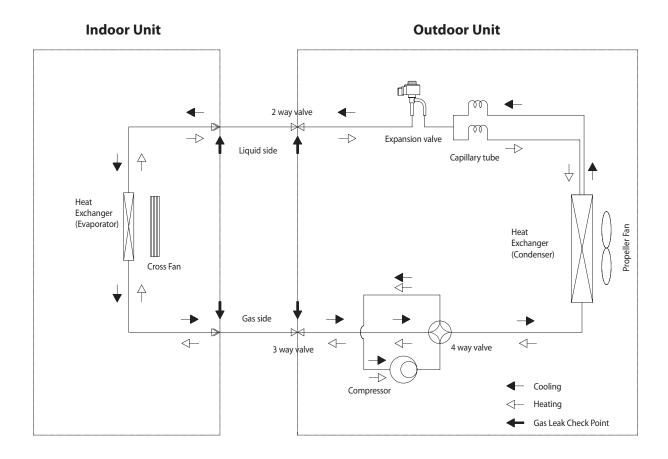
### Inverter



8-2

Main





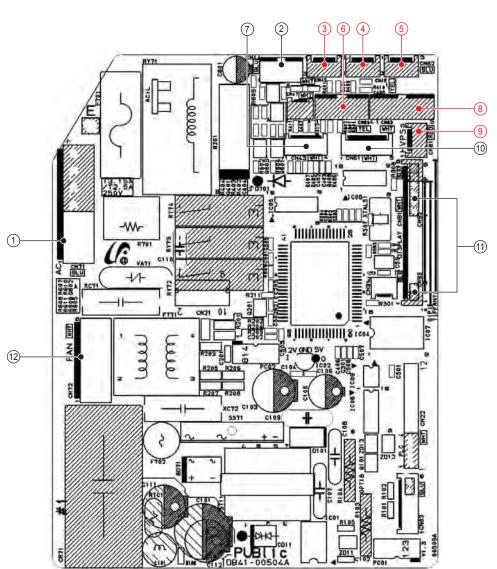
Samsung Electronics

MEMO



# 9. PCB Diagram

## 9-1 Indoor PCB



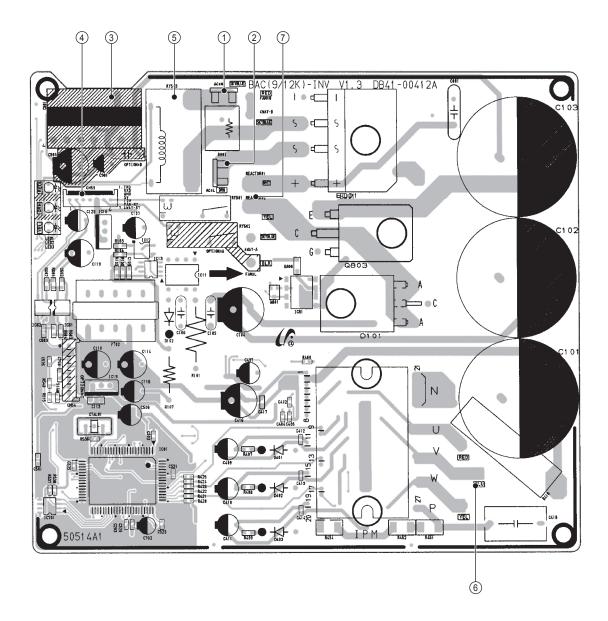
**A** The red number connecter is not used.

1	Power	7	Temperature Sensor
2	Motor RPM Feedback	8	Auto Grill
3	Remocon Module	9	HVPS(High voltage Generator)
4	Humidity Sensor	(10)	BLADE-H Step Motor
5	Anions	(11)	Display
6	МРІ	(12)	Indoor Fan Motor

Samsung Electronics

9-1

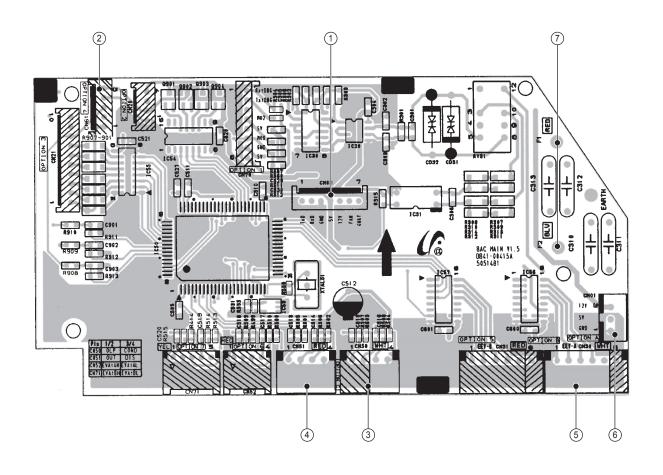
**A** The red number connecter is not used.



1	Power N	5	Power Relay
2	Power L	6	Comp. Connector Wire
3	BLDC Fan : YAW396-07V (WHT)	7	Reactor Connector Wire
4	Main PCB Connector : SMW200-07(WHT)		

9-2

Air Marketing Group LLC



1	Inverter PCB Connector : SMW200-07(WHT)
2	Display PCB Connector : SMW200-05(WHT)
3	OLP/Cond. Temperature Sensor : SMAW250A-04(WHT)
4	Outdoor/Discharge Temperature Sensor : SMAW250A-04(RED)
5	EEV Connector : SMAW250A-06(WHT)
6	DC5V Connector : SMW250-03(WHT)
7	Communication

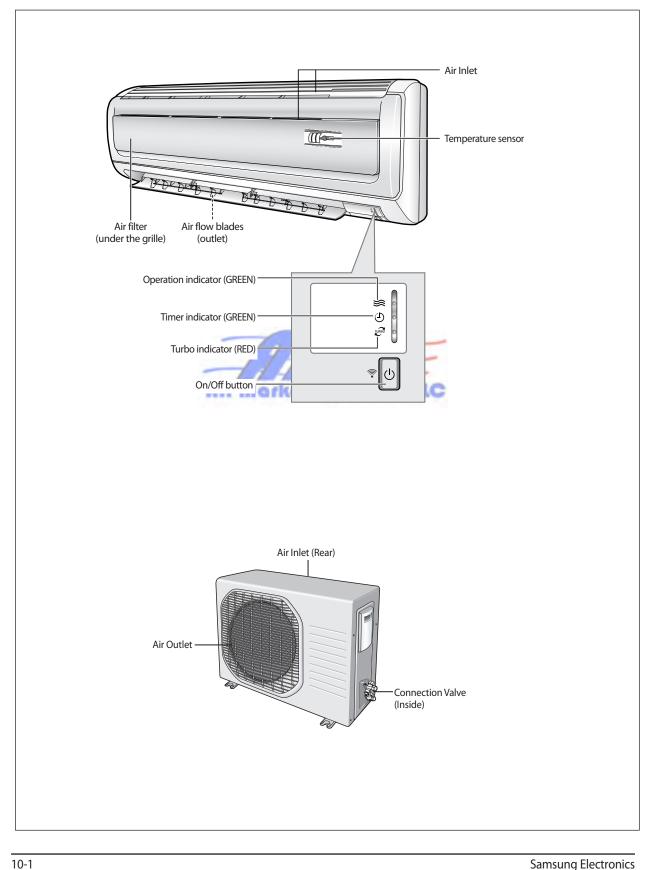
Samsung Electronics

9-3

# 10. Operating Instructions

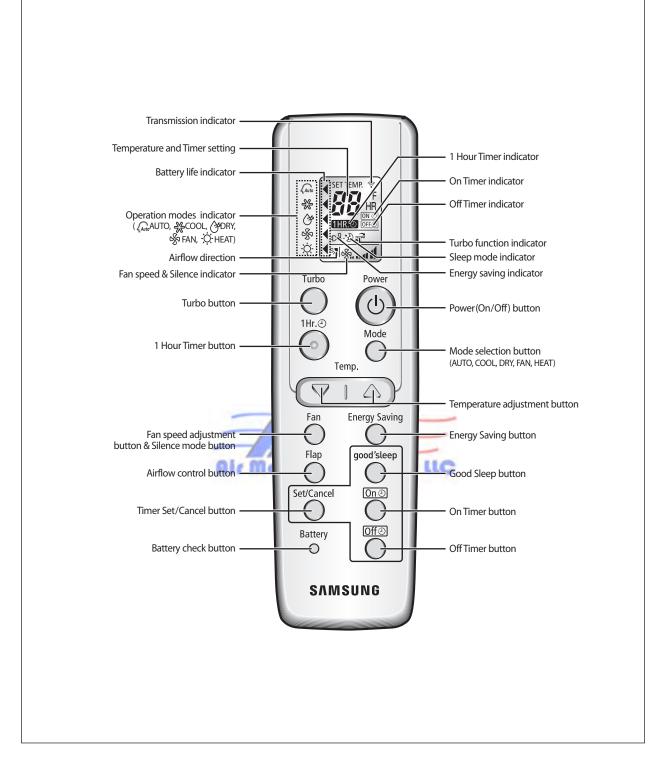
## **10-1 Name of Each Part**

### 10-1-1 Indoor Unit



Air Marketing Group LLC





## **10-3 Main Function**

## **10-3-1 Basic Function**

Mode	Explanation	Remark
Auto Mode	Press the $\stackrel{\text{Mode}}{\bigcirc}$ button on the remote control until $\mathcal{A}_{\text{Auto}} \blacktriangleleft$ is displayed.	SET TEMP. F S S S S T S T S T S T S T S T S T S T
Cool Mode	Press the <sup>Mode</sup> button on the remote control until <b>%</b> is displayed.	SET TEMP S S T S S T S S T S S S T S S S S S S S S S S S S S
	Press the button to select the fan speed until the required setti displayed.	SET TEMP F
Heat Mode	Press the Obutton on the remote control until 🔆 4 is displayed.	SETTEMP.
	Press the obstrom to select the fan speed until the required settidisplayed.	ing is

Samsung Electronics

## **Basic Function(cont.)**

Mode	Explanation	Remark
Dry Mode	Press the $\stackrel{\text{Mode}}{\bigcirc}$ button on the remote control until $\mathring{\mathcal{F}}$ is displayed.	SETTEMP.
Fan Mode	Press the <sup>Mode</sup> button on the remote control until Soft is displayed.	And And And And Temp.



