

# OWNER'S MANUAL

QUIETSIDE AIR CONDITIONERS

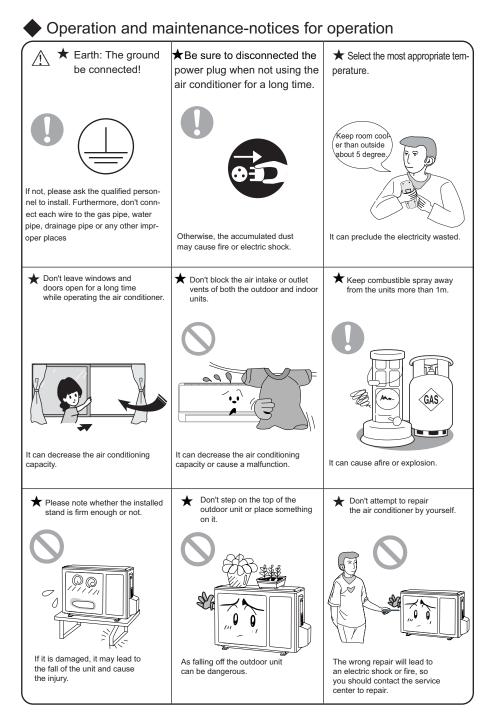
QSVSI-09A QSVSO-09A QSVSI-12A QSVSO-12A

Thank you for choosing QUIETSIDE air conditioner. For correct operation, please read this owner's manual carefully before operating the unit and keep it carefully for consultation.

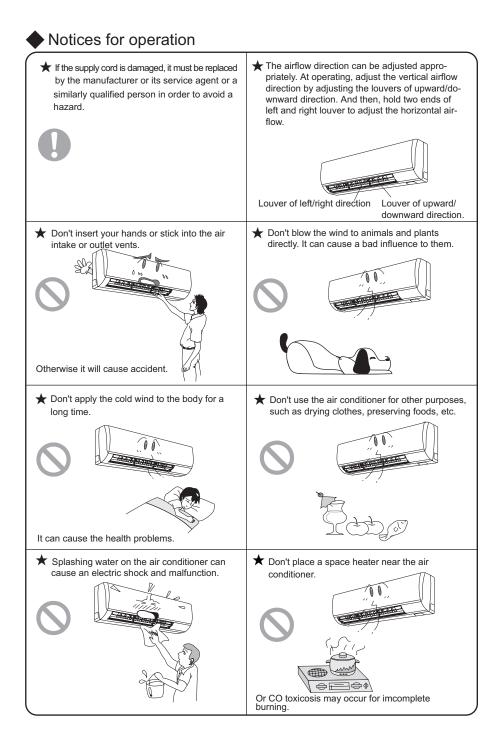


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This symbol stands for the items This symbol stands for the items should be forbidden.
Thank you for choosing QUIETSIDE air conditioner, please read this owner's manual carefully before operating the unit and keep it carefully for consulation.
The products in this manual may be different with the real one, according to different models, some models have displayer and some models without displayer, the position and shape of the displayer please refer to the real one.
This appliance is not intended for use by persons (including children) with reduced physiced, sensory or mental capabilities or lack of experience and knowledge, unless they have been given supervision or instruction concerning use of the appliance by a person reponsible for thei safety. Children should be supervised to ensure that they do not play with the appliance.
Do not dispose this product as unsorted municipal waste. Collection of such waste separately for special treatment is necessary.
<ul> <li>Image shown in this operating instruction manual here is indicative only. Actual product you receive may differ!</li> </ul>



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## Notices for use

#### Working principle and special functions for cooling

#### Principle:

Air conditioner absorbs heat in the room and transmit to outdoor and discharged, so that indoor ambient temperature decreased, its cooling capacity will increase or decrease by outdoor ambient temperature.

#### Anti-freezing function:

If the unit is running in COOL mode and in low termperature, there will be frost formed on the heat exchanger, when indoor heat exchanger temperature decreased below 32°F, the indoor unit microcomputer will stop compressor running and protect the unit.

#### Working principle and special functions for heating

#### Principle:

- \* Air conditioner absorbs heat from outdoor and transmits to indoor, in this way to increase room temperature. This is the heat pump heating principle, its heating capacity will be reduced due to outdoor temperature decrease.
- st If outdoor temperature becomes very low, please operate with other heating equipments.