## 10-3-2 Applied Function

Mode	Explanation	Remark
Turbo Function	<ul> <li>Press the button.</li> <li>After 30 minutes, the air conditioner is reset automatically to the previous mode, temperature and fan settings.</li> <li>You can select the Turbo function in the Auto, Cool and Heat mode. If you select this function in the Dry or Fan mode, it will return to the Auto mode.</li> </ul>	Turbo HHr.O
good' sleep Mode	Press the officier button until the Dindicator appears on the remote control.	Get/Cancel SET TEMP. Set/Cancel Gon⊙

Samsung Electronics

Air Marketing Group LLC

# 11. Troubleshooting

## 11-1 Items to be checked first

- 1. The input voltage should be rating voltage  $\pm 10\%$  range. The air conditioner may not operate properly if the voltage is out of this range.
- Is the link cable linking the indoor unit and the outdoor unit linked properly? The indoor unit and the outdoor unit shall be linked by 5 cables. Check the terminals if the indoor unit and outdoor unit are properly linked by the same number of cables. Otherwise the air conditioner may not operate properly.
- 3. When a problem occurs due to the contents illustrated in the table below it is a symptom not related to the malfunction of the air conditioner.

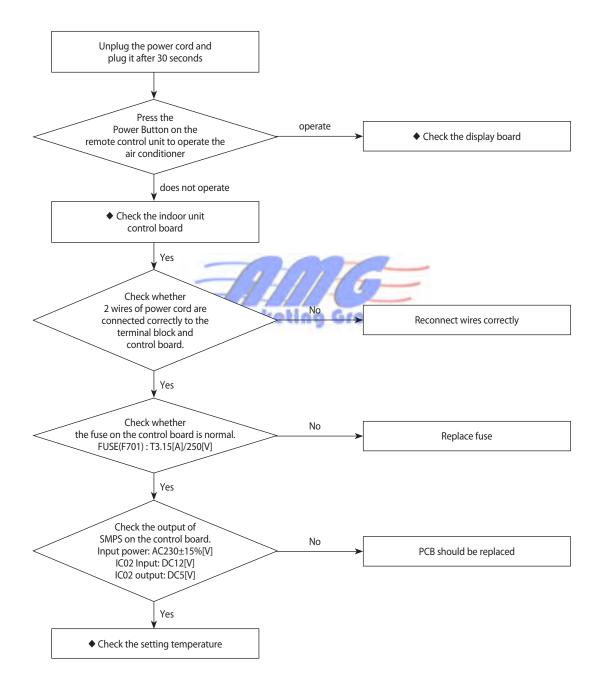
No	Operation of air conditioner	Explanation
1	The OPERATION indication LED(BLUE) blinks when a power plug of the indoor unit is plugged in for the first time.	It indicates power is on. The LED stops blinking if the operation ON/OFF button on the remote control unit is pushed.
2	In a COOL operation mode, the compressor does not operate at a room temperature higher than the setting temperature that the INDOOR FAN should operate. [In case of heat pump model] In a HEAT operation mode, the compressor does not operate at a room temperature lower than the setting temperature that indoor fan should operate.	In happens after a delay of 3 minutes when the compressor is reoperated. The same phenomenon occurs when a power is on. As a phenomenon that the compressor is reoperated after a delay of 3 minutes, the indoor fan is adjusted automatically with reference to a temperature of the air blew.
3	Fan speed setting is not allowed in DRY(🏈) mode.	The speed of the indoor fan is set to LL in DRY mode. Fan speed is selected automatically in AUTO mode.
4	Compressor stops operation intermittently in DRY( $\mathfrak{F}$ ) mode.	Compressor operation is controlled automatically in DRY mode depending on the room temperature and humidity.
5	Timer LED(ORANGE) of the indoor unit lights up and the air conditioner does not operate.	Timer is being activated and the unit is in ready mode. The unit operates normally if the timer operation is cancelled.
6	The compressor stops intermittently in a COOL mode or DRY mode, and fan speed of the indoor unit decreases.	The compressor stops intermittently or the fan speed of the indoor unit decreases to prevent inside/outside air frozen depending on the inside/outside air temperature.
7	[In case of heat pump model] Compressor of the outdoor unit is operating although it is turned off in a HEAT mode.	When the unit is turned off while de-ice is activated, the compressor continues operation for up to 9 minutes(maximum) until the deice is completed.
8	[In case of heat pump model] The compressor and indoor fan stop intermittently in HEAT mode.	The compressor and indoor fan stop intermittently if room temperature exceeds a setting temperature in order to protect the compressor from overheated air in a HEAT mode.
9	<b>[In case of heat pump model]</b> Indoor fan and outdoor fan stop operation intermittently in a HEAT mode.	The compressor operates in a reverse cycle to remove exterior ice in a HEAT mode, and indoor fan and outdoor fan do not operate intermittently for within 20% of the total heater operation

11-1

Air Marketing Group LLC

### 11-2-1 No Power (completely dead)-Initial diagnosis

- 1. Checklist :
  - 1) Is input voltage normal?
  - 2) Is AC power linked correctly?
  - 3) Is input voltage of DC regulator IC KA7805 (IC02) normal? (11VDC-12.5VDC)
  - 4) Is output voltage of DC regulator IC KA7805 (IC02) normal? (4.5VDC-5.5VDC)
- 2. Troubleshooting procedure



11-2

## 11-2-2 The Outdoor unit power supply error

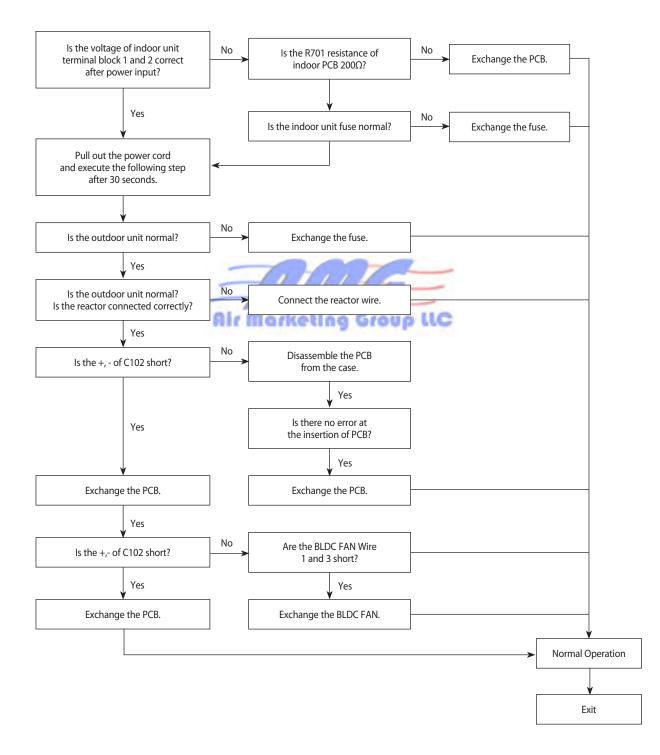
#### 1. Checklist:

1) Are the input power voltage and the power connection correct?

2) Is there no Fuse short in the indoor unit and outdoor unit?

- 3) Is the cable connected correctly between the indoor unit and outdoor unit in order.
- 4) Is the wire connected correctly to the terminal block of the indoor unit and outdoor unit?

#### 2. Troubleshooting procedure



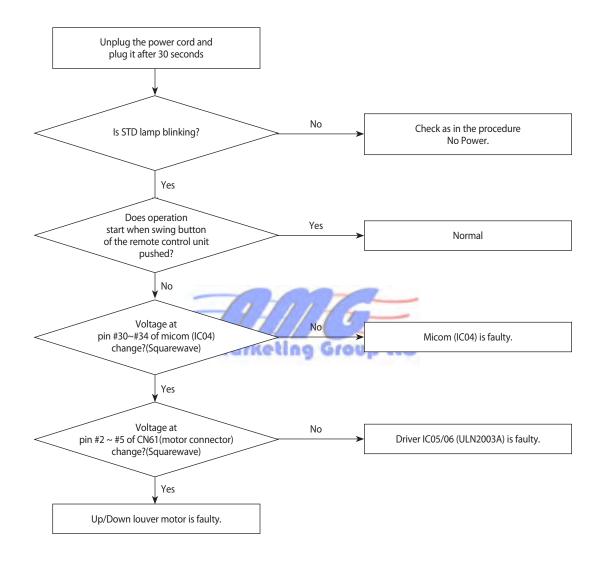
Samsung Electronics

Air Marketing Group LLC

### 11-2-3 When the Up/Down Louver Motor Does Not Operate. (Initial Diagnosis)

- Checklist :

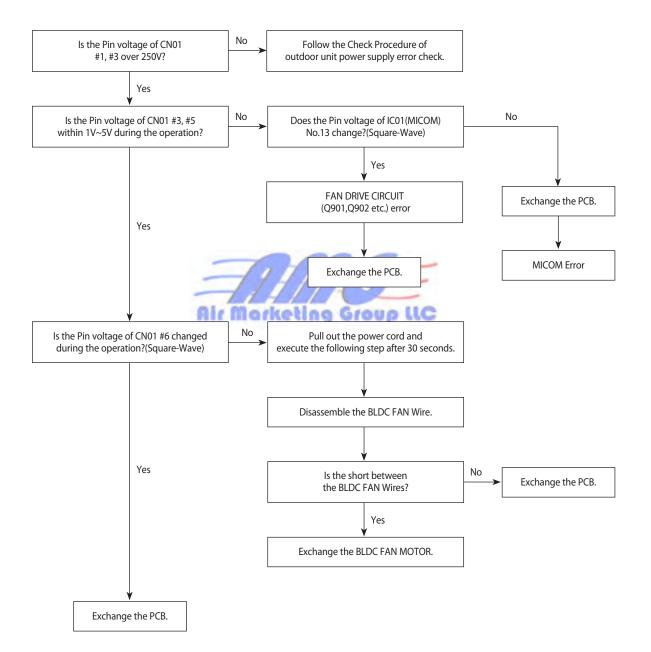
   Is input voltage normal?
   Is the Up/Down louver motor properly connected with the connector (CN61)?
- 2. Troubleshooting procedure



## 11-2-4 The Outdoor unit Fan error

- 1. Checklist :
  - 1) Are the input power voltage and the power connection correct?
  - 2) Is the motor wire connected to the outdoor PCB correctly?
  - 3) Is there no assembly error or none-assembly in the terminal of motor wire connector?
  - 4) Is there no obstacle at the surrounding of motor and propeller?