#### Defrosting:

- \* When outdoor temperature is low but high humidity, after a long while running, frost will form on outdoor unit, that will effect the heating effect, at this time, the auto defrosting function will act, the heat running will stop for 8-10mins.
- $\ast$  During the auto defrosting, the fan motors of indoor unit and outdoor unit will stop.
- \* During the defrosting, the indoor indicator flashes, the outdoor unit may emit vapor. This is due to the defrosting, it isn't malfunction.
- \* After defrosting finished, the heating will recover automatically.

# Notices for use

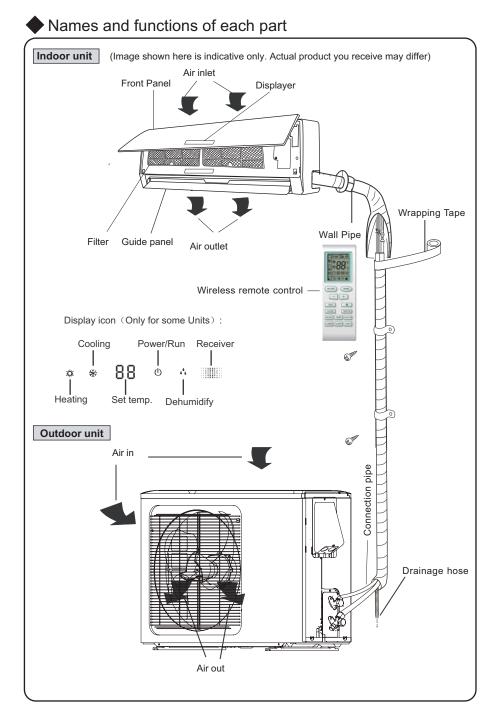
## Anti-cool wind function:

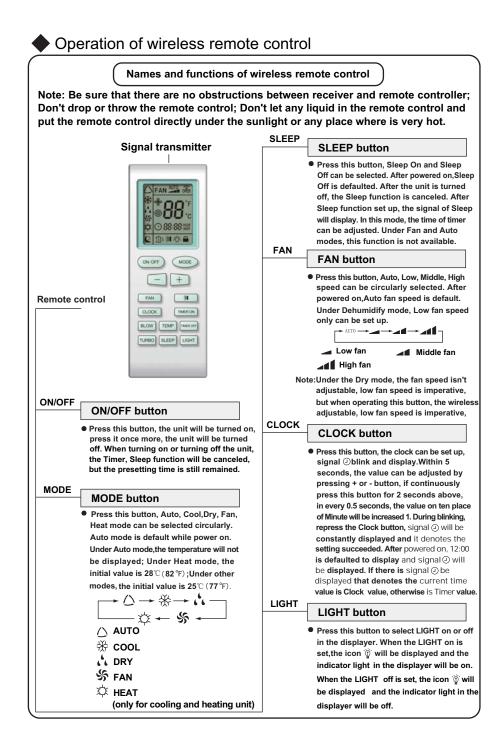
In "Heat" mode, under the following three kinds of state, if indoor heat exchanger doesn't arrive at certain temp., indoor fan will not act, in order to prevent cool wind blowing(within 2 mins):

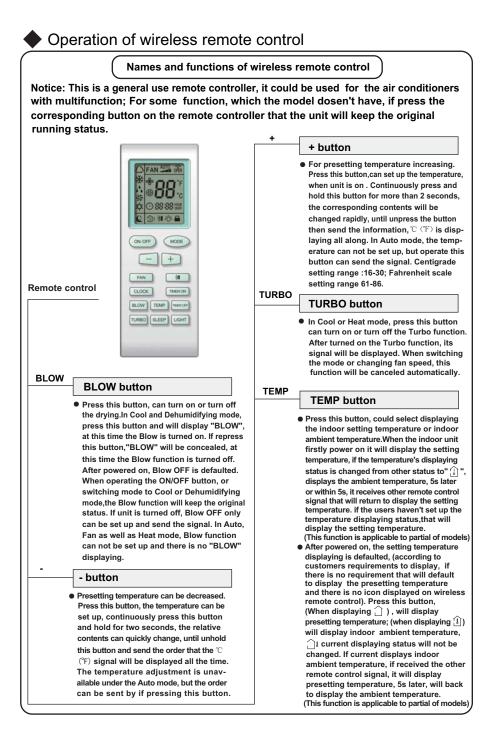
1. Heating starts. 2. After Auto Defrost finished. 3. Heating under the low temperature.

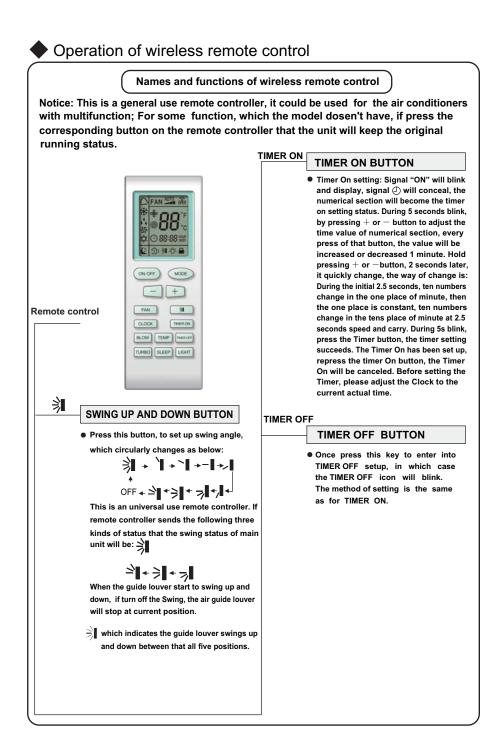
※ Working temperature range			
	Indoor sideDB/WB(°F)	Outdoor sideDB/WB(°F)	
Maximum cooling	95/75	115/86	
Minimum cooling	70/59	70/-	
Maximum heating	75/	75/60	
Minimum heating	68/	5/-	

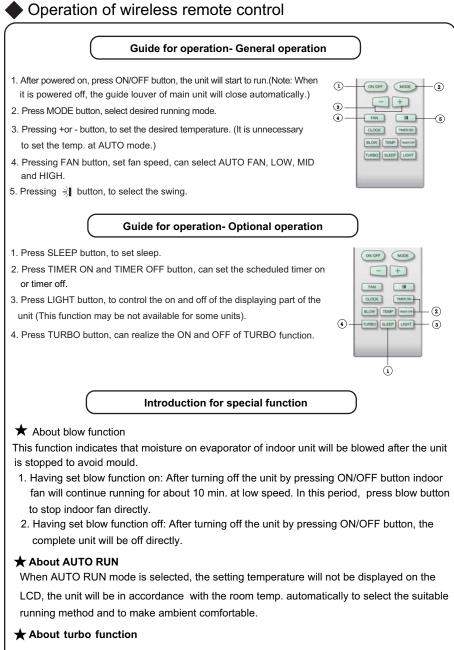
The operating temperature range (outdoor temperature) for cooling unit is  $41^\circ\mathrm{F}$  ~115 $^\circ\mathrm{F}$ ; for cooling and heating unit is  $5^\circ\mathrm{F}$  ~115 $^\circ\mathrm{F}$ .











If start this function, the unit will run at super-high fan speed to cool or heat quickly so that the ambient temp. approachs the preset temp. as soon as possible.

## Operation of wireless remote control

#### 🛧 About lock

Press +and - buttons simultaneously to lock or unlock the keyboard. If the remote controller is locked, the icon i will be displayed on it, in which case, press any button, the mark will flicker for three times. If the keyboard is unlocked, the mark will disappear.

#### ★ About swing up and down

- 1. Press swing up and down button continuously more than 2s, the main unit will swing back and forth from up to down, and then loosen the button, the unit will stop swinging and present position of guide louver will be kept immediately.
- 2. Under swing up and down mode, when the status is switched from off to ⇒, if press this button again 2s later, ⇒ status will switch to off status directly; if press this button again within 2s,the change of swing status will also depend on the circulation sequence stated above.

#### About switch between Fahrenheit and Centigrade

With unit turned off, press MODE and - buttons simultaneously to switch  $^\circ C$  and  $^\circ F$ .