#### 2. Troubleshooting procedure

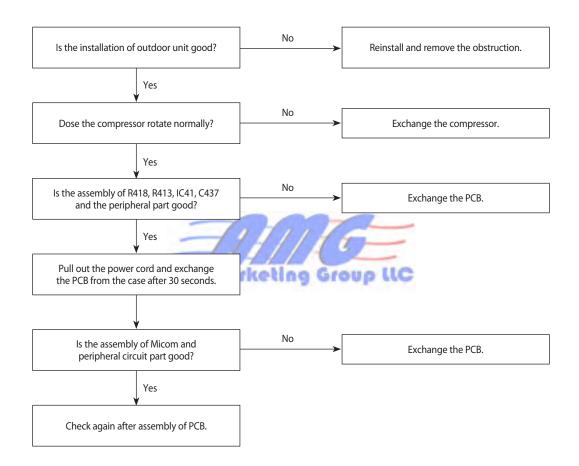


Air Marketing Group LLC

11-5

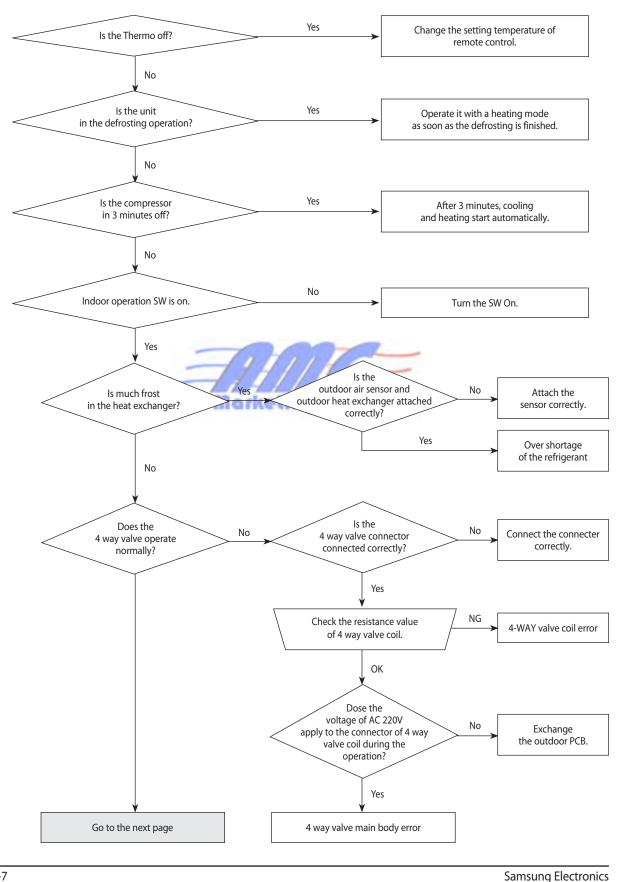
### 11-2-5 Total current Trip error

- 1. Checklist :
  - 1) Is the input power voltage proper?
  - 2) Is the refrigerant charged properly?
  - 3) Does the compressor rotate normally? (Reverse rotation, Locking etc.)
  - 4) Dose the outdoor fan operate normally? (Fan propeller loss, Motor error etc.)
  - 5) Is the installation condition of outdoor unit good? (Piping, Space etc.)
  - 6) Is there no ventilation obstruction at the surrounding of outdoor? (Outdoor unit cover, Fan front obstruction etc.)
- 2. Troubleshooting procedure



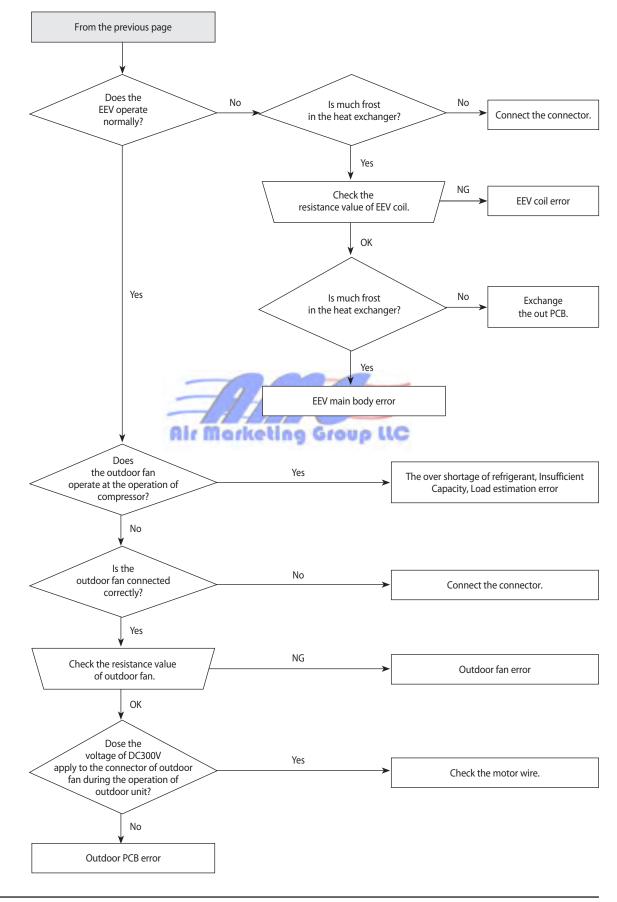
## 11-2-6 In case of heating at the cooling mode or cooling at the heating mode

1. Troubleshooting procedure



11-7

Air Marketing Group LLC



### In case of heating at the cooling mode or cooling at the heating mode(cont.)

Samsung Electronics

11-8

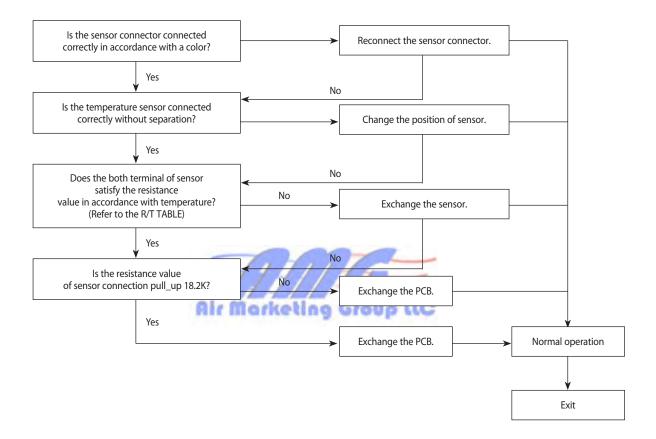
## 11-2-7 Outdoor temperature sensor error

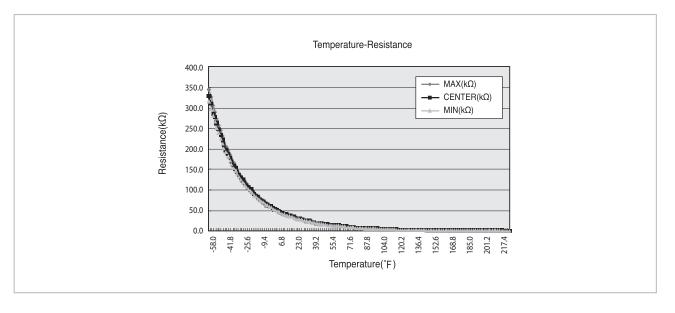
#### 1. Checklist:

1) Is the sensor connector connected correctly?

- 2) Is the sensor placed correctly?
- 3) Does the both terminal of sensor satisfy the resistance value in accordance with temperature?
- 4) Is the resistance value of sensor connection pull\_up correct?

#### 2. Troubleshooting procedure





11-9

Air Marketing Group LLC

Samsung Electronics

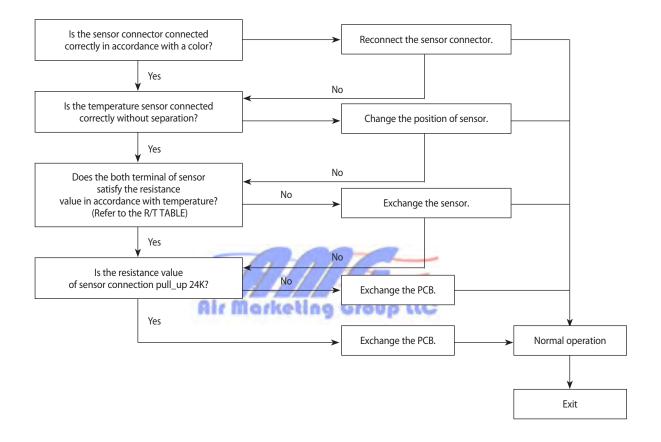
### 11-2-8 Discharge temperature sensor error

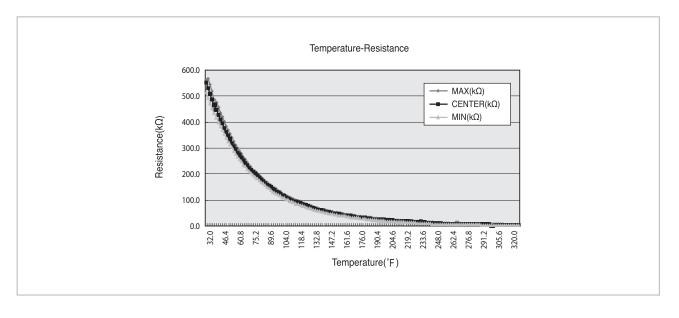
#### 1. Checklist :

1) Is the sensor connector connected correctly?

- 2) Is the sensor placed correctly?
- 3) Does the both terminal of sensor satisfy the resistance value in accordance with temperature?
- 4) Is the resistance value of sensor connection pull\_up correct?