#### Changing batteries and notices

1. Slightly to press the place with 🔄 , along the arrowhead direction to push the back cover of wireless remote control. (As show in figure)

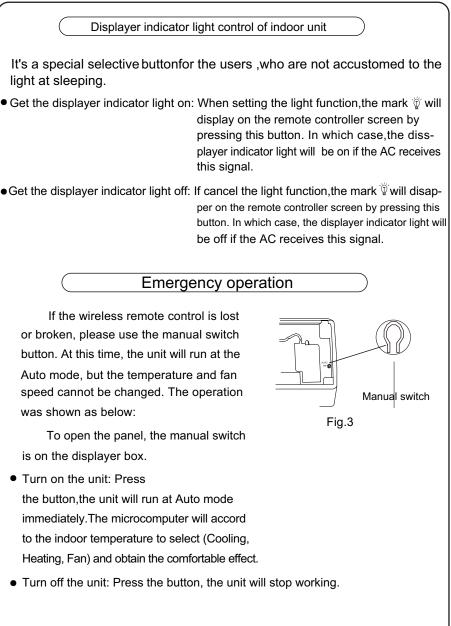
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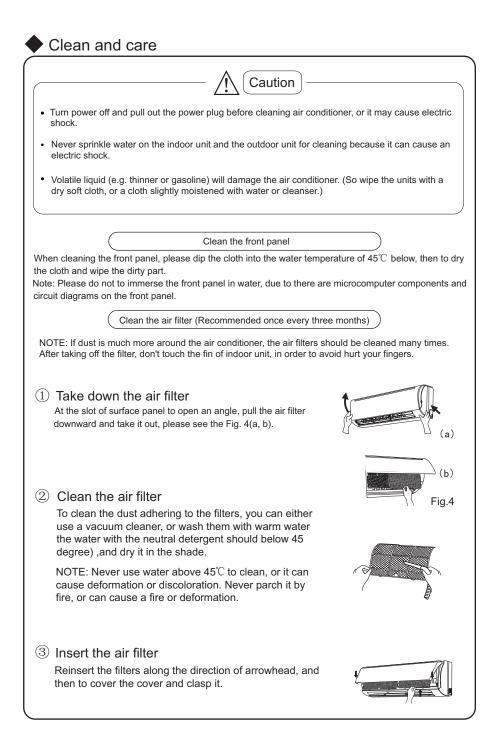
- 2. Take out the old batteries. (As show in figure)
- 3. Insert two new AAA1.5V dry batteries, and pay attention to the polarity. (As show in figure)
- 4. Attach the back cover of wireless remote control. (As show in figure)

#### ★ NOTE:

- When changing the batteries, do not use the old or different batteries, otherwise, it can cause the malfunction of the wireless remote control.
- If the wireless remote control will not be used for a long time, please take them out, and don't let the leakage liquid damage the wireless remote control.
- The operation should be in its receiving range.
- It should be placed at where is 1m away from the TV set or stereo sound sets.
- If the wireless remote control can not operate normally, please take them out, after 30s later and reinsert, if they cannot normally run, please change them.

# Emergency operation





Clean and care
Check before use
① Be sure that nothing obstructs the air outlet and intake vents.
2 Check that whether ground wire is properly connected or not.
3 Check that whether the batteries of air conditioner are changed or not.
(4) Check that whether the installation stand of the outdoor unit is damaged or not. If damaged, please contact the dealer.
Maintain after use
① Turn main power off.
② Clean the filter and indoor and outdoor units' bodies.
③ Clear dust and obstructions from the outdoor unit.
④ Repaint the rubiginous place on the outdoor unit to prevent it from spreading.
(5) Adopt the special shield to cover the outdoor unit, avoid the rain water, dust enter into the unit and get rust.

#### Troubleshooting Ì CAUTION Don't attempt to repair the air conditioner by yourself, it can cause an electric shock or fire. Please check the following items before asking for repair, it can save your time and money. Phenomenon Troubleshooting Not operate immediately when the air • Once the air conditioner is stopped, it will conditioner is restarted. not operate in approximately 3minutes to protect itself. There's unusual smell blowing from the outlet • The unit has no peculiar smell by itself. If has after operation is started. that is due to the smell accumulated in the ambient. • Solution method: Cleaning the filter. If problem still has, so need to clean air conditioner. (Please contact with the authorized maintenance center.) Sound of water flow can be heard during • The air conditioner is started, when it is the operation. running the compressor started or stopped running, or the unit is stopped, sometimes there is swoosh or gurgle, the sound is due to refrigerant flowing they are not malfunctions. In COOL mode, sometimes the mist emitted • When the indoor temperature and humidity from the air outlet vent. are very high, this phenomenon would happen. This is caused by the room air is swiftly cooled down. After running for a while, indoor temperature and humidity will fall down, the mist will die away. Creaking noise can be heard when start or • This is caused by the expansion and contracstop the unit. tion of plastic due to the changes of temperature.

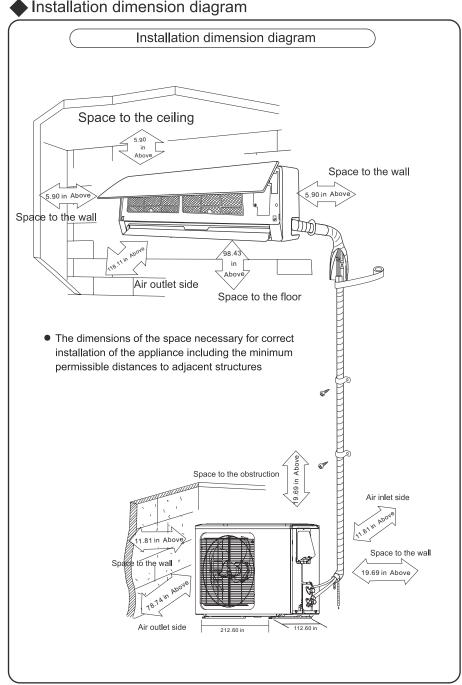
Troubleshooting	
Phenomenon	Troubleshooting
The unit can not run.	<ul> <li>Has the power been shut down?</li> <li>Is power plug loosed?</li> <li>Is the circuit protection device tripped off or not?</li> <li>Is voltage higher or lower? (Tested by professionals)</li> <li>Is the TIMER correctly used?</li> </ul>
Cooling(Heating) efficiency is not good.	<ul> <li>Is Temp. setting suitable?</li> <li>Were inlet and outlet vents obstructed?</li> <li>Is filter dirty?</li> <li>Are the windows and doors clothed?</li> <li>Did Fan speed set at low speed?</li> <li>Is there any heat sources in the room?</li> </ul>
Wireless remote control is not available.	<ul> <li>The unit is interfered by abnormal or frequent functions switchover occasionally the controller cannot operate. At this time, you need to pull out of the plug, and reinsert it.</li> <li>Is it in its receiving range? Or obstructed? To check the voltage in wireless remote control inside is charged, otherwise to replace the batteries.</li> <li>Whether the wireless remote control is damaged.</li> </ul>
If water leakage in the room.	<ul> <li>The air humidity is on the high side.</li> <li>Condensing water over flowed.</li> <li>The connection position of indoor unit drainage pipe is loosed.</li> </ul>
If water leakage in outdoor unit.	<ul> <li>When the unit is running in COOL mode, the pipe and connection of pipe would be condensed due to the water cooled down.</li> <li>When the unit is running in Auto Defrosting mode the ice thawed and flowed out.</li> <li>When the unit is running in HEAT mode, the water adhered on heat exchanger dripped off.</li> </ul>
Noise from indoor unit emitted.	<ul> <li>The sound of fan or compressor relay is switching on or off.</li> <li>When the defrosting is started or stop running, it will sound. That is due to the refrigerant flowed to the reverse direction.</li> </ul>