#### 2. Troubleshooting procedure





Samsung Electronics

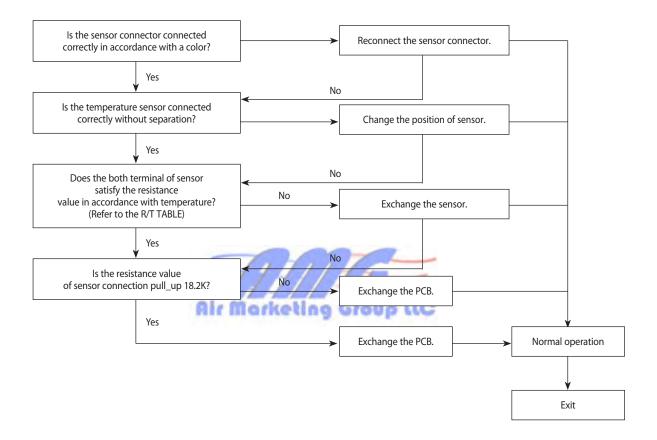
Air Marketing Group LLC

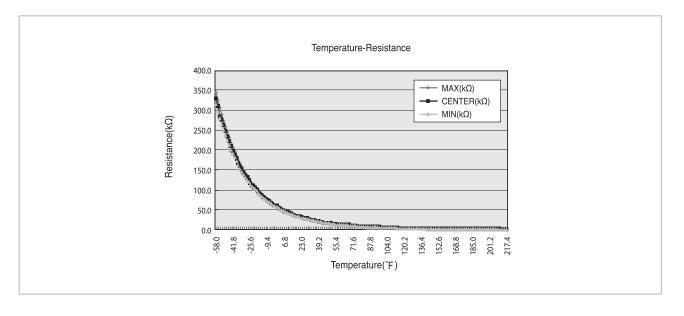
11-10

## 11-2-9 Coil temperature sensor error

- 1. Checklist:
  - 1) Is the sensor connector connected correctly?
  - 2) Is the sensor placed correctly?
  - 3) Does the both terminal of sensor satisfy the resistance value in accordance with temperature?
  - 4) Is the resistance value of sensor connection pull\_up correct?

#### 2. Troubleshooting procedure





Air Marketing Group LLC

Samsung Electronics

## Sensor R-T Table (Resistance-Temperature)

1. Discharge Temp. Sensor

RESISTANCE : 200.0k $\Omega$  at 25°C (77°F) RESISTANCE TOLERANCE : ±5%

TEMP.(°C)	TEMP.(°F)	MAX (kΩ)	CENTER (kΩ)	MIN (kΩ)	
0	32	563.1	553.5	515.2	
5	41	476.1	446.2	417.1	
10	50	385.1	362.4	340.2	
15	59	312.6	295.4	278.5	
20	68	256.6	242.5	229.5	
25	77	210.0	200.0	190.0	
30	86	174.6	165.7	156.8	
35	95	145.8	137.8	130.0	
40	104	122.5	115.4	108.4	
45	113	103.3	96.95	90.78	
50	122	87.87	81.92	76.45	
55	131	74.47	69.44	64.59	
60	140	63.65	59.16	54.85 -	_
65	149	54.55	50.54	46.71	UC
70	158	46.96	43.37	39.96	
75	167	40.55	37.34	34.31	
80	176	35.16	32.29	29.58	
85	185	30.56	27.99	25.56	
90	194	26.66	24.34	22.17	
95	203	23.31	21.23	19.28	
100	212	20.46	18.58	16.89	
105	221	18.01	16.31	14.74	
110	230	15.90	17.37	12.95	
115	239	14.08	12.69	11.41	
120	248	12.51	11.25	10.09	
125	257	11.14	9.993	8.941	
130	266	9.950	8.904	7.948	
135	275	8.900	7.947	7.078	
140	284	7.983	7.112	6.320	
145	293	7.175	6.378	5.656	
150	302	6.465	5.735	5.075	
155	311	5.838	5.168	4.564	
160	320	5.285	4.669	4.114	

Samsung Electronics

## Sensor R-T Table (Resistance-Temperature)

2. Outdoor Coil Temp. Sensor, Outdoor Air Temp. Sensor Indoor Coil Temp. Sensor, Indoor Air Temp. Sensor

$$\label{eq:resistance} \begin{split} \text{RESISTANCE}: 10.0 k\Omega \text{ at } 25^\circ\text{C} \ (77^\circ\text{F}) \\ \text{RESISTANCE TOLERANCE}: \pm 1\% \end{split}$$

TEMP.(°C)	TEMP.(°F)	MAX (kΩ)	CENTER (kΩ)	MIN (kΩ)	TEMP. TOLE	RANCE. (°F)
-50.0	-58.0	351.4	329.5	308.8	-1.4	1.4
-45.0	-49.0	263.4	247.7	232.6	-1.4	1.4
-40.0	-40.0	199.9	188.5	177.5	-1.4	1.4
-35.0	-31.0	152.4	144.1	136.0	-1.3	1.3
-30.0	-22.0	117.5	111.3	105.4	-1.3	1.3
-25.0	-13.0	86.5	86.4	82.0	-1.3	1.3
-20.0	-4.0	71.2	67.8	64.5	-1.3	1.3
-15.0	5.0	55.9	53.4	50.9	-1.1	1.1
-10.0	14.0	44.4	42.5	40.8	-1.1	1.1
-5.0	23.0	35.3	33.9	32.5	-1.1	1.1
0.0	32.0	28.4	27.3	26.2	-0.9	0.9
5.0	41.0	22.9	22.1	21.2	-0.9	0.9
10.0	50.0	18.6	18.0	17.3	-0.7	0.7
15.0	59.0	15.2	14.7	14.2	-0.7	0.7
20.0	68.0	12.5	12.1	11.7	-0.7	0.7
25.0	77.0	10.3	10.0	9.7	-0.5	0.5
30.0	86.0	7.6	8.3	8.0	-0.7	0.7
35.0	95.0	7.2	6.9	6.7	-0.7	0.7
40.0	104.0	6.0	5.8	5.6	-0.9	0.9
45.0	113.0	5.1	4.9	4.7	-1.1	1.1
50.0	122.0	4.3	4.2	4.0	-1.1	1.1
55.0	131.0	3.7	3.5	3.4	-1.3	1.3
60.0	140.0	3.1	3.0	2.9	-1.4	1.4
65.0	149.0	2.7	2.6	2.5	-1.4	1.4
70.0	158.0	2.3	2.2	2.1	-1.6	1.6
75.0	167.0	2.0	1.9	1.8	-1.8	1.8
80.0	176.0	1.8	1.7	1.6	-1.8	1.8
85.0	185.0	1.5	1.5	1.7	-2.0	2.0
90.0	194.0	1.3	1.3	1.2	-2.2	2.2
95.0	203.0	1.2	1.1	1.1	-2.3	2.3
100.0	212.0	1.0	1.0	0.9	-2.3	2.5
105.0	221.0	0.9	0.9	0.8	-2.5	2.5
110.0	230.0	0.8	0.8	0.7	-2.7	2.7

Samsung Electronics

Air Marketing Group LLC

### 11-2-10 Fan error

#### 1. Checklist :

1) Isn't the fan locked?

- 2) Is the sensor placed correctly?
- 3) Does the both terminal of sensor satisfy the resistance value in accordance with temperature?
- 4) Is the resistance value of sensor connection pull\_up correct?

#### 2. Troubleshooting procedure

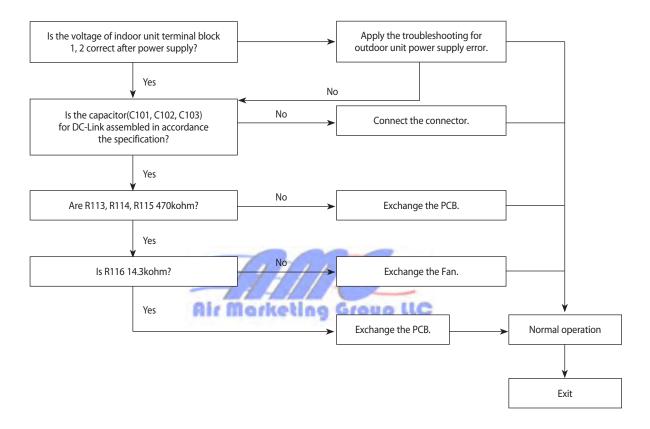


## 11-2-11 DC-Link voltage sensor error

#### 1. Checklist :

- 1) Is the voltage of indoor unit terminal block 1, 2 correct after power supply?
- 2) Is the capacitor(C101, C102, C103) for DC-Link assembled in accordance the specification?
- 3) Are R112, R113, R114 470 Kohm?
- 4) Is R115 14.3Kohm?

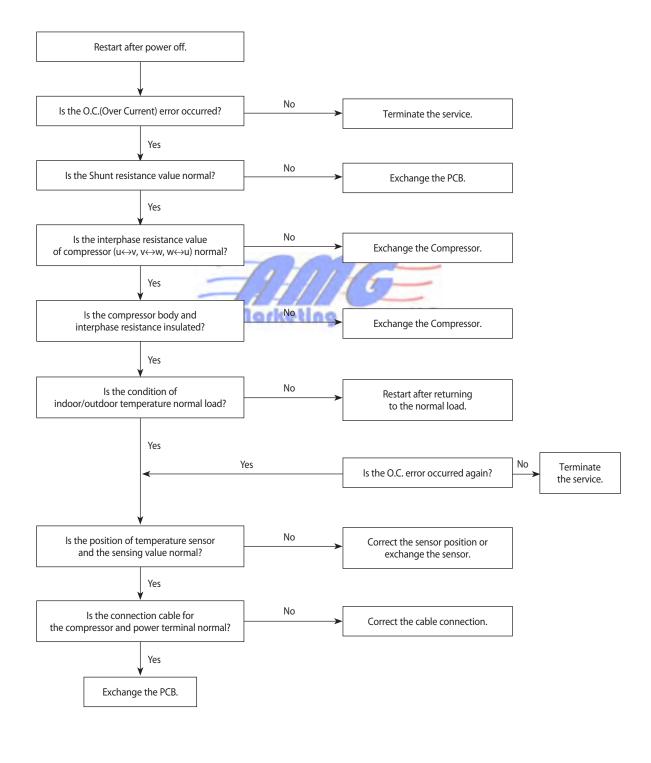
#### 2. Troubleshooting procedure



11-15

### 11-2-12 O.C.(Over Current) error

- 1. Checklist :
  - 1) Is the Shunt resistance value correct?
  - 2) Is the condition of surrounding temperature abnormal overload?
  - 3) Is there any problem as like the temperature sensor separation or measurement value error?
  - 4) Is the interphase resistance of compressor normal?
- 2. Troubleshooting procedure



Samsung Electronics

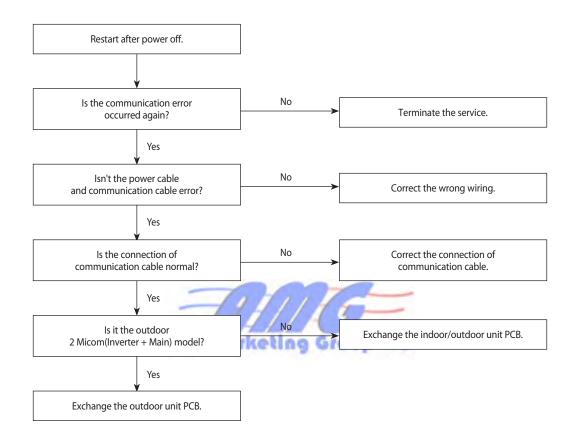
11-16

## 11-2-13 Communication error

#### 1. Checklist :

Is the communication cable between the indoor unit and outdoor unit connected correctly?
 Isn't the power cable and communication cable error?