# Troubleshooting

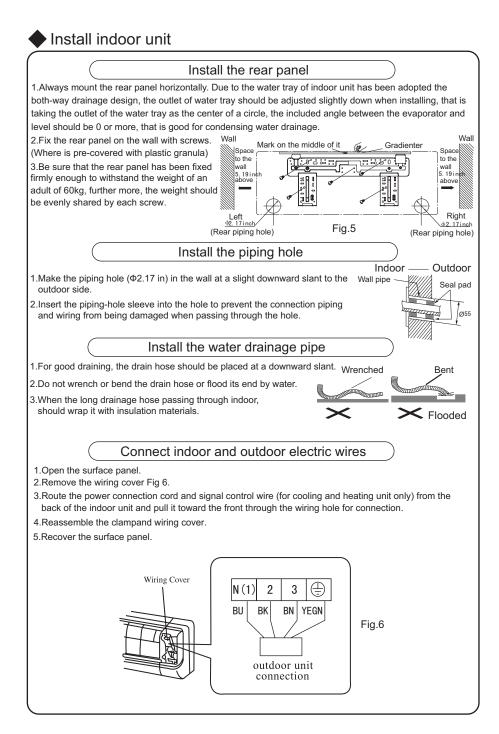
Phenomenon	Troubleshooting		
Indoor unit cannot deliver air.	<ul> <li>In HEAT mode, when the temperature of indoor heat exchanger is very low, that will stop deliver air in order to prevent cool air. (Within 2min)</li> <li>In HEAT mode, when the outdoor temperature is low or high humidity, there are much frost be formed on the outdoor heat exchanger, that the unit will automatically defrost, indoor unit stop blowing air for 3-12min. During the defrosting, there is water flowing out or vapor be produced.</li> <li>In dehumidifying mode, sometimes indoor fan will stop, in order to avoid condensing water be vaporized again, restrain temperature rising.</li> </ul>		
Moisture on air outlet vent.	<ul> <li>If unit is running under the high humidity for a long time, the moisture will be condensed on the air outlet grill and drip off.</li> </ul>		
Immediately stop all of the dealer in following	operations and plug out, contact g situations.		
There is harsh sound during operation. The terrible odors emitted during operation. Water is leaking in the room. Air switch or protection switch often brea Carelessy splash water or something inte There is an abnormal heat in power supp and power plug.	ks. Stop running and pull out of the plug.		

Installation Manual
Important Notices
1. The unit installation work must be done by qualified professional individual according to the local codes and this manual.
2. When relocating the unit to the other place, please contact with the qualified professional individual in the local area.
Basic Requirements For Installation Position
Install in the following place may cause malfunction. If it is unavoidable contact with service center please:
<ul> <li>Place where strong heat sources, vapors, flammable gas or volatile object are emitted.</li> <li>Place where high-frequency waves are generated by radio equipment, welders and medical equipment.</li> <li>Place where a lot of salinities such as coast exists.</li> </ul>
<ul> <li>Place where the oil (machine oil) is contained in the air.</li> <li>Place where a sulfured gas such as the hot spring zones is generated.</li> <li>Other place with special circumstance.</li> </ul>
Indoor Unit Installation Position Selection
<ol> <li>The air inlet and outlet vent should be far from the obstruction, make sure that the air can be circulated through the whole room.</li> <li>Select a position where the condensate can be easily drained out, and the place is easily connected for outdoor unit.</li> <li>Select a location where the children can not reach.</li> <li>Can select the place strong enough to withstand the full weight and vibration of the unit. And will not increase the noise.</li> <li>Be sure to leave enough space to allow access for routine maintenance. The height of the installed location should be 98.42 in or more from the floor.</li> <li>Select a place about 39.37 in or more away from TVset or any other electric appliances.</li> <li>Select a place where the filter can be easily taken out.</li> <li>Make sure that the indoor unit installation should accord with installation dimension diagram requirements.</li> <li>Do not use the unit in the immediate surroundings of a laundry, bath, shower or a swimming pool.</li> </ol>
Outdoor Unit Installation Position Selection 1. Select a location from which noise and outflow air emitted by unit will not be inconvenience
<ol> <li>Select a location where there should be sufficient ventilation.</li> <li>Select a location where there should be no obstructions cover the inlet and outlet vent.</li> <li>The location should be able to withstand the full weight and vibration of the outdoor unit and permit safe installation.</li> <li>Select a dry place, but do not expose under the direct sunlight or strong wind.</li> <li>Make sure that the outdoor unit installation dimension should accord with installation dimension diagram, convenient for maintenance, repair.</li> <li>The height difference of connecting the tubing within 196.85 in, the length of connecting the tubing within 393.70 in.</li> <li>Select a place where it is out of reach for the children.</li> <li>Select a place where will not block the passage and do not influence the city appearance.</li> </ol>

Installation Manual
Safety Requirements For Electric Appliances
<ol> <li>The power supply should be used the rated voltage and AC exclusive circuit, the power cable diameter should be satisfied.</li> <li>Don't drag the power cable emphatically.</li> </ol>
3. It should be reliably grounded, and it should be connected to the special ground device, the installation should be performed by a professional.
The air switch must have the functions of magnetic tripping and heat tripping, in order to protect the short circuit and overloading.
4. The min. distance from the unit and combustive surface is 59.05 in.
5. The appliance shall be installed in accordance with national wiring regulations.
<ol> <li>An all-pole disconnection switch having a contact separation of at least 0.12 in all poles should be connected in fixed wiring.</li> </ol>
Ground requirements
1. Air conditioner is type I electric appliance, thus please do conduct reliable ground measure.
<ol> <li>The yellow-green two-color wire in air conditioner is ground wire and cannot be used for other propose. It cannot be cut off and be fix it by screw, otherwise it would cause electric shock.</li> </ol>
3. The earth resistance should accord to the National Criterion.
4. The user power must offer the reliable earthing terminal. Please don't connect the earthing wire with the following place:
1 Tap water pipe. $2$ Gas pipe. $3$ Contamination pipe.
4 Other places that professional personnel consider them unreliable.
<ol> <li>The model and rating values for fuses according the silk print on fuse cover or related PCB board.</li> </ol>



Installation dimension diagram



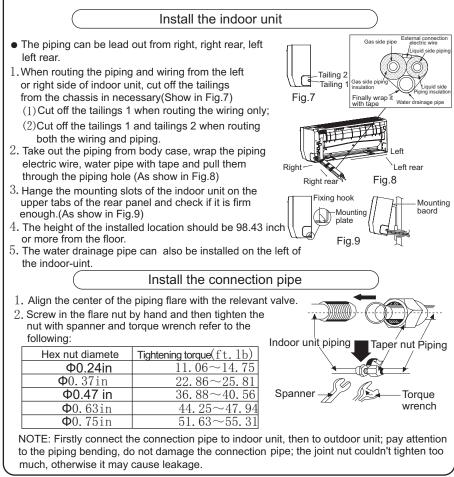
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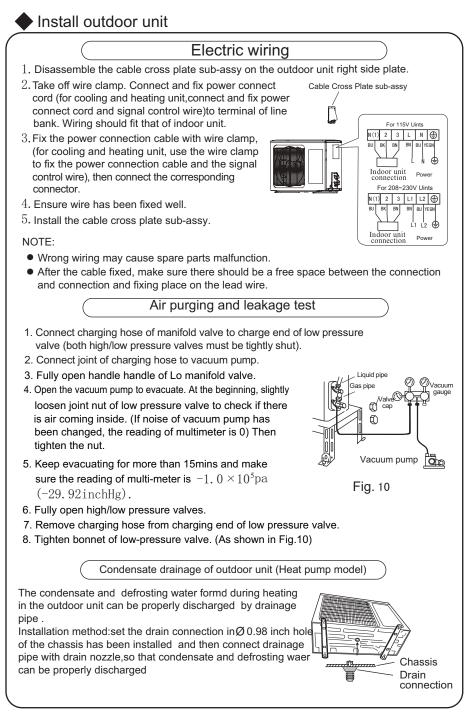
## Install indoor unit

## NOTE:

When connecting the electric wire if the wire length is not enough, please contact with the authorized service shop to buy a exclusive electric wire that is long enough and the joint on the wire are not allowed.

- The electric wiring must be correctly connected, wrong connection may cause spare parts malfunction.
- Tighten the terminal screw in order to prevent loose.
- After tighten the screw, slight pull the wire and confirm whether is it firm or not.
- If the earth wire is wrong connection, that may cause electric shock.
- The cover plate must be fixed, and tighten the connection wire, if it is poor installed, that the dust, moisture may enter in or the connection terminal will be affected by outside force, and will cause fire or electric shock.





	Check	after	installation	and	test	operation
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Check after	installation		
Items to be checked	Possible malfunction		
Has it been fixed firmly?	The unit may drop, shake or emit noise.		
Have you done the refrigerant leakage test?	It may cause insufficient cooling(heating) capacity		
Is heat insulation sufficient?	It may cause condensation and dripping		
Is water drainage well?	It may cause condensation and dripping.		
Is the voltage in accordance with the rated voltage marked on the nameplate?	It may cause electric malfunction or damage the part.		
Is the electric wiring and piping connection installed correctly and securely?	It may cause electric malfunction or damage the part.		
Has the unit been connected to a secure earth connection?	It may cause electrical leakage.		
Is the power cord specified?	It may cause electric malfunction or damage the part.		
Is the inlet and outlet been covered?	It may cause insufficient cooling(heating) capacity.		
Has the length of connection pipes and refrigerant capacity been recorded?	The refrigerant capacity is not accurate.		