#### 2. Troubleshooting procedure



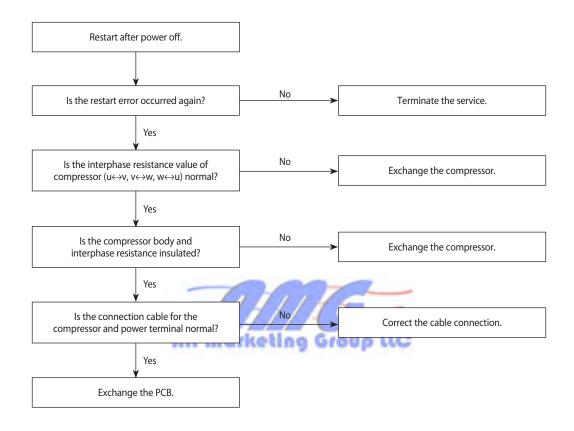
11-17

### 11-2-14 Compressor start error

#### 1. Checklist :

Is the connection of cable for the compressor and power?
 Is the interphase resistance of compressor normal?

#### 2. Troubleshooting procedure

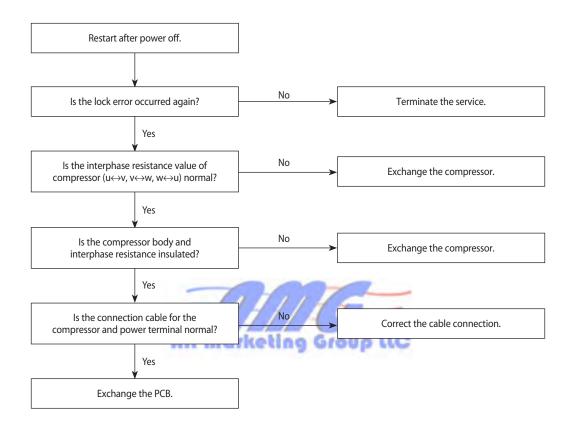


## 11-2-15 Compressor lock error

1. Checklist :

Is the connection of cable for the compressor and power?
 Is the interphase resistance of compressor normal?

#### 2. Troubleshooting procedure

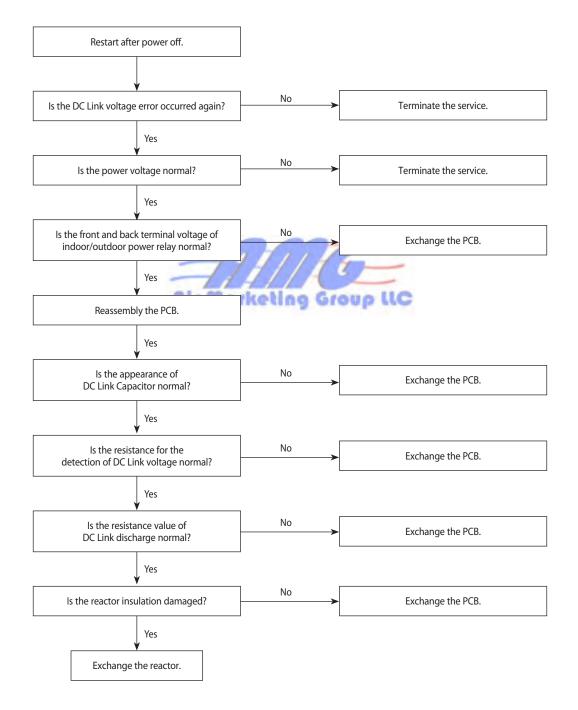


### 11-2-16 DC Link Over voltage/ Low voltage error

#### 1. Checklist :

- 1) Is the power voltage normal?
- 2) Is the voltage of front and back terminal of indoor(outdoor) power relay normal?
- 3) Is the resistance value for DC Link voltage detection NORMAL?
- 4) Is the resistance value of DC Link discharge normal?
- 5) Is the appearance of DC Link Capacitor normal?

#### 2. Troubleshooting procedure



Samsung Electronics

## 11-2-17 When the remote control is not receiving

- 1. Check if the connector was normally assembled.
- 2. Put the set in operation and check the voltage of No. 15(+) and No. 16(-) of the main PCB CN91 while operating the remote control. When the voltage descends below 3V, the assembly module PCB is normal and the main PCB is poor. Then replace the main PCB.
- Replace the assembly display PCB because the module PCB is poor if the voltage between No. 15~16 of CN91 maintains 5V after the remote control starts operation.

### 11-2-18 The others

- AC Line Zero Cross Signal OUT

   Check the assembly condition of peripheral part of IC21, ZD21, ZD20 and D200 on the PCB.
- Capacity miss match

   Check again the indoor unit option code.

### 11-3-1 Pre-inspection Notices

- 1. Check if you pulled out the AC power plug when you eliminate the PCB or front panel.
- 2. Don't hold the PCB side not impose excessive force on it to eliminate the PCB.
- 3. Don't pull the lead wire but hold the whole housing to connect or disconnect a connector to the PCB.
- 4. In case of outdoor PCB disassembly, check first the complete discharge of condenser (C103) after 30 seconds power off.

## 11-3-2 Inspection Procedure

- 1. Check connector connection and peeling of PCB or bronze coating pattern when you think the PCB is broken.
- 2. The PCB is composed of the 3 parts.
  - Indoor Main PCB Part : MICOM and surrounding circuit, relay, room fan motor driving circuit and control circuit, sensor driving circuit, power circuit of DC12V and DC5V, and buzzer driving circuit.
  - Display part : LED lamp, Switch, Remocon module
  - Outdoor Main PCB part : MICOM and surrounding circuit. IPM and PFC circuit and control circuit.
  - EMI PCB Part : Line filter and Noise Capacitor, Varistor

## 11-3-3 Indoor Detailed Inspection Procedure

No	Procedure	Inspection Method	Cause
1	Plug out and pull the PCB out of the electronic box. Check the PCB fuse.	1) Is the fuse disconnected?	<ul> <li>Over current</li> <li>Indoor Fan Motor Short</li> <li>AC Part Pattern Short of the MAIN PCB</li> </ul>
2	Supply power. If the operating lamp twinkles at this time, the above 1)~3) have no relation.	Checking the power voltage. 1) Is the DB71 input voltage AC200V~AC240V?	Power Cord is fault, Fuse open. Wrong Power Cable Wiring, AC Part is faulty.
	no relation.	2) Is the voltage between both terminals of the C104 on the $2^{nd}$ side of the transformer DC12V $\pm 0.5V$ ?	Switching Trans or Power Circuit is faulty
		3) Is the voltage between both terminals of OUT and GND of IC19(KA78L05) DC5V ±0.5V?	Power Circuit is faulty, Load Short
3	Press the ON/OFF button.	Checking the power voltage.	
		1) Is the voltage over AC180V being imposed on terminal #3 and #5 of the fan motor connector(CN72)?	• Relay(RY71) Coil Disconnection, IC05 is faulty
		2) Check the voltage of both terminals of terminal block 1 and N(1) after 3 minute operation.: AC220V	Relay(RY71) Contact is faulty
4	Press the ON/OFF button. 1. FAN Speed [High] 2. Continuous Operation	1) Is the voltage over AC180V being imposed on terminal #3 and #5 of the fan motor connector(CN72)?	• Fan Motor of the indoor is faulty
		2) The fan motor of the indoor unit doesn't run.	Fan Motor Connector(CN72) is faulty
		3) The power voltage between terminal #3 and #5 of the connector(CN72) is 0V.	<ul> <li>ASS'Y Main PCB is faulty</li> <li>Connection is faulty</li> </ul>

Samsung Electronics

## 11-3-4 Outdoor Detailed Inspection Procedure

No	Procedure	Inspection Method	Cause
1	Wait 30 seconds over after disconnecting the power cable Check the outdoor PCB.	<ol> <li>Is C101 discharged?</li> <li>Is the resistance of both terminals of C101 opened?</li> <li>Is the fuse of EMI PCB normal?</li> <li>Is the reactor wire connected?</li> </ol>	<ul> <li>Over Current</li> <li>Inner short of PCB</li> <li>BLDC FAN Motor Error</li> </ul>
2	Check the Outdoor unit PCB.	<ol> <li>Is R701 200ohm?</li> <li>Does ry74 operate normally? (IC05 &amp; 16:0V, 1:5V)</li> <li>Is the fuse(F701) normal?</li> <li>Is the Sub PCB assembled normally?</li> </ol>	<ul> <li>Outdoor PCB Error</li> <li>SUB Relay(RY74) Error</li> <li>IC05 Error</li> <li>Indoor PCB Error</li> </ul>
3	Check the LED lighting after power supply.	<ol> <li>Normal: Red: Light On, Green: Flickering, Yellow: Light Off?</li> <li>Is the voltage of C101 250V over?</li> <li>Is the input of IC19 8V, and the output 5V?</li> <li>Recheck after disassembling BLDC FAN Wire.</li> </ol>	<ul> <li>Inner short of outdoor PCB</li> <li>Wrong assembly of outdoor PCB</li> <li>BLDC FAN Error</li> </ul>
4	Check the condition of indoor & outdoor connection cable.	<ol> <li>Is the green LED light on once per second?</li> <li>Is the indoor &amp; outdoor connection able connected in order?</li> <li>Is the grounding wire connected to the both of indoor &amp; outdoor unit?</li> <li>Is the voltage of terminal block N(1), 225V?</li> </ol>	<ul> <li>Wrong connection of Indoor/Outdoor wiring</li> <li>Wrong assembly of outdoor communication circuit</li> </ul>
5	Check the Comp Wire.	<ol> <li>Is it connected red, blue, and yellow in order in counterclockwise.</li> <li>Are the valve and its installation condition good?</li> <li>Is the installation condition of outdoor unit?</li> </ol>	<ul> <li>Wrong assembly</li> <li>Installation condition is bad.</li> </ul>
6	Check the BLDC Fan.	<ol> <li>Is CN01 1, 3 over 250V?</li> <li>Is CN01 3, 5 within 1V~5V?</li> <li>Is the voltage of CN01 6 changed?</li> <li>Is the resistance of BLDC Motor 1, 3 opened after power off?</li> </ol>	Outdoor PCB Error     BLDC Motor Error