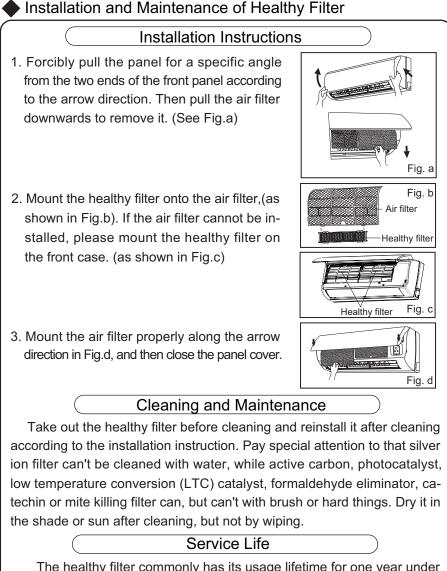
# **Test Operation**

 $1. \ {\rm Before\ test\ operation}$ 

- (1) Do not switch on power before installation is finished completely.
- (2) Electric wiring must be connected correctly and securely.
- $\left(3\right)$  Cut-off values of the connection pipes should be opened.
- $\left(4\right)$  All the impurities such as scraps and thrums must be cleared from the unit.

2. Test operation method

- (1) Switch on power, press "ON/OFF" button on the wireless remote control to start the operation.
- $(2)\,{\rm Press}$  MODE button, to select the COOL, HEAT (Cooling only unit is not available), FAN to check whether the operation is normal or not.

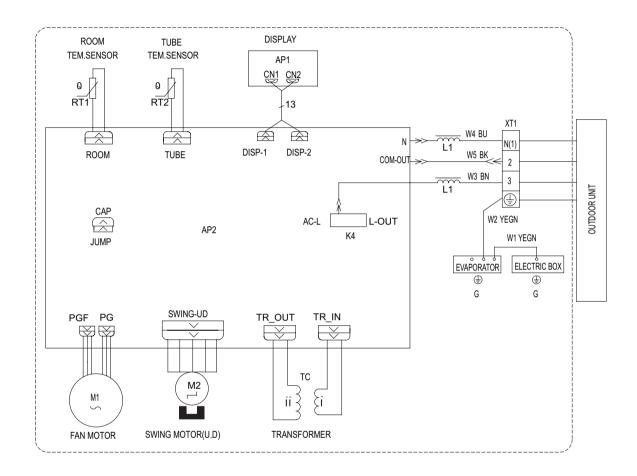


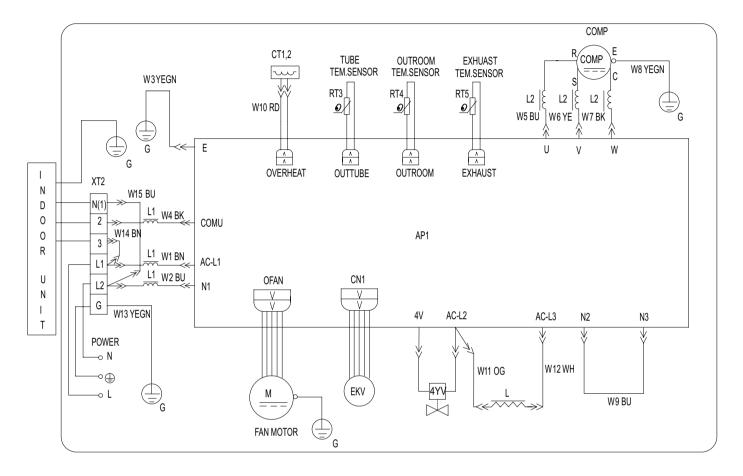
The healthy filter commonly has its usage lifetime for one year under normal condition. As for silver ion filter, it is invalid when its surface becomes black (green).

• This supplementary instruction is provided for reference to the unit with healthy filter. If the graphics provided herein is different from the physical goods, the latter one shall prevail. The quantity of healthy filters shall be based on the actual delivery.

# Schematic Diagram

## • Indoor Unit QSVSI-09A QSVSI-12A





# Outdoor Unit QSVSO-09A QSVSO-12A

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