11-23

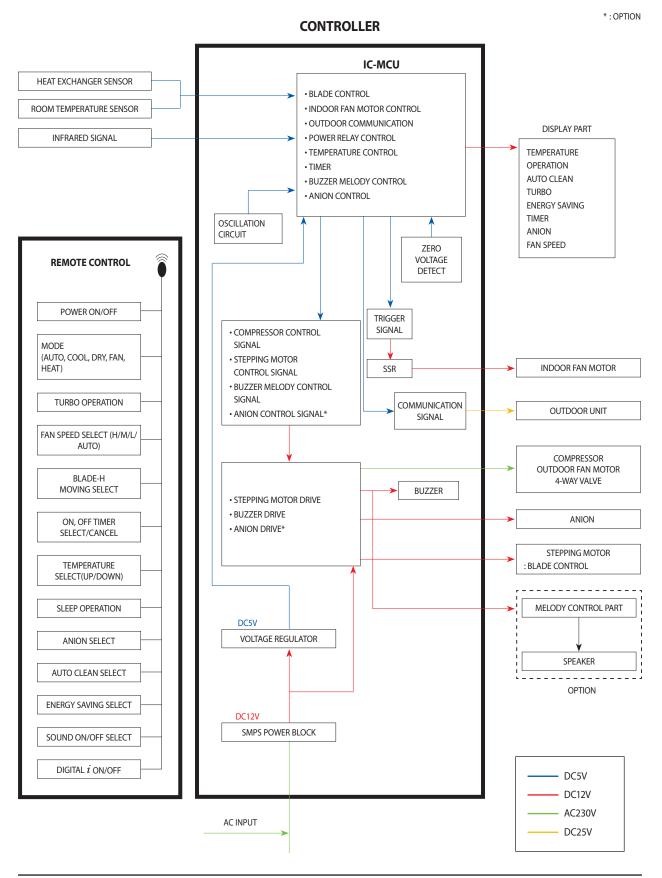
## **11-4 Main Part Inspection Method**

Part		Breakdown Inspection Method					
Room Temperature Sensor	Measure resi	Measure resistance with a tester					
	Normal	Normal At the normal temperature $37k\Omega \sim 8.3k\Omega(-7^{\circ}C \sim +30^{\circ}C)$ *Refer to Table 11-3-4.					
	Abnormal	Abnormal ∞, 0Ω Open or Short					
Room Fan Motor	Measure the	Measure the resistance between terminals of the connector (CN72) with a tester.					
	Normal	At the normal temperature (10°C ~ 30°C)					
		Compare terminal Resistance Remark					
		Yellow, Blue	$404.4\Omega\pm10\%$	Main			
		Yellow, Red	$340\Omega\pm10\%$	Sub			
	Abnormal	∞, 0Ω Open or Short					
Stepping Motor	Measure the	the resistance between the red wire and each terminal wire with a tester.					
	Normal	About 300 $\Omega$ at the normal temperature (20°C ~ 30°C)					
	Abnormal	∞, 0Ω Open or Short					



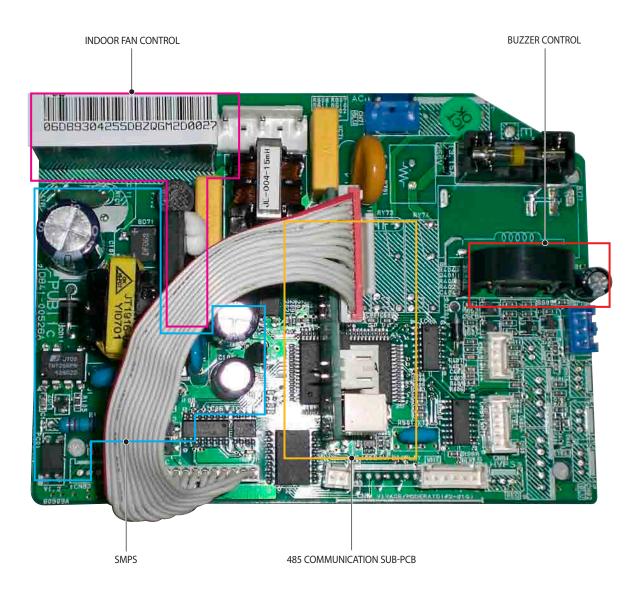
# 12. Block Diagram

# 12-1 Indoor Unit

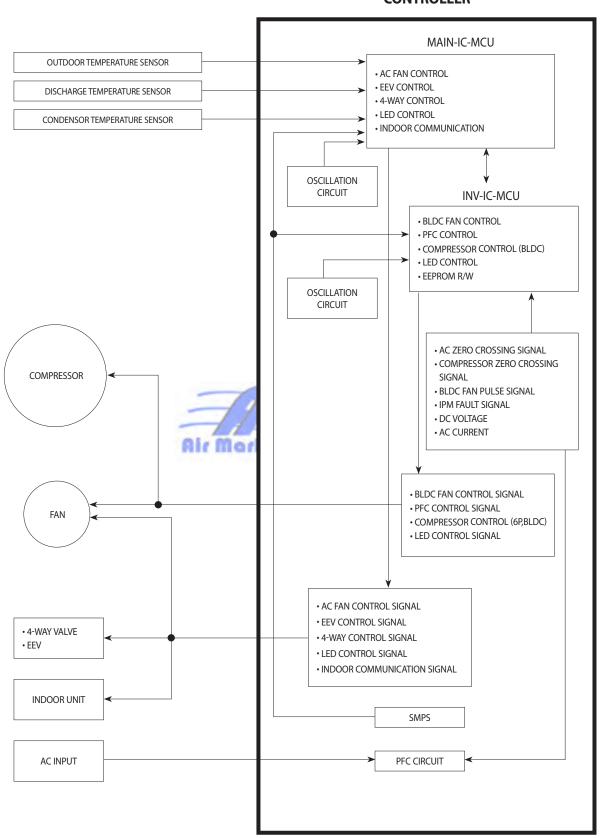


Air Marketing Group LLC

Samsung Electronics



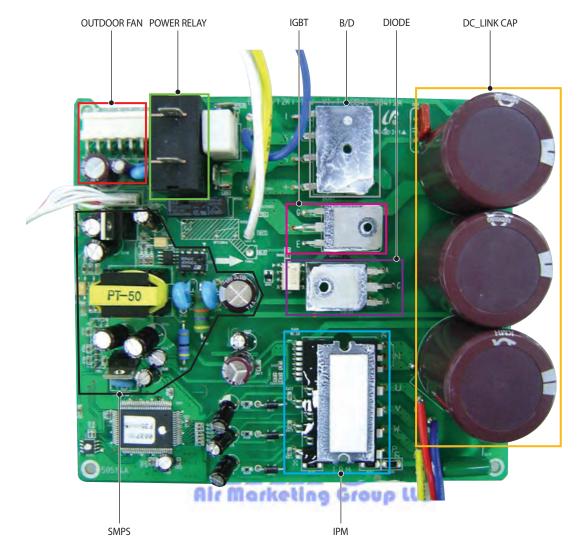
## 12-2 Outdoor Unit



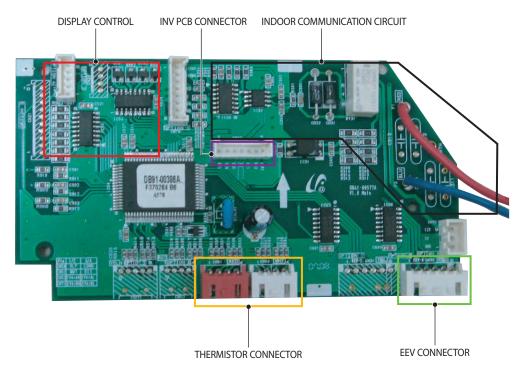
CONTROLLER

12-3

## Inverter PCB



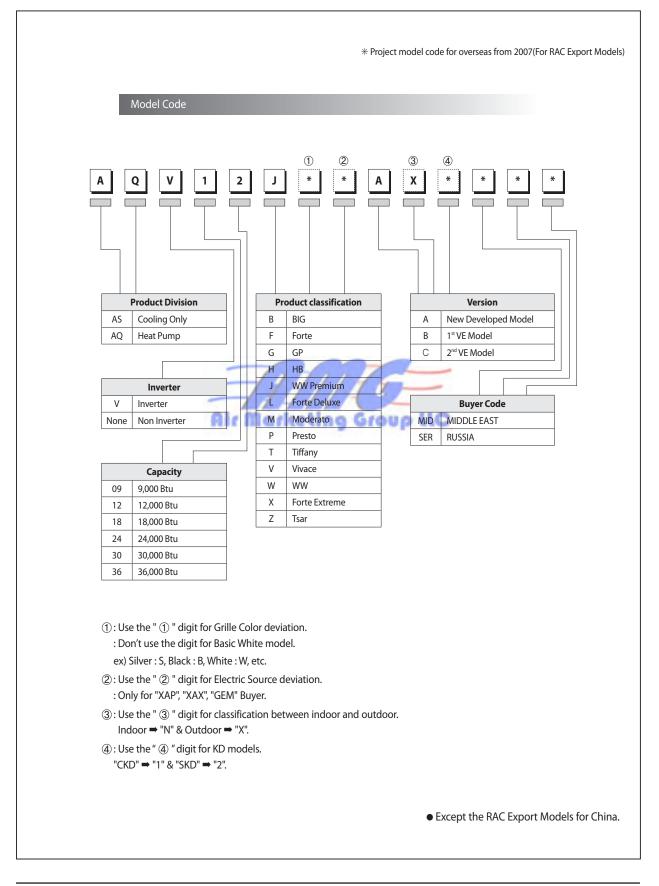
### Main PCB



Samsung Electronics

# **13. Reference Sheet**

# 13-1 Index for Model Name

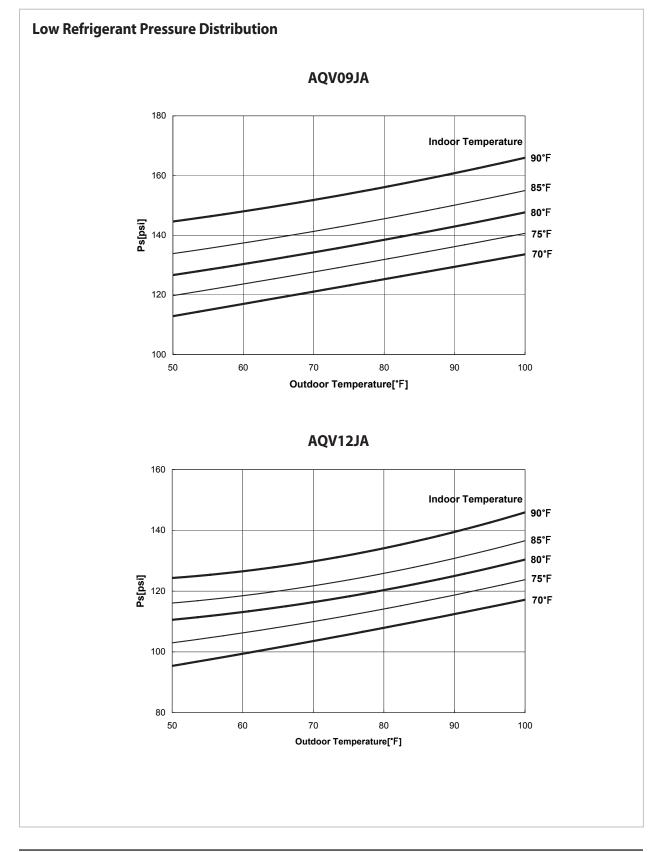


Air Marketing Group LLC

**Note : •** Please measure the refrigerant pressure after the air conditioner operates on testing cooling mode during more than 10 minutes.

■ Indoor Temp. Variation : 68°F(20°C)~90°F(32°C)

■ Outdoor Temp. Variation : 23°F(-5°C)~113°F(45°C)



Samsung Electronics

Air Marketing Group LLC

## Power/Heat

W	cal/s	kcal/h	Btu/h	HP	kg∙m/s	lb·m/s
1	0.23885	0.85985	3.4121	0.001341	0.10197	0.73756
4.1868	1	3.6	14.286	0.0056146	0.42693	3.088
1.163	0.27778	1	3.9683	0.0015596	0.11859	0.85778
0.29307	0.06999	0.252	1	3.9302x10 <sup>-4</sup>	0.029885	0.21616
745.7	178.11	641.19	2,544.4	1	76.04	550
9.8067	2.3423	8.4322	33.462	0.013151	1	7.233
1.3558	0.32383	1.1658	4.6262	0.0018182	0.13826	1



# 13-4 Q & A for Non-trouble

Classification	Class	Description		
	Q	The cooling is weak.		
	A	When it is hot outside, its cooling capacity decreases due to the increase of the ambient temperature. When the dust filter gets blocked or warm outside air gets in, the cooling capacity will decrease. So, make sure to clean the dust filter frequently, prevent heat loss by closing the doors and insulate the cooling area by using curtains, blinds, shades or window tinting.		
	Q	The cooling is good generally. But, it gets weak when it is considerably hot.		
Cooling	A	It occurs when the outdoor unit is exposed to direct sun light and heat-up air is not ventilated well.So, set up a sunblind over the outdoor unit and keep stuff away from the unit to increase the ventilation. When the cooling capacity decreases during a heat wave, clean the heat exchanger of the outdoor unit or spray some cold water to the heat exchanger to increase the cooling capability.		
5	Q	The cooling is weak. Does it need refrigerant charging?		
	A	It is not correct charging refrigerant regularly. Except that you have moved in several times or the connection pipes are broken, the refrigerant does not run low. So, when refrigerant is additionally charged, it could be costly and cause a product's failure. When the refrigerant leaks, all of it will escape in a short time resulting in cooling failure and no water coming out of the drain hose. So, if water comes out from the drain hose, it indicates the normal operation of the product and it does not need refrigerant charging.		
	Q	It fails to do cooling.		
	A	When the air conditioner is set to Ventilation or the desired temperature is set higher than the current temperature, it fails to do cooling. In this case, select Cooling or set the desired temperature lower.		
	Q	It floods the floor.		
	A	Place the drain hose properly. When it is not placed properly, the drain water would flow back flooding the floor. So, straighten out the drain hose for the water to be drained well.		
	Q	Water drips at the drain connection (service valve) of the outdoor unit.		
Leakage	A	When a glass bottle is taken out of the refrigerator, moisture gets condensed on its surface due to the temperature differences. The same principle applies to the air conditioner. When cold refrigerant goes through the copper tube, moisture gets condensed on the surface of the tube and the connection areas. To prevent the water condensation, the pipes are insulated. But, the connection areas of the outdoor unit are not insulated for the purpose of maintenance or repair, and water gets condensed due to the temperature differences and drips down. Generally, it evaporates right away. But, when it drips much during muggy days, put a water pan on the floor.		
	Q	It leaks even though a drain pump is used.		
	A	It occurs when the drain pump is plugged out or it is out of order. Check the power of the drain pump and the position of the drain hose, and when the pump is faulty, contact the drain pump manufacturer. Samsung Electronics do not manufacture drain pumps. So, we are not able to correct the drain pump problems.		
Smells	Q	Whenever the air conditioner is turned on, it irritates my eyes and gives me a headache.		
	A	There are no components in the air conditioner irritating the eyes and sending out chemical smells. But, when the air conditioner is turned on, other smell sources are sucked into the air conditioner and get out of it. So, find and root out the smell sources. Generally, it occurs at a interior renovated place, a pharmacy, a gasoline handling place, a tire shop, a second-hand book shop or an electronic component handling place; when its chemical or musty smells are sucked in and sent out, it can be misled that the air conditioner generates them. So, find and root out the problem or refresh the room frequently.		

Samsung Electronics

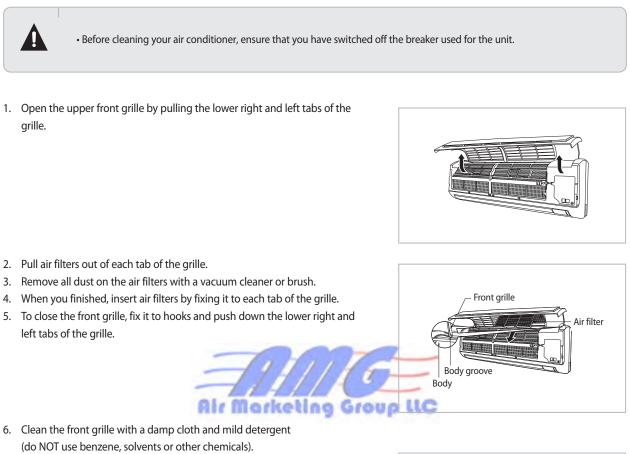
Classification	Class	Description		
	Q	Whenever the air conditioner is turned on, it stinks.		
	A	There are no components in the air conditioner sending out chemical smells. But, when the air conditioner is turned on, other smell sources are sucked into the air conditioner and get out of it. So, find and root out the smell sources. Generally, when the drain hose is taken out to the washing room or there are sources of smells such as a diaper bin, a shoe shelf or a socks bin, bad smells generate. Also, it occurs where glass cleaners or air fresheners are used; when they are sucked in interacting with dusts and moistures inside, bad smells generate. These kinds of organic materials noxious to human bodies. So, we recommend against the use of them.		
	Q	Whenever the air conditioner is turned on, it smells sour.		
	A	When the room is papered recently, its paste smells would be sucked inside. Also, when the air conditioner is installed in the study room of young boys loving sweat-generating activities such as the basketball, excessive sweats evaporate and get sucked into the air conditioner resulting in bad smells. So, find and root out the problem or refresh the room frequently.		
Smells	Q	Whenever the air conditioner is turned on, it smells musty.		
	A	It is due to the improper keeping of the product after its use. When keeping the product, dry up the inside with the operation of Ventilation to prevent must. When the product is kept without drying up the inside with Ventilation, mold would grow inside resulting in must. So, open the windows and switch on the Ventilation function to get rid of the saturated smell inside.		
	Q	Whenever the air conditioner is turned on, it sends out bad smells such as stale smells.		
	A	It occurs generally when there are pet animals in the house. Their smells stay at the same place. But, when the air conditioner is turned on, the air gets circulated resulting in the circulation of the smells. So, find and root out the problem or refresh the room frequently.		
	Q	It sends out bad smells.		
	A	When the air filter is filthy, it could send out bad smells. So, clean the filter and ventilate the room with the windows open while operating the Ventilation function.		
	Q	It won't start.		
	A	There is a power failure or it is plugged out. Also, check if the power distribution panel is switched off.		
	Q	It goes off during operation.		
	A	When the hot air does not escape properly, it goes off during operation. It occurs when it does not ventilate properly because the outdoor unit is covered, the back of the outdoor unit is blocked by a cardboard or a plywood panel, and the front of the outdoor unit is blocked by the closed window or other obstacles. Clear the above obstacles from the outdoor unit.		
Onevetien	Q	It generally works properly. But, when it's considerably hot, it goes off during operation.		
Operation	A	It occurs when the outdoor unit is exposed to direct sunlight and the hot air does not escape properly. Set up a sun blind over the outdoor unit and clear the neighboring obstacles from the outdoor unit to provide good ventilation. When it goes off frequently during a heat wave, it would prevent the turn-off and increase the cooling capacity cleaning the outdoor unit or spraying some water to the heat exchanger.		
	Q	The remote controller won't operate.		
	A	When the batteries run out or the transmitter or receiver of the remote controller is blocked by obstacles, change the batteries or keep the obstacles away from the controlling area. Also, the remote controller may not work under intensive light from a 3-wave length lamp or a neon sign due to the EMI. In this case, take the remote controller closer to the receiver.		

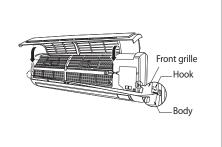
Samsung Electronics

Classification	Class	Description			
	Q	Who installs the air conditioner? (Relocation/Re-installation)			
	A	When relocating or re-installing the air conditioner, make sure to contact Samsung Electronics Service Center or Authorized Service Agent and have them to do the job. (If not, it could cause personal injury or product damage.) The cost for the relocation/re-installation of the air conditioner is subject to the customer's expense. There is a cost table. But, our service engineer needs to visit to total up the cost correctly. When you move in, make sure to contact Samsung Electronics Service Center or Authorized Service Agent in advance to streamline the process.			
Q Is it possible to install the outdoor unit outside?		Is it possible to install the outdoor unit outside?			
Installation	A	It is possible to install it at a designated place in the apartment or on the rooftop nearby. But, it's illegal hanging an angle iron case with the outdoor unit in it outside the apartment. Also, it is illegal obstructing passers-by with the outdoor unit installed outside.			
	Q	What can be done to install the outdoor unit facing the road because it is a commercial building?			
	A	The following is an excerpt from Building Code going into effect from JUNE 1st 2005. "The exhaust pipe of a cooling or ventilation facility installed in a building adjacent to the streets of commercial or residential areas shall be installed higher than 2 m to prevent the exhaust air from blowing directly to passers-by and the current facilities shall be corrected by MAY 31st 2005." So, please install it higher than 2 m or not to blow the hot exhausting air directly to passers-by.			
	Q	What about installing a windscreen during installation not to blow hot air directly to passers-by?			
	A	When the hot air from the front of the outdoor unit is blocked, the product's performance will be affected and it will fail to operate properly. So, keep it at least 300mm away from its surrounding walls and give it good ventilation.			

## 13-5-1 Cleaning your Air Conditioner

To get the best possible use out of your air conditioner, you must clean it regularly to remove the dust that accumulates on the air filter.





Note: • If you have not used the air conditioner for a long period of time, set the fan going for three to four hours to dry the inside of the air conditioner thoroughly.

Air Marketing Group LLC

## 13-5-2 Cleaning Deodorizing and Bio filter (Option)

To remove minute dust particles and odors, deodorizing and Bio filter are installed in the air conditioner. You should clean the filters every 3 months.

- 1. Open the upper front grille by pulling the lower right and left tabs of the grille.
- 2. Pull out the deodorizing and Bio filter.

5. Close the front grille.

- 3. Wash the filters with clean water, then dry them in the shade.
- Insert the filters into the original position.
   Note : You can change the position of filters with each other.
- Deodorizing Filter



## 13-6 Installation

### 13-6-1 Before Installation

Keep the air conditioner outlet and inlet free from its surroundings. In case of installation, keep the symmetry and fix it to prevent vibration. The pipe length shall meet the standard as far as possible.

### **13-6-2 Installation Procedure**

#### Location

Install the product in an area to guarantee the best cooling effect, convenience of piping and electric work, and inexistence of vibration or wind.

#### Wall Drilling

Drill the wall downward in a diameter of 2.36inch(60mm) to 2.56inch(65mm).

#### Fixing Indoor Unit & Outdoor Unit

Fix the air conditioner indoor unit securely to the wall. Secure the outdoor unit in a suitable position.

#### Pipe Spooling & Connecting

You shall cut the pipe with a pipe cutter and grind all the burrs of the cut surface. Pipe expansion may continue until the pipe surface becomes uneven or torn apart. Be sure to use a torque wrench to tighten pipes or flare nuts.

	<torque &="" depth=""></torque>	1111
Outer Diameter(D)	Torque	Depth(A)
6.35mm(1/4")	10.1~12.3ft•lb (140~170 kgf•cm)	0.05 inch (1.3mm)
9.52mm(3/8")	18.1~20.3ft•lb (250~280 kgf•cm)	0.07 inch (1.8mm)
12.70mm(1/2")	27.5~30.4ft•lb (380~420 kgf•cm)	0.08 inch (2.0mm)
15.88mm(5/8")	31.8~34.7ft•lb (440~480 kgf•cm)	0.09 inch (2.2mm)

#### Leak Test

Put an inert gas like nitrogen in the outdoor unit pipe and put soap bubbles or other test liquids on the pipe surface for the leak test.

#### Drain Hose Connecting

Install the drain hose downward to drain water naturally. Be sure to pour water into the hose to check if it drains well.

#### Electric & Earth Work

Electric and earth work shall meet the "Electric Facility Technology Standard" and the "Internal Wire Regulation" of the Electric Business Laws.

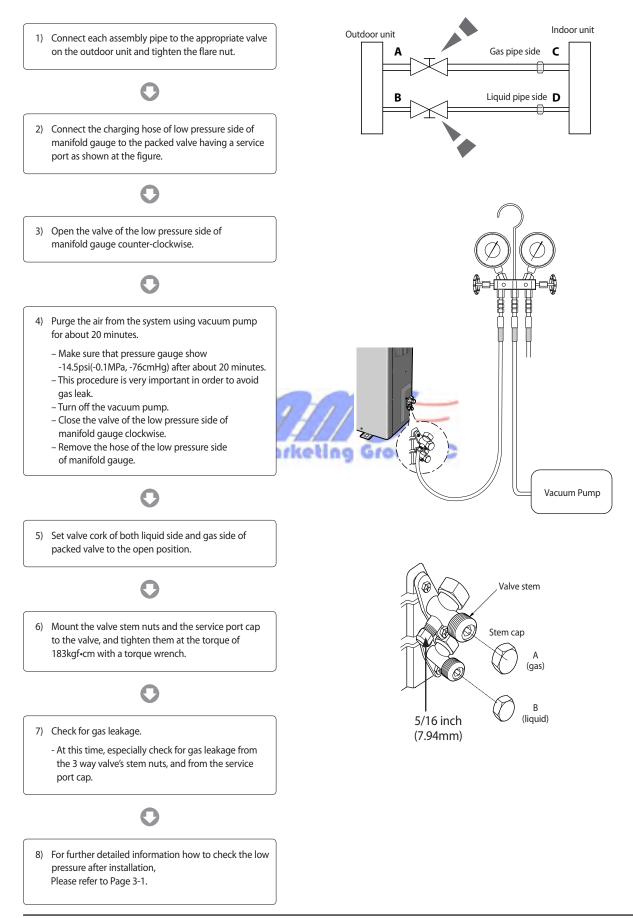
#### Inspection & Trial Run

Upon completion of the tests, you shall make a trial run while you explain the main functions of the air conditioner to finish the installation.

Air Marketing Group LLC

# 13-7 Installation Diagram of Indoor Unit and Outdoor Unit

## 13-7-1 Air-Purge Procedure



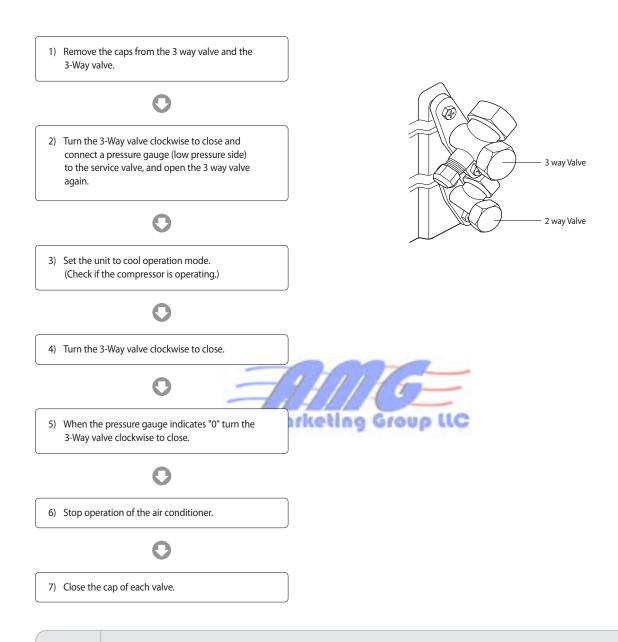
Samsung Electronics

13-10

13-11

## 13-7-2 "Pump down" Procedure

Pump down will be carried out when an evaporator is replaced or when the unit is relocated in another area.



E	Relocation of the air conditioner
Remarks	Refer to this procedure when the unit is relocated.
	Carry out the pump down procedure (refer to the details of 'pump down').
	Remove the power cord.
	Disconnect the assembly cable from the indoor and outdoor units.
	Remove the flare nut connecting the indoor unit and the pipe.
	<ul> <li>At this time, cover the pipe of the indoor unit and the other pipe using a cap or vinyl plug to avoid foreign material entering.</li> </ul>
	Disconnect the pipe connected to the outdoor unit.
	At this time, cover the valve of the outdoor unit and the other pipe using a cap or vinyl plug to avoid foreign material entering.
	Make sure you do not bend the connection pipes in the middle and store together with the cables.
	Move the indoor and outdoor units to a new location.
	Remove the mounting plate for the indoor unit and move it to a new location.

Samsung Electronics

Air Marketing Group LLC



### **GSPN(Global Service Partner Network)**

Area	Web Site	
North America	http://service.samsungportal.com	
Latin America	http://latin.samsungportal.com	
CIS	http://cis.samsungportal.com	
Europe	http://europe.samsungportal.com	
China	http://china.samsungportal.com	
Asia	http://asia.samsungportal.com	
Mideast & Africa	http://mea.samsungportal.com	

This Service Manual is a property of Samsung Electronics Co., Ltd. Any unauthorized use of Manual can be punished under applicable International and/or domestic law. © Samsung Electronics Co., Ltd. Mar. 2007. Printed in China. Code No. DB98-27557A(1)

Air Marketing Group LLC